

**Ministry of Training,  
Colleges and Universities**

Employment and Training Division  
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**Ministère de la Formation  
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February 12, 2019

Dear Employment Ontario Partner,

Today, the government [announced its plan](#) to transform the province's employment services, making Ontario's employment services more efficient, more streamlined and outcomes focused.

The ministry remains committed to delivering the highest quality employment and training services for the people of Ontario, and ensuring job seekers, businesses and communities receive the services they need.

As part of the transformation, a new service delivery model will integrate social assistance employment services, as well as other government employment services, into Employment Ontario. This new system will be more responsive to the needs of job seekers, businesses and local communities.

Changes to Ontario's employment services will be implemented over the next several years and will start with three prototypes beginning in fall 2019. Over the coming months, the ministry will engage key stakeholders about this new model and transforming the way we deliver employment services for all job seekers, including those on social assistance.

The ministry will share more information about these changes in the coming months. In the meantime, I encourage you to contact your local ministry office if you have further questions about this announcement.

Thank you for your ongoing commitment to supporting job seekers and employers through our Employment Ontario network.

Sincerely,

**Original signed by**

David Carter-Whitney

Assistant Deputy Minister  
Employment and Training Division

Copy to: Erin McGinn, Assistant Deputy Minister, Workforce Policy and Innovation  
Division