

## **Improving Employment Services In Waterloo Region**

We are making Employment Ontario better – to help Ontarians find jobs, keep jobs, and train for the future.

Over the next several months, we are changing the way we help people find work.

Employment Ontario will be changing the way it does business so that Ontarians will be able to find the employment services and training programs they need in a one-stop shop, rather than going from place to place, as many have in the past.

We are also removing barriers to many of our programs and putting the focus on each individual to make it easier for them to get the help they need when they need it.

These changes will mean better, more straightforward and consistent service for all Ontarians.

The changes will also improve access to our most important services to help Ontarians find and keep a job, apply for training and plan a career that is right for them.

By building a stronger support network for Ontarians, we are helping to develop the well-trained and highly skilled workforce Ontario needs to remain competitive in today's global economy.

### **How will these improved services be delivered?**

The improved employment services in the Employment Ontario network will be delivered by a carefully selected network of service providers who are equipped to deliver the full range of employment services to help people find and keep a job.

The new model was designed with advice from organizations and agencies experienced in helping people find work and aware of the challenges facing different communities in Ontario.

### **When will the new network be up and running?**

We expect the new network to be in place by August 2010. In the meantime, the organizations that currently deliver various employment services will continue to do so. Please check [Ontario.ca/Employment](http://Ontario.ca/Employment) to find the services you need in your area.

## **Employment Services in Waterloo Region**

The government has asked nine organizations to provide the new employment services in 18 locations in Waterloo Region. By summer of 2010, job seekers and employers should find a full range of employment services in each of these locations. In the meantime, you can find up-to-date information on where to access service at [www.ontario.ca/employmentontario](http://www.ontario.ca/employmentontario).

### **Ayr**

John Howard Society of Waterloo  
Will provide a visiting service as needed

Lutherwood  
Will provide a visiting service as needed

In addition to these full-service sites, Family Counselling Centre of Cambridge & North Dumfries will continue to operate an employment resource centre at 18 Walnut Street.

### **Cambridge**

John Howard Society of Waterloo-Wellington  
(Cambridge Career Connections)  
40 Ainslie Street South

Lutherwood  
35 Dickson Street

YMCA of Kitchener-Waterloo  
258 Hespeler Road

Regional Municipality of Waterloo  
New location to be determined

In addition to these full-service sites, l'Association canadienne-française de l'Ontario Regionale Hamilton will continue to operate an employment resource centre at 647 Franklin Boulevard.

As well, specialized employment services for persons with disabilities will continue to be available through the Canadian Mental Health Association Grand River Branch, 9 Wellington Street.

### **Elmira**

Conestoga College Institute of Technology and Advanced Learning  
Will provide a visiting service as needed

In addition to this full-service site, Woolwich Community Services will continue to operate an employment resource centre at 73 Arthur Street South.

### **Kitchener**

Anishnabeg Outreach Employment and Training Inc.  
220 Charles Street East

K-W Working Centre for the Unemployed  
58 Queen Street South

Lutherwood  
1405 King Street East

Northern Lights Canada  
409 Weber Street West

Regional Municipality of Waterloo  
235 King Street East

YMCA of Kitchener-Waterloo  
800 King Street West

In addition to these full-service sites, specialized employment services for persons with disabilities will continue to be available through the Canadian Mental Health Association Grand River Branch, 67 King Street East, and the Canadian Hearing Society, 120 Ottawa Street North.

### **New Hamburg**

Conestoga College Institute of Technology and Advanced Learning  
Will provide a visiting service as needed

### **Waterloo**

Conestoga College Institute of Technology and Advanced Learning  
108 University Avenue East

Focus for Ethnic Women of Waterloo  
33 Bridgeport Road East

Regional Municipality of Waterloo  
New location to be determined

### **Wellesley**

Conestoga College Institute of Technology and Advanced Learning  
Will provide a visiting service as needed