

# EMPLOYMENT ONTARIO

Ontario's employment & training network

## Literacy and Basic Skills Program



## Ministry of Training, Colleges and Universities

### Literacy and Basic Skills Program

The Ontario government's Literacy and Basic Skills (LBS) Program provides literacy, numeracy, and essential skills services. LBS services help people achieve their education, training and employment goals, as well as enjoy increased independence.

#### What Services Are Available?

LBS services are provided at no cost to learners to improve reading, writing, numeracy and essential skills below the Grade 9 level. These services are offered through local school boards, community-based agencies, and colleges.

The LBS Program also provides academic upgrading services to help learners get the skills they need for entry into postsecondary education and apprenticeship training.

Employment Ontario can help you set upgrading goals and develop a training plan. Flexible training options that fit your busy schedule are available through one-on-one tutoring, small-group instruction, or classroom instruction.

For those who want to learn how to use a computer, technology skills can be incorporated in the training plan.

#### Who Can Participate?

The LBS Program is available to anyone who is out of school and communicates in English or French. Special emphasis is placed on serving individuals who are receiving social assistance through Ontario Works.

LBS services support programming for Anglophone, Francophone, Deaf, and Aboriginal learners.

#### How Can I Access LBS Services?

LBS services are offered by more than 200 agencies at about 300 sites throughout the province.

Call the toll-free Employment Ontario hotline at **1-800-387-5656** or TTY **1-866-533-6339** for the name of the agency delivering LBS services in your area.