



**MEMORANDUM TO:** ES Service Providers

**FROM:** Director

**DATE:** January 31, 2012

**SUBJECT:** Employment Service (ES) Snapshot

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**OBJECTIVE:**

The purpose of this memorandum is to inform your organization about a new presentation regarding the ES network's performance – the ES Snapshot – which the Ministry has posted on the EOPG.

**BACKGROUND:**

The Ministry has produced the ES Snapshot to identify the ES network's performance against commitments and highlight some trends that are emerging now that the transition period for the implementation of the new Employment Service is complete.

The ES Snapshot highlights data from available posted EOIS reporting up until the end of September 2011.

The Ministry anticipates that service delivery sites may find the ES Snapshot to be a useful resource in comparing their site's performance to the performance of the provincial network of ES sites overall. The ES Snapshot may also highlight the ongoing need for service delivery sites to continue to self-assess their services to determine how to achieve their commitments in the years to come.

**NEXT STEPS:**

If you should require further information please feel free to contact your Employment Training Consultant (ETC).