How To Clear Browser Cache Desk Aid

Steps for Internet Explorer 9, 10 and 11

1. Open Internet Explorer
2. Select Tools > Safety > Delete browsing history....

Note: You can also access this menu by holding Ctrl + Shift + Delete.

3. Make sure to uncheck Preserve Favorites website data and select all other entries. Click Delete.

Note: You may get a confirmation at the bottom of the browser window once it has successfully cleared your cache and cookies. Close Internet Explorer and reopen it.

Steps for Google Chrome

1. Open Chrome
2. On your browser toolbar, click More.
3. Go to More tools, and click Clear browsing data.

4. Click the checkboxes for the items highlighted below. Choose to delete the items from the beginning of time.

5. Click Clear browsing data.

6. Close Google Chrome and reopen it.