



SDAG Presentation

2012-2013

ES Business Planning Process

October 21, 2011

Employment Service Business Planning Process

- **Timeframes and Submission process:**
 - Business plan guidelines and required templates will be posted on the EOPG on November 18, 2011
 - Completed business plan templates are due to TCU by December 16, 2011 (5:00 PM)
 - The business plan templates will be submitted in .xml format by email, similar to the process used for the Statement of Revenue and Expenditure Reports



Employment Service Business Planning Process

- **What is staying the same:**
 - The Service Quality Standard for 2012-2013 will remain the same as it was for 2010-2012: 5.14
 - Service levels and budgets will remain at the same level as the previous agreement with the elimination of the transition funds and the pre-determined transition funds



Employment Service Business Planning Process

- **What is new:**
 - The BP package will introduce two new elements for service providers in 2012-2013:
 - A requirement that continuous improvement targets are being identified (one core measure as a strength; two core measures where improvement strategies will be required)
 - strategic priorities in the delivery of ES (i.e. we are targeting vulnerable populations and those under-represented in the labour market)



Employment Service Business Planning Process

- **Consultation:**
 - Conference call with the External ES Service Provider Reference Group to review and receive feedback on the draft documents
 - Internal consultation with local offices and then external to community service providers

