

Employment Ontario Information System (EOIS) Service Provider (SP) Connect Bulletin

EOIS-SP Connect Release 4.2

On March 17, 2017, the ministry launched EOIS-SP Connect Release 4.2 which has system changes for both service providers and ministry staff.

What is new in Release 4.2 for service providers?

- The key enhancement included in this release is for the Risk Assessment Rating panel to be displayed on the Service Provider tab of SP Connect.
- In the spring, the 2016-17 regional risk assessment ratings will be visible to service providers and ministry staff to view on the “View Service Provider” page.
- Service providers will be able to view only the risk assessment ratings that pertain to their organizations.

What has been fixed for service providers with this Release?

- An issue was identified with the auto-generated email that is sent to service providers when a legal agreement is released from SP Connect. The email instructed service providers, who chose to sign hard copies of the legal agreement, to return the paper copies to an address listed in Article 18.1. Unfortunately, there is no address listed in Article 18.1. This issue has been corrected.

Release 4.2 Resources

To support Release 4.2, the ministry has updated system resources to assist service providers. Specific “EOIS-SP Connect Service Provider User Guide” chapters have been updated to reflect the changes implemented in this release. These chapters are available under the “[Guides and Resources](#)” section of EOIS-SP Connect on the Employment Ontario Partners' Gateway (EOPG).

Thank you for your patience during the roll-out of EOIS-SP Connect Release 4.2. Your continued feedback is necessary to assist the ministry with system enhancements. Please refer to the Feedback option within SP Connect to submit your suggestions/feedback. Please direct any Release 4.2 questions or concerns to your MAESD regional office.

Thank you.

Finance, Analysis and System Support Branch

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