

Employment Ontario Information System (EOIS) Case Management System (CaMS) Bulletin

EOIS-CaMS Release 5.2

The purpose of this bulletin is to provide Employment Ontario service provider organizations, specifically Youth Job Connection (YJC) with an update on EOIS-CaMS Release 5.2 and the related resources.

The ministry is pleased to announce that Release 5.2 of EOIS-CaMS will be available to all service providers on October 5th, 2015.

The following items are the key enhancements introduced with EOIS-CaMS Release 5.2. For detailed instruction regarding the enhancements, service providers are encouraged to review the updated "EOIS-CaMS Service Provider User Guide."

1.) EOIS-CaMS

EOIS-CaMS has been updated to support the case management of YJC clients. This includes:

- A specific **YJC Service Plan Template** type
- A customized **YJC Participant Client Summary** to allow for the collection of important client data including program specific suitability indicators.
- **YJC Reviews** (i.e., client follow-ups) that are aligned to reflect program information needs. Please note that as part of YJC reviews YJC service providers will be required to record Education, Work and Transition Supports activity made available to YJC clients after exit.

Within all service plan types, a fix was implemented to the **Employment Hours per Week** field in a **Placement** plan item. The field will now accept decimal values.

2.) Second Career

The following issues within the **Second Career Eligibility and Suitability Matrix** have been resolved as of Friday, September 18th, 2015:

- All three Service Provider roles (Manager, Administrator and Caseworker) can create and edit a Second Career evaluation.
- A value of '0' can be selected in the 'Experience: Occupational Skills' category.

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3.) COJG

The COJG Employer Service Plan has been modified to accommodate the tracking of COJG Customized Training and COJG UpSkills pilots funded by the ministry.

The COJG Multi-Site Employer search has also been improved to return results that match any of the four search criteria, rather than only returning results that match all four results.

To enhance the experience of prospective employers who may be interested in COJG, the COJG landing page has been refreshed to include a calculator feature to provide employers with an online feature to explore potential training investment options. (The calculator feature has no material impact on the behaviour of the online application functionality.)

4.) Employment Ontario Self Service (EOSS)

EOSS has been updated to include YJC as an EO program offering.

5.) EOIS Reports

The ministry plans to deploy the YJC Case Activity Report (Report #111) later this month. The report captures YJC case participant activity and expenditures for the fiscal year (and includes data filters based on report period start and end dates, typically the beginning and end of the fiscal year).

YJC Data Files (Report #113) will also be made available later this month. Data files are provided as an optional resource in addition to standard reports. (Utilizing data files requires some data analysis capability on the part of the service provider.)

Additional YJC specific reports will be available over the remainder of the 2015-16 fiscal year. This includes a planned deployment of the YJC service quality report based on the YJC Performance Management Framework. Additional details on the availability of suite of YJC reports will be made available as the release schedule is confirmed.

Release 5.2 Resources

To support Release 5.2, the ministry is updating system resources to assist service providers.

For example, specific “EOIS-CaMS Service Provider User Guide” chapters will be updated to reflect the changes implemented in this release. These chapters will be available, later this month, under the “[Guides and Resources](#)” section of EOIS-CaMS on the Employment Ontario Partners’ Gateway (EOPG).

For YJC service providers specifically, the ministry has posted a “Train-the-Trainer Overview” of the YJC functionality on the “[Guides and Resources](#)” section of EOIS-CaMS on the EOPG.

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Thank you for your patience during the roll-out of EOIS-CaMS Release 5.2. Service provider feedback has and will continue to assist the ministry with system enhancements. Please direct any Release 5.2 questions or concerns to your MTCU regional office.

Thank you.

Finance, Analysis & Systems Support Branch

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