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and Skills Development**

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**Memorandum**

**To:** Literacy and Basic Skills Program (LBS) Service Providers and Support Organizations

**From:** Jacqueline Cureton  
Director, Program Delivery Support Branch

**Date:** March 7, 2017

**Subject:** Revised LBS guidelines for service providers and support organizations

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**OBJECTIVE:**

The LBS Service Provider and Support Organization Guidelines have been updated to:

- include updates in Service Coordination referral options; and
- reflect the change in terminology from “Aboriginal” to “Indigenous”.

**NEXT STEPS:**

LBS service providers and support organizations are invited to download the revised guidelines from EOPG. Please discard previous versions of these documents. Should your organization have any question, please contact your ministry Employment and Training Consultant.