

Employment Ontario Information System (EOIS) Case Management System (CaMS) Bulletin

EOIS-CaMS Release 17.2

The purpose of this bulletin is to provide Employment Ontario (EO) service provider organizations with an informational update on EOIS-CaMS Release 17.2.

EOIS-CaMS Release 17.2 is expected to be launched on June 12, 2017 to all service providers and ministry staff.

What's Coming?

Release 17.2 will include enhancements to system functionality, as well as updated reports. The following items are the key enhancements that will be introduced with this release. A more fulsome description of EOIS-CaMS Release 17.2 will be provided at launch in the "Go-Live" communique.

Canada-Ontario Job Grant (COJG)

A history of previous applications submitted by an employer will be available, as well as the number of times the first choice training provider has been requested.

Service Plans

"Expected Outcome" options will be available in a drop-down list instead of a lookup screen.

Service Delivery Site - Service Home Page

To support the different languages offered for different services at the same service delivery site, a new "Language of Service" field will be available at the service level.

EOIS Reports

In Release 17.2, several case activity reports will be updated to show separate totals for cases closed in the previous fiscal year and the current fiscal year. This enhancement will help support the accuracy of follow-up data which will encourage follow-up completion rates. Also, reports will be updated to capture the new "Language of Service" category for service delivery sites in EOIS-CaMS.

Release 17.2 Resources

To support Release 17.2, the ministry plans to develop and update resources to aid service providers with the changes. The "EOIS-CaMS Service Provider User Guide" chapters, as well as the "Detailed Reporting User Guides" will be updated to incorporate the changes implemented by the new release.

Thank you.

Finance, Analysis and Systems Support Branch

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