

Date: November 30, 2016

To: Employment Ontario Service Providers

From: David Fulford
Assistant Deputy Minister

CC: Glenn Craney, ADM, SPPD
Erin McGinn, ADM, HSWD

Re: **Update to the Auditor General of Ontario's Value for Money Audit
of Employment Ontario Programs and Services**

As the lead for the Office of the Auditor General of Ontario's (OAGO) Value for Money Audit of Employment Ontario, and on behalf of my ADM colleagues who supported our responses to the auditor's request, I'd like to let you know that today the OAGO has released their 2016 Annual Report.

The report included a review of Employment Ontario's programs and services in which 18 recommendations related to the ministry's business are outlined.

The OAGO is an independent audit office serving Ontario's Legislative Assembly. The OAGO selected the ministry for a Value for Money Audit of Employment Ontario to evaluate how effectively the ministry is using public funds. The goal is to help ensure Ontario's citizens are getting the best possible value for their tax dollars.

The report recognizes the significance of the work we have undertaken. The Auditor General's findings will help us to:

- Improve client outcomes,
- Promote the use of information technology,
- Explore new and enhanced sources of labour market information, and
- Support apprenticeship completion rates.

The Auditor General's Report will assist us as we continue our efforts to modernize our employment and training programs in Ontario. It supports our commitment to a highly skilled workforce.

The final report will be available on the [Auditor General's website](#).

Working together, we'll continue to find ways to better meet Ontarians' needs. Thank you for your continued dedication and commitment to the work we do.

Original signed by

David Fulford