

**Ministry of Labour, Training
and Skills Development**

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**Ministère du Travail, de la
Formation et du Développement
des compétences**

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To: Employment Ontario Training Partners
From: Cordelia Abankwa, Assistant Deputy Minister
Employment and Training Division
Ministry of Labour, Training and Skills Development
Date: April 11, 2022
Subject: **Employment Ontario Supports for People Affected by the
Conflict in Ukraine**

Dear Employment Ontario delivery partners:

Like many of you, I am saddened by the tragedy that is unfolding in Ukraine. It is our collective hope that this crisis soon comes to an end. Last month, the federal government announced that it is implementing several measures to help those fleeing the war in Ukraine to come to Canada. The Ontario government remains committed to supporting Canada's efforts in helping those fleeing the conflict.

I am writing to provide you with some information regarding our ministry's approach to providing employment supports to these individuals who need our help. The Employment Ontario network has service providers that are well-positioned to respond to the needs of the Ukrainian newcomers. The ministry has set up a dedicated toll-free number (1-888-562-4769) and email (Ukrainianjobs@ontario.ca) to help displaced Ukrainians find jobs, access training, or get matched with employers that are hiring in their communities. Employers can also use these resources to find a Ukrainian newcomer to fill a job vacancy.

[Ontario.ca](https://www.ontario.ca) now has resources to support people affected by the conflict, including information on immigration measures, settlement, and employment services. Site visitors will find a link to "[Jobs for Ukraine](#)," which contains information for employers hiring, Ukrainian job seekers, and community groups. In the coming weeks, we will continue to work with service providers

and stakeholders to provide targeted services to help Ukrainian newcomers connect with employers in their new communities.

Individuals arriving under the Canada-Ukraine Authorization for Emergency Travel measure (or other similar emergency travel measures enacted by the federal government) with an open work permit are eligible to apply for the full range of Employment Ontario programs, depending on the program's eligibility and suitability requirements. For more information, please visit the [Employment Ontario Partners' Gateway](#).

Supports provided through Employment Ontario are designed to work in concert with other settlement supports arranged by partner ministries. We will continue working with the federal government, other ministries, businesses, and community organizations to determine how best to support Ukrainians arriving in Ontario. For more information on Ontario's coordinated supports for Ukrainian newcomers and information on how you can help, please visit [Ontario.ca](#).

Thank you for supporting Ontario's employment and training system.

Sincerely,

Cordelia Abankwa,
Assistant Deputy Minister, Employment and Training Division
Ministry of Labour, Training and Skills Development