

**Service Delivery Advisory Group Meeting**  
**May 27, 2011**  
**9:30 a.m. – 11:45 a.m. 900 Bay St., Temagami Room**  
***Agenda***

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- 9:30-9:45 a.m. Welcome/Introductions – *Laurie LeBlanc and Kathy Mills***
- SDAG Role and Vision (Roundtable)
- 9:45-10:45 a.m. Information Sharing – *MTCU***
- Second Career (Heather Cross)
  - Apprenticeship (Gail Southwick)
  - Employment Ontario Information System (Jan Hughes)
  - Literacy and Basic Skills (Sue Forrester)
- 10:45-10:55 a.m. Employment Service External Reference Group Update - *Gail Southwick and Lois Willson***
- Overview of May 26, 2011 meeting
- 10:55-11:40 a.m. Discussion Items – *Kathy Mills/Roundtable***
- Common Service Standards
  - EO Managers Forum
  - Relationship between SDAG and other MTCU groups
  - Audit feedback
- 11:40-11:45 a.m. Additional Questions and Answers**
- Next meeting date