

Employment Ontario Information System (EOIS) Service Provider (SP) Connect Bulletin

EOIS-SP Connect Release 17.2

The Ministry is pleased to announce that EOIS-SP Connect Release 17.2 was launched to service providers and Ministry staff on June 23, 2017.

What's New?

QSARS/QADRS

- This release includes the ability for service providers to complete and submit monitoring reports such as the Quarterly Status and Adjustment Report (QSAR) and the Quarterly Aggregate Data Report (QADR) electronically.
- When the QSARs and QADRs are released, they will appear on the service provider's Dashboard for completion and submission online. The submission due date will also be noted in the SP Connect calendar. Service providers will be able to print copies of these monitoring reports through the new print icon which has been added to the QSAR and QADR report screens.
- Once the Ministry Employment and Training Consultant has provided feedback on the QSAR or QADR, the service provider will be notified by email. The service provider will also receive email notification if the QSAR or QADR has been sent back for clarification or correction and the monitoring report will reappear on the service provider's dashboard for editing and resubmission.
- The first automated QSARS/QADRS will be released from SP Connect in time for the first quarter's reporting deadline in July.

Improvements to Printing

- Enhanced print versions of the Dashboard, Service Provider Forecasts (EERs, SRERs, etc.) and Monitoring Reports (QSARS/QADRS) are now available.
- Print icons are located at the top of the Dashboard, forecast and service provider report screens which allow for an enriched print copy. Service providers are also able to save PDF versions of these reports by clicking on the save button, available through the print icon.

Online Help

- An online help feature, featuring a virtual text library of helpful topics and articles, has been added to SP Connect. Topic suggestions for the online help feature can be forwarded for consideration by using the Feedback tab of SP Connect. The Ministry looks forward to hearing your ideas as we continue building this useful resource.

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Release 17.2 Resources

To support Release 17.2, the Ministry has updated resources and created a Service Provider Monitoring Report (QSAR/QADR) Desk Aid to assist service providers. Specific “EOIS-SP Connect Service Provider User Guide” chapters have been updated to reflect the changes implemented in this release. These chapters and the desk aid are available under the “[Guides and Resources](#)” section of EOIS-SP Connect on the Employment Ontario Partner’s Gateway (EOPG).

Thank you.

Finance, Analysis and System Support Branch

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