

Ministry of Training, Colleges  
and Universities

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Division de l'emploi et de la formation  
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August 22, 2011

Dear Employment Ontario Partner,

I am writing to inform you about the introduction of a new search tool on the public Employment Ontario website, known as the [EO Search Tool/Need help getting started?](#) The “Employment Ontario Search Tool/Need help getting started?” is a new online feature to help people visiting the Employment Ontario public website easily find the programs and services that best fit their needs. The tool was introduced on August 10, 2011.

The Employment Ontario Search Tool improves the search functionality currently available on the Employment Ontario public website by providing visitors with a more guided experience. Visitors answer a series of questions based on general eligibility criteria to determine which programs and services are best suited to their needs. They are also provided with web links to further information about programs and services, as well contact information for following up, accessing services or enrolling in a program or service. The new search tool improves online service quality and supports the principles of the Employment Ontario transformation strategy.

The Q&As for the Search Tool can be found here:  
<http://www.tcu.gov.on.ca/eng/eopg/eotransformation/>

If you have any other questions, please contact your local ministry office.

I appreciate your continued support and cooperation as we work to provide greater opportunities for Ontarians to receive the training and other services they need to succeed in today's job market.

Sincerely,

***Original signed by***

Laurie LeBlanc  
Assistant Deputy Minister  
Employment and Training Division