

Employment Ontario Information System (EOIS) Service Provider (SP) Connect Bulletin

EOIS-SP Connect Release 17.2

On June 23, 2017, the ministry plans to launch EOIS-SP Connect Release 17.2 that has system changes for both service providers and ministry staff.

What is New in Release 17.2 for Service Providers?

QSARS/QADRS

- The key enhancement included in this release is that the Quarterly Status and Adjustment Report (QSAR) and the Quarterly Aggregate Data Report (QADR) will be added to SP Connect. The QSAR/QADR is designed to provide a consistent approach for reporting feedback against site performance commitments and general program management.
- This new functionality will allow service providers to report on their service delivery sites' performance commitments and for employment and training consultants (ETC) to enter their feedback directly in the QSAR/QADR monitoring templates, which will be housed in SP Connect.
- This system enhancement will streamline the QSAR/QADR process, eliminating the need to email monitoring templates back and forth between service providers and ministry staff. Once the service provider has completed and submitted their site specific monitoring template, it will appear on the managing ETC's dashboard for review.
- All programs managed within SP Connect, except Local Boards that do not have a QSAR/QADR reporting requirement, will have automated QSARs/QADRs available in the system. This new functionality will be available just in time for the first quarter's reporting deadline in July.

Improvements to Printing

- Another enhancement to be included is improved print functionality. Enhanced print versions of the Dashboard, Service Provider Forecast, and Monitoring Template will be available with this release.

Online Help

- An online help feature will be added to SP Connect which will allow the ministry to create a virtual library of helpful topics and articles. Topic suggestions for the online help feature can be forwarded for consideration by using the Feedback tab of SP Connect. The ministry looks forward to hearing your ideas as we start building this useful resource.

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Release 17.2 Resources

To support Release 17.2, the ministry will be updating resources to aid service providers. Specific “EOIS-SP Connect Service Provider User Guide” chapters will be updated to reflect the changes implemented in this release. These chapters will be available under the [Guides and Resources](#) section of EOIS-SP Connect on the Employment Ontario Partners' Gateway (EOPG).

Thank you.

Finance, Analysis and System Support Branch

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