

Employment Ontario Information System (EOIS) Case Management System (CaMS) Bulletin

EOIS-CaMS Release 7.0

The purpose of this bulletin is to provide Employment Ontario service provider organizations with an update on EOIS-CaMS Release 7.0 and the related resources.

The ministry is pleased to announce that Release 7.0 of EOIS-CaMS was launched to all service providers and ministry staff on April 10, 2017.

The following items are the key enhancements introduced with EOIS-CaMS Release 7.0. For detailed instructions regarding the enhancements, service providers are encouraged to review the updated “EOIS-CaMS Service Provider User Guides.”

Targeted Initiative for Older Workers (TIOW)

As of March 31, 2017, TIOW is no longer an Employment Ontario program and all functionality in EOIS-CaMS has been disabled.

Canada-Ontario Job Grant (COJG)

EOIS-CaMS and the COJG Employer Application Form have been updated to support the recent COJG guideline changes in April. Updates to the following tabs on the COJG Application Home Page in EOIS-CaMS include:

- **Eligibility:** Addition of two new questions
- **Employer:** Type of Sector drop-down options were updated
- **Training Details:**
 - Two questions removed from the Training Details section
 - Four new questions added to the Impact of Training section
- **Training Provider:**
 - Description field removed from Second and Third Choice Training Provider Details
 - Training Provider Rationale wording has been revised
- **Training Costs:**
 - New system validation rule prevents the “Textbooks, software and other required materials” field to exceed \$500.00
 - Addition of a new Travel Cost section with a maximum allowance of \$500.00 each for Incumbents and New Hires.
- **Approval:** New and revised “Decline COJG Application” reasons

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Youth Job Connection (YJC) and Youth Job Connection Summer (YJCS)

A new “Language Skills” field is now available for YJC and YJCS service plans, on the Client Summary page. The “Language Skills” field replaced both “English Language Proficiency” and “French Language Proficiency” fields and will no longer be available for use. However, these two fields will remain in EOIS-CaMS for those service plans that were closed prior to April 7th, for reporting purposes. For Release 7.0, all non-closed service plans with the “Language Skills” field will default to Unknown.

EOIS Reports

In Release 7.0, Literacy and Basic Skills (LBS) and Employment Ontario Self Service (EOSS) monthly reporting schedule will now run on the first Monday of the month, effective April 3, 2017. The following reports have been updated to support the amended reporting schedule:

- Report 43 – Employment Ontario Self Service
- Report 60A – Literacy and Basic Skills - All Data – Information &Referral
- Report 60B – Literacy and Basic Skills – All Data – Service Plan/Profile
- Report 60D – Literacy and Basic Skills – All Data – Outcomes
- Report 64 – Literacy and Basic Skills – Detailed Service Quality

EOIS-CaMS and the Canada-Ontario Job Grant (COJG) Employer Application form have been modified to support the COJG guideline changes as of April 1, 2017. The following COJG reports have been updated to reflect these changes:

- Report 91 – COJG Employer Case Activity
- Report 92 – COJG Participant Case Activity
- Report 93 – COJG Employer Agreement Activity

Youth Job Connection (YJC) and Youth Job Connection Summer (YJCS) Case Activity and Detailed Quality Service reports have been updated to capture the “Language Skills” indicator. The new field will appear on the following reports:

- Report 110B – YJC – All Data Service Plan Profile
- Report 111 – YJC Case Activity
- Report 114 – YJC Detailed Quality Service
- Report 120B – YJCS – All Data Service Plan Profile
- Report 121 – YJCS Case Activity
- Report 124 – YJCS Detailed Quality Service

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Data Files

Updates to Data Files have been included in Release 7.0. The “EOIS Data File Definitions Report Guide” has been updated with changes indicated with a “Y” in the Updates column. The following files have been updated:

- COJG Employer Service Plan
- COJG Service Plan Follow Up Events
- COJG Participant Service Plan
- YJC Service Plan
- YJCS Service Plan

Additional Updates

- On March 17, 2017, a data file summary document was posted to the EOPG with the proposed changes for Release 7.0. An update was made to Data File: **COJG Service Plan Follow Up Events**. Please refer to the “EOIS Data File Definitions Report Guide” for more information.
- Instructions on how to clear cache from the browser has been posted to the EOPG, under the “Guides and Resources” section. After Release 6.4 was launched in February 2017, a few users reported that they were unable to use some functionality i.e., buttons and tabs in EOIS-CaMS. The problem was resolved by clearing the browser’s cache.

Release 7.0 Resources

To support Release 7.0, the ministry is updating resources to aid service providers with the changes. The “Detailed Reporting User Guides” will be updated to incorporate the changes implemented by the new release. The guides will be available under the “[Guides and Resources](#)” section of EOIS-CaMS on the Employment Ontario Partners’ Gateway (EOPG).

Thank you for your patience during the roll-out of EOIS-CaMS Release 7.0. Service provider feedback has and will continue to assist the ministry with system enhancements. Please direct any Release 7.0 questions or concerns to your ministry regional office.

Thank you.

Finance, Analysis & Systems Support Branch

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