

**Ministry of Training,
Colleges and Universities**

**Ministère de la Formation
et des Collèges et Universités**



Employment and Training Division

Division de l'emploi et de la formation

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July 2, 2019

Dear Employment Ontario partners:

In February, the [government announced](#) its plan to transform Ontario's employment services by introducing a new model to manage the employment services system more effectively to meet the needs of job seekers, businesses and communities.

This spring, the ministry met with interested organizations to have an open dialogue about their perspectives on a future employment and training system. Vendor Market Day, held on May 15, provided the ministry with an opportunity to share more information about the current and desired future state of employment services in Ontario and to generate interest from the vendor community.

Today, the government is [announcing](#) that this fall, the new employment services model will launch in three diverse urban and rural communities:

- Hamilton-Niagara Peninsula
- Muskoka—Kawarthas
- Peel

Employment services across the rest of the province will move to the new system gradually.

The next step in the process is the release of the Request for Qualification (RFQ) for prototypes. The purpose of the RFQ is to qualify proponents for invitation to participate in the

subsequent Call for Proposals to become a service system manager for the prototype phase of the transformation.

Service system managers are expected to be selected in fall 2019, with a transition period running from fall 2019 to fall 2020.

The RFQ includes details about the scope of delivery functions, roles and responsibilities of service system managers, application and evaluation processes and project timelines. The document will be available today on the [Ontario Tenders Portal](#).

We will continue to seek opportunities to work collaboratively with our delivery partners as we modernize our employment and training system. Thank you for your ongoing support of clients across the province.

Sincerely,

Original signed by

David Carter-Whitney
Assistant Deputy Minister
Employment and Training Division

Original signed by

Erin McGinn
Assistant Deputy Minister
Workforce Policy and Innovation Division

Cc:

Richard Steele, Assistant Deputy Minister, Social Assistance Programs Division, Ministry of Children, Community and Social Services

Jill Vienneau, Assistant Deputy Minister, Strategic Policy Division, Ministry of Children, Community and Social Services