

Employment Ontario Information System (EOIS) Case Management System (CaMS) Bulletin

EOIS-CaMS Release 17.4

The ministry is pleased to announce release 17.4 launched on December 18, 2017 to all service providers and ministry staff.

Key enhancements and system changes are identified below:

EOIS External Reference Group (ERG) Recommendations

Your feedback and suggestions through ERG consultations continue to improve service plan and report efficiencies in EOIS-CaMS. The five items listed have been updated:

1. The Plan Item Owner and Responsibility panels have been removed from the add, modify, and view Plan Item screens for Employment Service (ES), Canada-Ontario Job Grant (COJG), Literacy and Basic Skills (LBS), SkillsAdvance Ontario (SAO), Youth Job Connection (YJC), Youth Job Connection Summer (YJCS) and Youth Job Link (YJL).
2. The Register Corporate Entity page is automatically pre-populated with search criteria used when confirming if an employer is registered in the system.
3. A new field called “total supports” has been added to the client’s Service Plan Home page to display the sum of “actual cost” with an outcome other than cancelled. Total supports will only calculate specific sub-goals and plan items.
4. The bulk print participant plan summary has been added to the COJG cloning functionality, similar to the bulk create plan summary functionality.
5. New weekly data file reports, organized by case owner, are available for all Detailed Service Quality (DSQ) and Program Activity reports. The reports display data from the beginning of the fiscal year to the last Friday run and will be available Monday mornings. These reports include:
 - ES Detailed Service Quality – YTD All Participants (#11C)
 - ES Detailed Service Quality – YTD Job Search (#11D)
 - ES Detailed Service Quality – YTD Job Placement (#11E)
 - ES Detailed Service Quality – YTD Job Retention (#11F)
 - ES Detailed Service Quality – Service Quality (#11G)
 - LBS Detailed Service Quality (#64C)
 - YJC Detailed Service Quality (#114C)
 - YJCS Detailed Service Quality (#124C)
 - YJL Program Activity (#134C)

If you wish to receive data files for your site, go to your service delivery site home page and select yes from the Utilizing Data File drop-down menu.

Employment Ontario Information System (EOIS) Case Management System (CaMS) Bulletin

Service Plans

1. Replaced the term Aboriginal with Indigenous within EOIS-CaMS to align with program guideline and agreement changes. Updates were made to “language spoken at home” drop-down menu on the client summary, “referred in” drop-down menu when creating a service plan, and plan item for Referral to Other Programs and Services sub-goal.
2. Added “# of individuals referred to correctional literacy” field to LBS Service Delivery – Aggregate Data tab. This field is mandatory when creating a new participation record.

Canada-Ontario Job Grant

1. COJG Reasonability Checklist form has been automated to support application assessment process. The Reasonability Checklist tab functionality includes built-in logic to provide direction through a series of questions. There are no changes to the content and the system uses the same validation rules as the former PDF form.
2. Improved validation rule to prevent Break in Training from occurring at the same time as the Training dates. This ensures the break in training interval falls within the training schedule dates.
3. Employers can submit online applications through a new interactive, web-based COJG Employer/Consortium Application. Some of the new features and functionality include:
 - Interactive, color coded menu bar for easy navigation
 - Embedded auto-calculations
 - Ability to save a partially completed application as draft

Employers who are currently in the process of completing a previously downloaded PDF form will have until January 15, 2018 to submit their application. After January 15th, the PDF forms will not be accepted and employers will be required to complete the online application form.

EOIS Reports

1. Literacy and Basic Skills (LBS) All Data – IR (#60A) has been updated with the number of individuals referred to Correctional Literacy. The number is pulled from the Aggregate Data tab from the participation record.
2. Several reports have been updated to reflect the Indigenous name change:
 - ES Detailed Service Quality (#11)
 - ES All Data – Service Plan (#15B)
 - LBS All Data – Learner/Profile (#60B)
 - LBS Detailed Service Quality (#64)
 - YJC All Data – Service Plan (#110B)
 - YJC Detailed Service Quality (#114)

Employment Ontario Information System (EOIS)
Case Management System (CaMS) Bulletin

- YJCS All Data – Service Plan/Profile (#120B)
- YJC Detailed Service Quality (#124)
- YJL All Data – Service Plan/Profile (#130B)

Release 17.4 Resources

The ministry has updated EOIS-CaMS support products to help service providers with the changes. The guides and desk aids are available under the "[Guides and Resources](#)" section of EOIS-CaMS on the Employment Ontario Partners' Gateway (EOPG).

Thank you for your patience during the roll-out of EOIS-CaMS release 17.4. Service provider feedback continues to assist the ministry with system enhancements. Please direct any questions or concerns to your ministry regional office.

Thank you.

Finance, Analysis and Systems Support Branch

December 2017