



SPPD Update

February 17, 2011
Presentation to the Service Delivery Advisory Group
(SDAG)
Program Standards and Evaluation Unit
Programs Branch

Literacy and Basic Skills (LBS) Evaluation: Status Update



The following evaluation research and consultation activities have been completed:

- ❑ Documentation and literature review;
- ❑ Key Informant Interviews (MTCU management and staff, representatives of MEDU and MCI in the OALC Steering Committee) (26 interviews);
- ❑ Stakeholder Interviews with umbrella and sector organizations and regional networks representing all regions, streams and sectors of the LBS program (27 interviews);
- ❑ Data analysis of the LBS-IMS;
- ❑ Inter-jurisdictional study; and
- ❑ LBS Service Provider Survey (77% response rate).

LBS Evaluation: Status Update (cont'd)

The following evaluation research and consultation activities are currently underway:

- ❑ Collection of LBS learner informed consent forms;
- ❑ Learner survey (February 1 – March 4, 2011);
- ❑ Learner discussion groups (8 discussion groups with learners representing all regions, streams and sectors); and
- ❑ Case studies.

The report on evaluation findings is expected in late spring 2011.

Evaluation of Workplace and Community Workforce Literacy and Essential Skills (WLES) Initiative is expected to be conducted in March – July 2011.

Evaluation of Ontario Skills Development (OSD) and Second Career (SC): Status Update



- ❑ The evaluation focused on OSD participants with program end dates for the period, referred to as the reference period, of January 2007 to October 2009 and on SC participants with program end dates from June 2008 to October 2009.

- ❑ The OSD and SC participant survey took place in June-July 2010 and reflects the employment status of the participants at the time of the survey.

- ❑ A total of 3,911 survey completions were obtained (1,333 SC; 2,578 OSD). This is a statistically valid representative sample of the total participant population in the two programs during the reference period. Also included in the Evaluation methodology were key informant interviews and discussion groups with service providers, and participants in all four regions.

- ❑ The draft report has been received by the Ministry. The evaluation working group and program staff are currently reviewing the findings.

Ontario Adult Literacy Curriculum Framework (OALCF)



- ❑ The main purpose of the OALCF is to improve the transitions of adults through Employment Ontario and to ensure more successful next steps in employment, further education and training, and independence.
- ❑ The OALCF and supporting documents will be housed on the Employment Ontario Partners Gateway website (www.eopg.ca).
- ❑ Initially the website will provide an overview and background information on the Framework.
- ❑ The core elements of the OALCF, as well as tools that will support its use by LBS practitioners, will be posted in March, with further tools available in 2011-12.
- ❑ OALCF will begin to be implemented by LBS agencies in 2011 and reporting on learner progress will begin in April 2012.
- ❑ Overview training was delivered to LBS service providers and regional Ministry staff from October to December 2010.
- ❑ Ministry staff and service providers will receive implementation training and other supports in 2011-2012.

Employment Ontario Network Development Fund (EONDF)



- ❑ The purpose of the Employment Ontario Network Development Fund (EONDF) is to support the development and capacity of the Employment Ontario third party service delivery network.

- ❑ The EONDF supports the objectives of Employment Ontario, which include:
 - Enabling Ontarians to access the services and support they need to succeed in today's job market;
 - Providing a single point of access to employment and training programs and services that individuals and employers need;
 - Responding to the needs of employers, job seekers, apprentices, and new Canadians; and
 - Ensuring service excellence and public satisfaction with our programs and services.

- ❑ While an EONDF project may be program-specific, the broader aim is to cut across existing program boundaries to support consistency, sustainability and continuous improvement in customer service quality and outcomes.

2010-11 EONDF Funding Priorities



1. The development and/or implementation of innovative and flexible delivery practices to help Employment Ontario service providers respond to increasing demand due to the economic downturn.
2. Strengthening community coordination to demonstrably improve client access and facilitate navigation and transition among Employment Ontario education and training programs. Preference will be given to proposals focusing on strengthening community coordination within the new Employment Service delivery network.
3. Addressing service gaps in the Employment Ontario delivery network and improving client success in completing training and/or finding employment. Preference will be given to proposals aiming to reduce gaps in participation and achievement for groups underrepresented in training and the workforce.
4. Fostering creative partnerships between Employment Ontario service providers and employers to 1) help meet the needs of employees seeking to upgrade their skills; and/or 2) improve transitions to employment for adults who have successfully completed training or education programs.

EONDF Projects 2010-11



The value of the 2010-11 call for proposals is \$700,000.

- ❑ Association of Applied Arts and Technology of Ontario : Electronic Interactive Workshops Pilot, Provincial scope (17,000)
- ❑ First Works, Ontario Association of Youth Employment Counselling Centres : Central EO Strategy Conference, Central Region (\$35,000)
- ❑ Durham Region Employment Network : Durham Region Employment Network Enhancement Project (\$59,000)
- ❑ La Cité Collegiale : Formation sure mesure à l'intention des partenaires EO, Eastern Region (\$43,000)
- ❑ Employment Sector Council London-Middlesex : Informing the Delivery of a Service Quality Model for the EO network, Western Region (\$88,000)
- ❑ Ontario Literacy Coalition : Screening Basic Skills for EO, Provincial scope (\$42,000)

EONDF Projects 2010-11 (cont'd)

- ❑ Mid north network for Adult Learning : Upgrading Program for Women over 40, Northern Region (\$73,000)
- ❑ College Sector Committee for Adult Upgrading : Engaging the Frontline – Network Knowledge, a College Network Development Project, Provincial Scope (\$90,000)
- ❑ Employment Assistance Resource Network : Employability Skills for the 21st Century through Interactive Social Media, Western Region (\$28,000)
- ❑ Literacy Ontario South Central : Competency Portfolio Training, Eastern Region (\$48,000)
- ❑ First Work – Ontario Association of Youth Employment Counselling Centres : EO Best Practises and Employment Tools, Provincial Scope (\$115,000)
- ❑ Community Literacy of Ontario : Guide to Effective Technologies and Tools for Providing Online Staff Development and Training, Provincial Scope (\$27,000)