#### Job Placement Support Flexibility Q and A's

### 1) Why has the ministry made this change to the Job Placement Supports?

As a result of feedback from stakeholders, the ministry is implementing improvements to Job Placement Supports in the Youth Job Connection (YJC) and Youth Job Connection: Summer (YJCS) program. These changes are part of our continuous improvement efforts, and will offer more flexibility for service providers in the provision of financial supports and incentives, and help participants achieve greater success in the program.

#### 2) What is the change?

Effective April 1, 2017, Job Placement Supports will now be available to all YJC and YJCS participants from the point of registration into the program and can be used to address financial barriers to participating in the following program components:

- Client service planning and coordination (CSPC) (post-registration);
- Pre-employment services (PES); and
- Job matching, placement and incentives (JMPI)

#### 3) Will this change impact participant access to pre-employment stipend?

This change does not impact participant access to the pre-employment stipend.

### 4) Will a young person be able to access the pre-employment stipend and Job Placement Supports at the same time?

Yes, as Job Placement Supports can now be used to address financial barriers that take place at any part of the program (post-registration), the pre-employment stipend and job placement supports can be paid at the same time.

### 5) Will this change impact change any other aspect of Job Placement Supports?

All other aspects of Job Placement Supports will remain the same.

6) Will the financial circumstances of the young person be assessed differently in order to now receive Job Placement Supports?

Access to Job Placement Supports continues to not be linked to family or personal income levels or a Low Income Cut-Off threshold.

### 7) Will clients still be eligible for the maximums of \$1,000 and \$500 for YJC and YJCS respectively?

The maximums of \$1,000 and \$500 for YJC and YJCS respectively, with exceptions to exceed this maximum for youth with disabilities, remain unchanged.

## 8) Will the types of supports that can be covered through Job Placement Supports change?

No. Examples of supports that can be covered still include academic assessment, certification charges, child care, work clothing, language assessment, special equipment, translation of academic documents, transportation and workplace accommodation needs.

# 9) How will the Job matching, placement and incentives support plan items be reported even if the client does not have 60 hours of pre-employment services completed?

The Job Placement Support plan item can be added to the JMPI sub-goal without restriction, i.e., regardless of PES hours or the status CSPC plan-items/sub-goals. If the JMPI support funding is required for the client to participate in the following: Client service planning and coordination (post-registration), pre-employment services, job matching, placement and incentives, service providers are to indicate in the comments section when the JMPI supports was allocated.