

**Ministry of Training,
Colleges and
Universities**

Service Delivery Branch
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**Ministère de la Formation
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May 2, 2011

Dear Literacy Partners,

We wanted to take this opportunity to acknowledge and celebrate the progress that has been achieved in the development of the Ministry of Training, Colleges and Universities' (MTCU) Literacy and Basic Skills program. As part of Employment Ontario's commitment to ongoing transformation and improvement to customer service, MTCU has been working with key literacy stakeholders and Ministry staff for several years on important program initiatives.

The development of the **Ontario Adult Literacy Curriculum Framework (OALCF)** provides the foundation for consistent and high quality literacy training and services that will lead to enhanced learner outcomes. The OALCF defines learner goal paths and measures for learner progress, and describes the scope of learning available in the Literacy and Basic Skills and Academic Upgrading (LBS/AU) program. The OALCF was launched on April 13th and is now available on the eopg.ca website.

The **Adult Literacy and Language Strategy** will improve learner outcomes across the range of adult literacy and language programs in the ministries of Education, Citizenship and Immigration and Training, Colleges and Universities. The staff working group supporting the ministers is committed to creating a coordinated, coherent, and effective system of high quality programs and services that are responsive to the needs of learners and Ontario's economy.

The **Literacy and Basic Skills Program Evaluation** is currently underway and will assess the overall capacity and readiness of the LBS agencies and the Ministry to effectively deliver the OALCF. Findings of the evaluation will be based on comprehensive research and consultations with a very broad range of literacy delivery and support organizations and MTCU staff. The evaluation findings and recommendations will inform future decisions on possible program improvements. The final report is due in the fall of 2011. Upon completion of the Evaluation, the Ministry will share the findings with the LBS field.

At this time, planned changes to the current LBS program include the roll out of the OALCF and the **Employment Ontario Information System-Case Management System (EOIS-CaMS)**. We are in the preliminary stages of a roll out plan for the future release of EOIS-CaMS to LBS service delivery organizations starting in April 2012. Over the coming months, LBS service delivery organizations can expect to learn more about EOIS-CaMS through various communications and engagement opportunities. The Ministry is committed to sharing our plans for critical stages of work such as system testing, training and system access. Detailed information regarding these areas of work will be made throughout the 11/12

fiscal year. This is an exciting time as we embark on work that will culminate in a successful release of the EOIS-CaMS to LBS service delivery organizations.

All of the above engagements, developments and the evaluation will continue to shape the future of the program.

The ongoing support and contributions of other ministries, of MTCU literacy stakeholders and of MTCU staff from across the province are critical to the ongoing improvements in adult literacy programming in Ontario.

We appreciate your hard work and continued service to our LBS learners.

Sincerely,

Barb Simmons,
Director, Service Delivery Branch
Ministry of Training, Colleges and Universities

cc: Teresa Damaso, Central Region Branch
Robert Dupuis, Eastern Region Branch
Jim Adams, Northern Region Branch
Sherree Mahood, Western Region Branch