

Employment Ontario Information System (EOIS) Case Management System (CaMS) Bulletin

EOIS-CaMS Release 6.3

The purpose of this bulletin is to provide Employment Ontario service provider organizations with an update on EOIS-CaMS Release 6.3 and the related resources.

The ministry is pleased to announce that Release 6.3 Phase 1 of EOIS-CaMS was launched to all service providers and ministry staff on November 21, 2016.

The following items are the key enhancements introduced with EOIS-CaMS Release 6.3. For detailed instructions regarding the enhancements, service providers are encouraged to review the updated “EOIS-CaMS Service Provider User Guides.”

New Service Provider Role in CaMS

A new service provider role has now been added to EOIS-CaMS. The “Service Provider Manager Non-Case” role is identical to the existing Service Provider Manager role, except that it cannot view or edit client related information. This includes not being able to view nor edit client profiles, service plans, product delivery cases (PDCs), and employer information. As with the Service Provider Manager role, this role can only be assigned by ministry regional users and will require the same authentication process. This user role is only applicable to service providers who have their Transfer Payment agreements generated through SP Connect and do not case manage clients in EOIS-CaMS. Information on how this new role may impact you will follow shortly.

Canada-Ontario Job Grant (COJG)

The EOIS-CaMS system has been updated to support COJG program changes regarding follow-ups, which should eliminate the need to do the work-around outlined in Memorandum [COJG2016-02](#), issued on May 13, 2016. This policy change was announced in Memorandum [COJG2016-01](#), issued on April 13, 2016. The trainee six-month follow-up has been changed to a three-month follow-up. The exit follow-up questions for both employers and trainees have been moved and are now three-month follow-up only questions for both employers and trainees. This enhancement affects both EOIS-CaMS and reports, which have been updated.

EOIS Reports

In Release 6.3, several case activity reports have been updated to support the “Aboriginal Group” enhancement and “Gender” name change in EOIS-CaMS:

- Report 18 - Employment Service (ES) Case Activity
- Report 91 - COJG Employer Case Activity
- Report 92 - COJG Participant Case Activity
- Report 61 - Literacy and Basic Skills (LBS) Case Activity

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- Report 101 - Targeted Initiative for Older Workers(TIOW) Case Activity
- Report 111 - Youth Job Connect (YJC) Case Activity

The following reports have been improved for overall usability which includes improved column headings for better clarity, columns reordered and grouped, as well as new columns added.

- Report 18 - ES Case Activity
- Report 92 - COJG Participant Case Activity
- Report 61 - LBS Case Activity
- Report 101 - TIOW Case Activity

A few more notable items have been introduced as enhancements in this release:

- Report 111 - YJC Case Activity has been updated to capture closed cases with a closure reason of completion. This report now includes a new column “Closed Completion.”
- Report 18 - ES Case Activity will no longer include Youth Employment Fund (YEF) case activity data. All YEF columns have been removed.
- Report 60D - LBS All Data – Outcomes summarizes LBS completion information and 3, 6, and 12 month follow-up outcomes for service delivery sites. This report will now capture the Learner GAINs Scores at Entrance and at Exit.
- A new Referral Out option, “Post-Secondary Education,” has been added to two YJC Reports: Report 110B - All Data – Service Plan and Report 114 - Detailed Quality Service Report.

Important Note: In September, service providers were notified that the filters on the ES Case Activity Report 18 were modified to include closed cases from the previous fiscal year. The ministry recognizes that service providers may have to manipulate the report in order to filter out the previous fiscal year closed cases. Tips on how to manipulate the report will be provided in the interim until a thorough needs analysis has been completed.

Youth Job Connection Summer (YJCS)

As part of Release 6.3, a new YJCS Detailed Quality Service Report 124 is tentatively scheduled to be launched on December 12, 2016, to both service providers and ministry staff.

Release 6.3 Resources

To support Release 6.3, the ministry is updating resources to aid service providers with the changes. The “Detailed Reporting User Guides” will be updated to incorporate the changes implemented by the new release. The guides will be available under the “[Guides and Resources](#)” section of EOIS-CaMS on the Employment Ontario Partners’ Gateway (EOPG).

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Please be advised that updates to the COJG Reporting User Guides (Report 91, 92 and 19A) will be published as part of the December 5 Phase 2 release.

Thank you for your patience during the roll-out of EOIS-CaMS Release 6.3 – Phase 1. Service provider feedback has and will continue to assist the ministry with system enhancements. Please direct any Release 6.3 questions or concerns to your ministry regional office.

Thank you.

Finance, Analysis and Systems Support Branch

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