

Employment Ontario Information System (EOIS) Case Management System (CaMS) Bulletin

EOIS-CaMS Release 5.0

The purpose of this bulletin is to provide Canada-Ontario Job Grant (COJG), Literacy and Basic Skills (LBS), Targeted Initiative for Older Workers (TLOW) and Employment Service (ES) service delivery organizations with an update on the launch of new support materials related to EOIS-CaMS Release 5.0.

Enhancements to Canada-Ontario Job Grant Functionality

As discussed in the April 30, 2015 EOIS-CaMS Bulletin, a new process for capturing employer information has been introduced for COJG participating employers as part of EOIS-CaMS Release 5.0. This process is described in detail in both the COJG Employer Desk Aid and the updated EOIS-CaMS Service Provider User Guide (Chapter 7 – Employer Management).

For COJG service delivery organizations that have questions that may not be answered by these supports, a limited number of online question and answer sessions will be held by the ministry. To register for one of these question and answer sessions, please refer to the following [link](#).

Please note that these sessions are being provided on a first-come-first-serve basis and space will be limited. It would be helpful if interested staff from the same organization could participate in a boardroom using the same WebEx/teleconference connection.

Updates to EOIS-CaMS Online Training Modules

The Interactive EO Case and Service Plan Modules have been updated to reflect system updates to EOIS-CaMS. These modules cover service provider system functionality, including service plan management, and include interactive features that act as a simulated training environment for the user. These modules can be accessed from the Training page of the EOIS-CaMS section of the Employment Ontario Partners' Gateway (EOPG).

Updating EOIS-CaMS One-key Terms and Conditions

On June 1st, 2015, the EOIS One-key Terms and Conditions will be updated to reflect the addition of Service Provider Connect (SP Connect) system functionality. Users may be required to reaccept the Terms and Conditions the next time they log in through One-key date.

If you have any questions regarding the information in this bulletin, please contact your Ministry Consultant.

Thank you.

Finance, Analysis & Systems Support Branch

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