

Employment Ontario Information System (EOIS)
Service Provider (SP) Connect Bulletin

EOIS-SP Connect Release 17.4

On December 8, 2017 the Ministry plans to launch EOIS-SP Connect Release 17.4 which has system changes for both service providers and ministry staff.

What is new in Release 17.4 for Service Providers?

Service Provider Forecasts

- When a forecast is selected from the search panel, prior forecasts for the agreement period will also be displayed as additional tabs on the Service Provider Forecast page. For example, if the P3 forecast is selected, the P2 and P1 Estimate of Expenditure (EER) information will also be displayed as background tabs for quick reference.
- The search field, Fiscal Year, on the List Service Provider Forecasts page will be changed to **Calendar Year Due** to clarify search parameters.

Calendar and Statutory Holidays

- Statutory holidays will be added to the SP Connect calendar and excluded from due date calculations for forecasts, business plans and monitoring reports.

Release 17.4 Resources

To support Release 17.4, the Ministry will be updating resources to aid service providers. Specific “EOIS-SP Connect Service Provider User Guide” chapters will be updated to reflect the changes implemented in this release. These chapters will be available under the “[Guides and Resources](#)” section of EOIS-SP Connect on the Employment Ontario Partner’s Gateway (EOPG).

Thank you.

Finance, Analysis and System Support Branch

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