

Employment Ontario Information System (EOIS) Case Management System (CaMS) Bulletin

EOIS-CaMS Release 6.3

The purpose of this bulletin is to provide Employment Ontario service provider organizations with an update on EOIS-CaMS Release 6.3 and the related resources.

The ministry is pleased to announce that Phase 2 of Release 6.3 of EOIS-CaMS was launched to all service providers and ministry staff on December 5, 2016.

The following items are the key enhancements introduced with EOIS-CaMS Release 6.3. For detailed instructions regarding the enhancements, service providers are encouraged to review the updated “Detailed Reporting User Guides.”

Employment Ontario Case, Service Plans and Product Delivery Cases

All case types using National Occupational Classification (NOC) Codes have now been updated to reflect the new 2016 NOC Codes. Users must use [2016 NOC Codes](#) when creating or modifying employment, placement or training details in the system.

EOIS Reports

- As part of Release 6.3, a new Youth Job Connection Summer (YJCS) Detailed Service Quality Report 124 will be released on December 12 to both service providers and ministry staff. Please note that the user guide and desk aid will be available the week of December 12.
- A COJG program change regarding follow-ups was recently implemented in EOIS-CaMS on November 21. The following Reporting User Guides have now been updated to reflect these changes:
 - Report 91 - COJG Employer Case Activity
 - Report 92 - COJG Participant Case Activity
 - Report 19A – Follow-up Cases

Release 6.3 Resources

To support Release 6.3, the ministry is updating resources to aid service providers with the changes. The “Detailed Reporting User Guides” will be updated to incorporate the changes implemented by the new release.

We have heard from ES service providers that previous changes to the case activity report spanning more than one fiscal year has made it difficult to obtain fiscal based data. To support service providers with this change, the ministry has developed a “Case Activity Report – Data Manipulation Tips” document which illustrates how to manipulate case activity report data until further analysis of the report needs can be obtained from the EOIS Service Provider reference group.

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The guides and Appendix will be available under the "[Guides and Resources](#)" section of EOIS-CaMS on the Employment Ontario Partners' Gateway (EOPG).

Thank you for your patience during the roll-out of EOIS-CaMS Release 6.3. Service provider feedback has and will continue to assist the ministry with system enhancements. Please direct any Release 6.3 questions or concerns to your ministry regional office.

Thank you.

Finance, Analysis and Systems Support Branch

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