

Memorandum To: Youth Job Connection (YJC) Service Providers

From: Jacqueline Cureton
Director
Employment and Training Division
Ministry of Advanced Education and Skills Development

Date: June 8, 2017

Subject: **Youth Job Connection Service Provider Consultation**

As part of the ministry's commitment to service quality and continuous improvement, we are currently seeking feedback from Youth Job Connection (YJC) stakeholders to help improve the experiences of clients, employers and service providers.

On Wednesday June 28th, 2017, the ministry will be hosting a one-time focus group with a select group of Youth Job Connection Service Providers to gain insight into their experiences delivering the YJC program. The criteria for participation in the focus group are broad and will ensure diverse representation from across the province, including small and large service providers, non-Employment Service (ES) providers as well as Indigenous and Francophone service providers. Feedback from the focus group will be collected through a number of questions on program delivery, administrative processes as well as performance and program outcomes.

While we are unable to accommodate all YJC service providers in this process, you are all encouraged to continue to provide program feedback through your ongoing dialogue with ministry staff. Your feedback is a valuable resource and is an integral part of making program improvements. All input from our stakeholders is either reviewed at the operational level through the regional offices or through working groups and other committees on which service providers sit.

If you have any questions, please contact your employment and training consultant.

Jacqueline Cureton

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