

## Employment Ontario Information System (EOIS) Service Provider (SP) Connect Bulletin

### EOIS-SP Connect Release 17.4

The ministry is pleased to announce that EOIS-SP Connect Release 17.4 launched to service providers and ministry staff on December 8, 2017.

### What's New?

#### Business Plans

- A new tab was added to the business plan to display the confirmed Q2 Quarterly Adjustment Report (QSAR) or Quarterly Aggregate Data Report (QADR). This allows service providers to reference the service delivery site's most recent performance results when completing the business plan.
- The display issue affecting the percentage of the business plan completed has been corrected.

#### Service Provider Forecasts

- When a forecast is selected from the search panel, prior forecasts for the agreement period are displayed as additional tabs on the Service Provider Forecast page. For example, if the P3 forecast is selected, the P2 and P1 Estimate of Expenditure (EER) information will also be displayed as background tabs for quick reference.
- The search field, Fiscal Year, on the List Service Provider Forecasts page was changed to **Calendar Year Due** to clarify search parameters.

#### Search and View Youth Job Link (YJL) and Youth Job Connection Summer (YJCS) Agreement Information

- For the 2018-19 fiscal year, business plans were bundled for the Employment Service/Youth Job Link and Youth Job Connection/Youth Job Connection Summer programs. Following business planning, in order to view 2018/19 YJL and YJCS agreement information, search using the bundled parent program; Employment Services for YJL and Youth Job Connection for YJCS.
- For example, to view the payment schedule for a Youth Job Link agreement, enter the parent program Employment Services in the search criteria panel.

#### Calendar and Statutory Holidays

- Statutory holidays were added to the SP Connect calendar and excluded from due date calculations for forecasts, business plans and monitoring reports.

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**Release 17.4 Resources**

To support Release 17.4, the ministry has updated resources to assist service providers. Specific “EOIS-SP Connect Service Provider User Guide” chapters have been updated to reflect the changes implemented in this release. These chapters and the desk aid are available under the “[Guides and Resources](#)” section of EOIS-SP Connect on the Employment Ontario Partner’s Gateway (EOPG).

Thank you.

Finance, Analysis and System Support Branch

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