

Particulars of Notice of Contravention and Review Decision
S. 49(1) *Private Career Colleges Act, 2005* (“Act”)

May 25, 2011

These particulars are posted following the issuance of an administrative penalty for which a review was requested. Penalties may be reviewed upon request within 15 days of receipt of a Notice of Contravention. The review decision is made considering not only the information originally available at the time the Notice of Contravention was issued, but also any new information not previously available that may have been supplied in support of the request for a review. On review, an administrative penalty may be upheld, rescinded or reduced. A review decision is final.

Original service date: February 15, 2011

Douglas Luciani
CWB GROUP-INDUSTRY SERVICES
GROUPE CWB - SERVICES A L'INDUSTRIE
8260 Park Hill Drive
Milton ON, L9T 5V7

Description:	Original Amount:	Review Decision:
<p>Act, s. 11 — Restrictions on advertising and soliciting</p> <p>On February 9, 2011, a Designate of the Superintendent (“Designate”) reviewed the website belonging to CWB Group, http://eng.cwbgroup.org/Pages/default.aspx, and found it to contain advertisements Welding Inspector Level 1 course.</p> <p>The website contains an application form for the program which lists the cost of the course as \$1802.35 for tuition plus \$487.03 for books, and states that the duration of the program is 67.5 hours delivered over 10 days. It also provides CWB Group’s address (8260 Park hill Drive, Milton ON) and phone number (1-800-844-6790).</p>	<p>\$1,000 per day</p>	<p>Penalty was reduced to \$500 per day for February 15, 2011 (inclusive).</p> <p>The balance of evidence available indicates that CWB Group - Industry Services was advertising unapproved vocational programs. CWB Group - Industry Services came into compliance on February 15, 2011.</p>
<p>Act, s. 7 – Prohibition against operating a private career college</p> <p>Under section 7(2) of the Act, no person shall hold themselves out as the operator of a private career college unless the person is registered. Under the</p>	<p>\$1,000 per day</p>	<p>Penalty was reduced to \$500 per day for February 15, 2011 (inclusive).</p> <p>The balance of evidence available indicates that CWB</p>

<p>Act, if an institution provides one or more vocational programs to students for a fee they are by definition a private career college.</p> <p>As described above, CWB Group has advertised a Welding Inspector Level 1 program. Additionally, during a conversation with a Designate on February 9, 2011 a Client Services Advisor for CWB Group stated that students were currently enrolled in that class, and stated that two people had enrolled in the upcoming May 2, 2011 session in Milton, Ontario. All of these students have paid fees for the program.</p>		<p>Group - Industry Services was operating as an unregistered private career college. CWB Group - Industry Services came into compliance on February 15, 2011.</p>
<p>Act, s. 8 (1) – Prohibition against providing vocational programs</p> <p>On February 9, 2011, the Designate phoned CWB Group at 1-800-844-6790 and spoke with a Client Service Advisor about the Welding Inspector Level 1 program.</p> <p>When the Designate asked about the length and cost of the program, the Client Service Advisor confirmed that the program is 67.5 hours in duration and costs \$1,802.35 for tuition plus \$487.03 for books. The Designate proceeded to ask about the average class size for the program. The Client Service Advisor stated that the average class size is approximately 20, and that approximately 20 people are enrolled in the session that is currently in progress. The Client Service Advisor said that two people have already enrolled in the upcoming May 2, 2011 session in Milton, Ontario.</p>	<p>\$1,000 per day</p>	<p>Penalty was reduced to \$500 per day for February 15, 2011 (inclusive).</p> <p>The balance of evidence available indicates that CWB Group - Industry Services was providing unapproved vocational programs. CWB Group - Industry Services came into compliance on February 15, 2011.</p>
<p>Act, s. 9 – Prohibition against charging fee</p> <p>When the Designate asked about the length and cost of the program, the Client Service Advisor confirmed that the program is 67.5 hours in duration and costs \$1,802.35 for tuition plus \$487.03 for books. The Designate proceeded to ask about the average class size for the program. The Client Service Advisor stated that the average class size is approximately 20, and that approximately 20 people are enrolled in the session that is currently in progress. The Client Service Advisor said that two people have already enrolled in the upcoming May 2, 2011 session in Milton, Ontario.</p>	<p>\$1,000 per day</p>	<p>Penalty was reduced to \$500 per day for February 15, 2011 (inclusive).</p> <p>The balance of evidence available indicates that CWB Group - Industry Services was charging fees for unapproved vocational programs. CWB Group - Industry Services came into compliance on February 15, 2011.</p>

The Designate proceeded to ask how fees are paid. The Client Service Advisor said that all of the fees must be paid up front, and that full payment is required in order to register for the program. Therefore, the students currently enrolled in the class and those who have registered for the May 2, 2011 session have all paid fees for the program.

Total: \$2,000