

myEOIS Registration

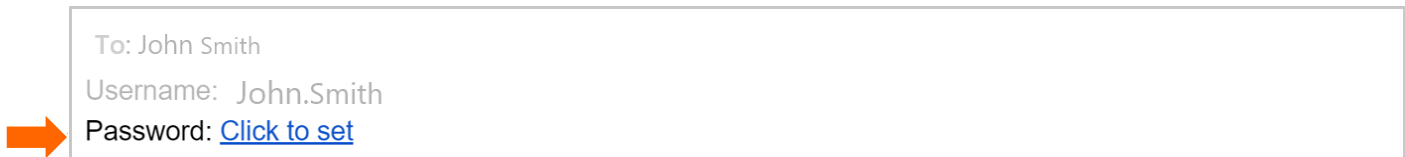
Logging in for the First Time

1. Open the email from **myEOIS**. The email will contain a link to register. The **link is valid for 48 hours**.

- If you are past the **48** hours timeframe and are unable to log on, please send an email to: myEOISPasswordRecovery@ontario.ca

Note: If you don't see your registration email, please check your junk folder, spam folder, Updates in Gmail, before sending an email to myEOISpasswordrecovery@ontario.ca.

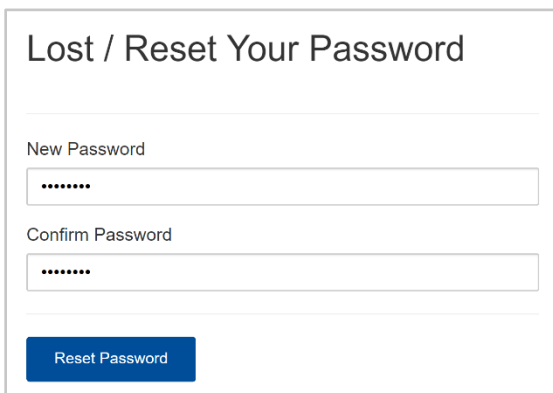
2. Within the email, you will find your **unique account information**. Click on the link.



To: John Smith
Username: John.Smith
Password: [Click to set](#)

3. Type your **New Password** > **Confirm Password** (retype same password) > click **Reset Password**.

- You will use this password to login to *myEOIS* in the future.
- Make sure to store your password somewhere safe.



Lost / Reset Your Password

New Password
.....

Confirm Password
.....

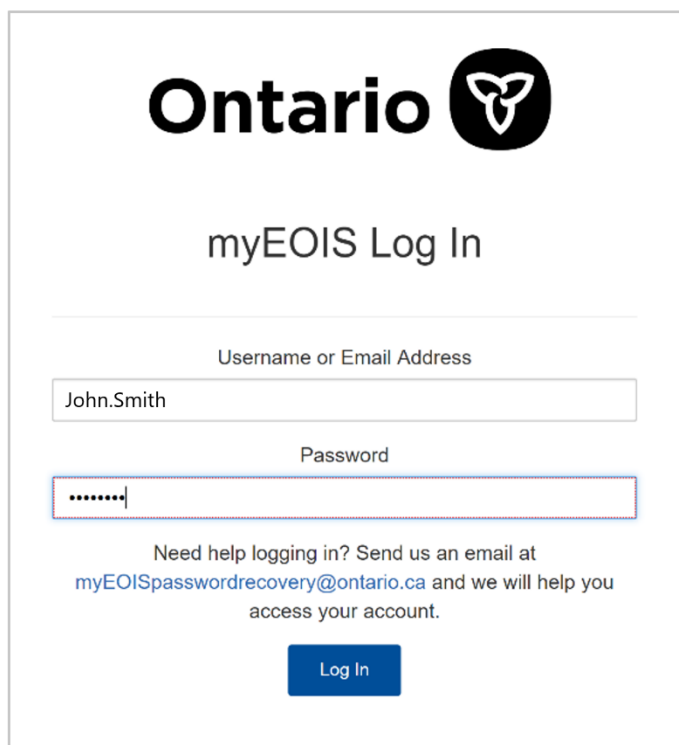
[Reset Password](#)

4. You will be **redirected** to <https://www.myeois.tcu.gov.on.ca/login/?password=changed>

- If your connection is lost or you are not directed to the correct link, please click the link above.

5. Type **Username** (found in email) > type your **Password** > **Login**

- If you are unable to login, please attempt at least 3 times before sending a reset request.



The screenshot shows the myEOIS Log In page. At the top, there is the Ontario logo and the text "myEOIS Log In". Below this, there are two input fields: "Username or Email Address" with the value "John.Smith" and "Password" with masked characters ".....". A blue "Log In" button is positioned below the password field. At the bottom, there is a link for password recovery: "Need help logging in? Send us an email at myEOISpasswordrecovery@ontario.ca and we will help you access your account."