

Security Update for Ministry Application(s)

Dear Employment Ontario Information System Network,

Please be advised a global security update is being made to the Employment Ontario Information System (EOIS) applications such as the case management system (CaMS), the apprenticeship system (APPR), Service Provider Connect (SP Connect) and the Service Provider Reporting website to better protect the information being shared.

What is Happening?

To keep your information secure, the applications will undergo security updates in the next several months.

Security on the web depends on a feature called TLS (Transport Layer Security). Older versions of TLS are no longer secure, and in order to keep the information in the applications secure, we need to disable older versions of TLS and use only the newest version.

To continue accessing EOIS applications, you will need a current web browser.

What does this mean?

Allow yourself time to make the necessary changes to make sure you can continue to access the EOIS applications.

Beginning February 1, 2019, you must have the following version of your browser installed to access CaMS, APPR, SP Connect and the Service Provider Reporting website.

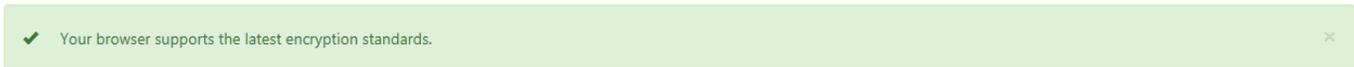
- Internet Explorer 11 or higher
- Microsoft Edge
- Chrome 30 or higher
- Firefox 27 or higher
- Safari 9 or higher

Outdated browsers lack a safety feature that keeps your information secure, and they can also be slow and unstable. Current browsers provide you with more secure internet access.

What to do?

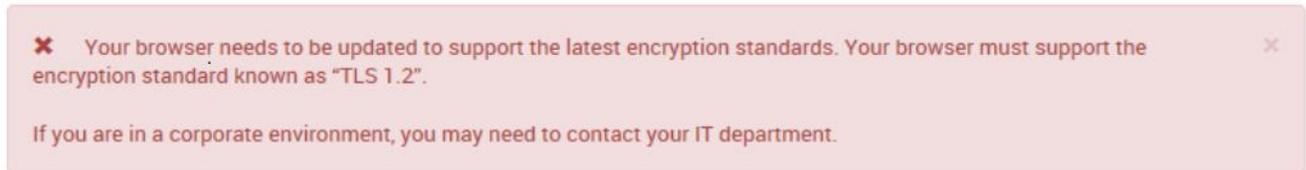
To test your browser compatibility, you can visit the [Browser TLS Version Check](#) page.

If your browser supports TLS v1.2 you will see the following message:



The security update should not affect your access to EOIS applications.

If your browser does not support TLS v1.2 you will see the following error message:



Steps for Resolution

You are using

To enable the latest encryption standards:



To enable TLS 1.2, please see the instructions on [How to Enable TLS 1.2](#) in your browser.

Thank you,
Ministry of Training, Colleges and Universities