

Employment Ontario Information System (EOIS) Case Management System (CaMS) Bulletin

EOIS-CaMS Release 17.3

The ministry is pleased to announce release 17.3 launched on September 11, 2017 to all service providers and ministry staff.

As a result of ongoing consultations with the [EOIS External Reference Group](#), multiple efficiencies have been made to service plan functionality and reports. The list of changes include:

Service Plans

1. The Select Plan Item Type page allows users to select multiple plan items for one sub-goal without returning to the Plan Content page.
2. Users will have the option to bulk reassign cases and reviews at the same time. When all cases are selected for bulk reassignment, a message will appear on the confirmation page asking if they want to reassign reviews as well. This message will only appear if all cases or reviews in the list are selected for bulk reassignment.
3. The “service delivery site” field will pre-populate if the service provider only delivers service at one location when creating a service plan.
4. Adding a sub-goal to a service plan has been streamlined. Users are able to select the sub-goal type and sub-goal on one screen.
5. The total hours for Pre-Employment Services (PES) will now appear on the Service Plan Home page for Youth Job Connection (YJC) and Youth Job Connection Summer (YJCS). The field value is the total PES hours with an outcome of “attained” for all plan items under the pre-employment services sub-goal, excluding PES Stipend – Payment plan item.
6. Improved employer search functionality by adding “business city” as a search option on the corporate entity and employer search pages.
7. The “national occupation code” field captured on the Job Placement and Incentive plan item is now grouped under the “placement information” panel for better alignment. This change affects Employment Service (ES), SkillsAdvance Ontario, YJC and YJCS.
8. “Wage amount” is no longer a mandatory field when employment type is “volunteer”.
9. The “milestone” field has been added to the “plan items list” panel for Literacy and Basic Skills (LBS) service plans.

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EOIS Reports

1. The retention schedule has changed for most program-specific reports now available on the EOIS Service Provider Reporting website. Refer to the EOIS Reports Summary Desk Aid for more details.
2. Literacy and Basic Skills (LBS) Case Activity Report #61 will include a “re-entry” column to show if a client has more than one service plan with the same service delivery site in the current fiscal year.
3. Employment Service Case Activity Report #18 has been updated with a new column to indicate if a client is an assisted service participant.
4. The following case activity reports were updated with a new “inactive” column:
 - ES Case Activity (#18)
 - LBS Case Activity (#61)
 - COJG – Employer Case Activity (#91)
 - COJG – Trainee Case Activity (#92)
 - YJC Case Activity (#111)
 - YJC Summer Case Activity (#121)
 - YJL Case Activity (#131)

*Please note the COJG Cloning User Guide has been updated to include a verified unemployed scenario.

Release 17.3 Resources

The ministry has updated EOIS-CaMS support products to help service providers with the changes. The guides and desk aids are available under the [“Guides and Resources”](#) section of EOIS-CaMS on the Employment Ontario Partners’ Gateway (EOPG).

Thank you for your patience during the roll-out of EOIS-CaMS release 17.3. Service provider feedback continues to assist the ministry with system enhancements. Please direct any questions or concerns to your ministry regional office.

Thank you.

Finance, Analysis and Systems Support Branch

September 2017