

## Employment Ontario Information System (EOIS) Case Management System (CaMS) Bulletin

### **EOIS-CaMS Release 5.1**

The purpose of this bulletin is to provide Employment Service (ES), Literacy and Basic Skills (LBS), Canada-Ontario Job Grant (COJG) and Targeted Initiative for Older Workers (TIOW) organizations with an update on EOIS-CaMS Release 5.1 and the related resources.

We are pleased to announce that Release 5.1 of EOIS-CaMS will be available to ES, LBS, COJG and TIOW providers on August 17th, 2015. Enhancements have been made to the system which impact both Ministry and service provider users.

The following three items are the key enhancements introduced with EOIS-CaMS Release 5.1. For detailed instruction regarding the enhancements, service providers are encouraged to review the updated "EOIS-CaMS Service Provider User Guide."

#### **1. Employment Ontario Self Service (EOSS)**

The EOSS website has been updated in an effort to ensure the site is completely accessible in accordance with the Accessibility for Ontarians with Disability Act (AODA). EOSS is now accessible on all mobile devices and conforms to the Ministry standards for formatting and colour usage.

While no changes were made to EOSS functionality within EOIS-CaMS, service providers will now find that updating their site information in EOIS-CaMS will reflect accordingly in EOSS within 15 minutes rather than next day.

#### **2. Second Career (SC)**

The SC Eligibility and Suitability Assessment template has been automated and is now available within EOIS CaMS. There are no changes to the content of the SC template. The EOIS-CaMS Service Provider User Guide: Chapter 6 has been updated to reflect the new functionality.

For more information on the automation and use of the template, please refer to the Program Delivery Support Branch memo SC2015-2016#01 posted to the EOPG on August 14th, 2015.

#### **3. Product Delivery Case (PDC)**

Three new PDC types will be available in Release 5.1 of EOIS-CaMS, in addition to the four already offered (Apprenticeship, Feepayer, Job Creation Partnership and Second Career). Service providers have the ability to view PDCs created in EOIS-CaMS by authorized Ministry staff. The three new PDC types are:

- Apprenticeship Completion Bonus
- Employer Bonus
- Support to Non-EI Eligible Apprentices

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Service providers cannot refer clients to these PDCs, as eligibility is determined automatically by the Apprenticeship system (EOIS-APPR). Please note that reviews are not generated or required for these PDC types.

### **Release 5.1 Resources**

To support Release 5.1, the ministry has updated the resources to aid service providers with the changes.

The “EOIS-CaMS Service Provider User Guide” chapters have been update to incorporate the changes implemented by the new release. These chapters can be found under the [Guides and Resources](#) section of EOIS-CaMS on the Employment Ontario Partners’ Gateway (EOPG).

We thank you for your patience during the roll-out of EOIS-CaMS Release 5.1. Service provider feedback has and will continue to assist the ministry with system enhancements. Please direct any Release 5.1 questions or concerns you may have to your MTCU regional office.

Thank you.

Finance, Analysis & Systems Support Branch

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