

RESTRAINING ORDER

Served by email (hollywoodhounds@on.aibn.com) and by courier

April 13, 2010

1278595 Ontario Inc. known as Hollywood Hounds
6505 Jeanne D'Arc Boulevard North
Orleans, Ontario K1C 2R1

Attention: Karen E. Goodfellow

This is a **Restraining Order** issued under the authority of section 46 of the Private Career Colleges Act, 2005 (PCCA, 2005). As the Superintendent of Private Career Colleges, I HEREBY ORDER 1278595 ONTARIO INC. KNOWN AS HOLLYWOOD HOUNDS (HOLLYWOOD HOUNDS) TO STOP OPERATING IN CONTRAVENTION OF THE PRIVATE CAREER COLLEGES ACT, 2005 (PCCA, 2005).

The detailed reasons supporting my order are set out in Schedule A, attached. In brief, Hollywood Hounds is:

- advertising an unregistered private career college and advertising unapproved vocational programs, contrary to sections 11(1) and (2) of the PCCA, 2005, respectively;
- operating as an unregistered private career college, contrary to section 7 of that Act;
- offering vocational programs that are not approved by the Superintendent of Private Career Colleges, contrary to section 8 of the PCCA, 2005; and
- charging fees for an unapproved vocational program contrary to section 9 of the PCCA, 2005.

Hollywood Hounds must provide written confirmation signed by a person with authority to bind the school, together with all available supporting evidence, that the steps outlined below have been taken. This written confirmation must be delivered **immediately** by registered mail or courier to my attention and confirm that Hollywood Hounds:

- has stopped advertising an unregistered Private Career College and unapproved vocational programs that require approval.
- has stopped operating as a private career college;
- has stopped providing unapproved vocational programs that require approval;

- has stopped charging fees for unapproved vocational programs that require approval;
- has provided the ministry with a list including the names and addresses of all current students;
- has provided full refunds to students who requested refunds in writing and were enrolled in unapproved vocational programs that require approval;
- is not holding, directly or indirectly, any monies owing to current, former, or prospective students of unapproved vocational programs that require approval; and
- is holding student files to be available for the Superintendent's staff to review;
- will not reopen as a private career college until such time, if any, as it has been registered.

Consequences of Failure to Comply with this Order

Failure to comply with this order may result in any or all of the following actions by the Superintendent:

1. Application for a court order from the Superior Court of Justice to Hollywood Hounds to comply;
2. The issuance of further Administrative Monetary Penalties.
3. Prosecution for the offence of failure to comply. Upon conviction by a court of that offence, a corporation is subject to a fine of up to \$100,000; an individual, including an officer or director of a corporation who concurs in the commission of the offence, is subject to a fine of up to \$25,000, a prison term of up to one year, or both.

Obtaining a Copy of the PCCA, 2005

As noted above, the applicable legislation is the *Private Career Colleges Act, 2005* and the regulations made thereunder. The legislation and regulations are available at www.e-laws.on.ca. If you are unable to access any relevant information on e-laws, you may contact our offices at (416) 314-0500 to request that a copy of the legislation and regulations be sent to you.

Sincerely,

ORIGINAL SIGNED BY

Allan Scott
Superintendent
Private Career Colleges

Attachments: Schedule A – Detailed Reasons for Decision

Schedule A – Detailed Reasons for Decision

Contravention of section 11 of the PCCA, 2005 – Advertising Unregistered Private Career College and Unapproved Programs

On March 26, 2010, Ministry staff viewed the website (www.hollywoodhounds.ca/) belonging to Hollywood Hounds. The school's website advertises two professional dog groomer courses: a Pro Groomer Course and The Ultimate 16-month Groomer Course.

The school's website (www.hollywoodhounds.ca/) advertises the pro groomer course as follows:

This course will teach you the following:

- Use of tools and equipment
- Handling Techniques
- Nail Clipping
- Ear Plucking and Cleaning
- Brushing, Dematting and Deshedding
- Skin Problem Identification
- Flea & Tick Identification and Removal
- Expressing Anal Glands
- Shampoo & Conditioner Selection
- Proper Bathing Techniques
- Fluff Drying
- Making and Applying Bows & Bandanas
- Shave Downs
- Clipper use and Maintenance
- Customer Trouble Shooting
- Hand Scissoring
- Hand Dry & Cage Dry
- Nutrition
- Customer Relations

*Equipment - \$1,000.00

- Cost of course \$ 3,500.00
- Cost of *Equipment \$ 1,000.00
- Total \$ 4,500.00
- GST/PST \$ 390.00
- GRAND TOTAL \$ 4,890.00

On March 29, 2010 at 3:16 p.m., Ministry staff telephoned Hollywood Hounds and spoke with Karen Goodfellow, who identified herself as the owner and instructor of Hollywood Hounds.

Ms. Goodfellow advised Ministry staff that only the pro groomer course is available. Ms. Goodfellow told Ministry staff that the pro groomer course was equivalent to 400 hours or 12 weeks and is only available as a full-time program. She specified that the cost of the pro groomer course is \$4500. The price of tools varied, but cost \$1,000 at most. Ms. Goodfellow told Ministry staff that students are granted a certificate at the completion of the program, qualifying them as a groomer. Pet grooming courses correspond to National Occupational Classification (NOC) code 6483 Pet Groomers and Animal Care Workers.

Based on the information provided on the school's website and by Ms. Goodfellow to the Ministry on the telephone, the pro groomer course fits the definition of a vocational program according to the PCCA, 2005 and requires the approval of the Superintendent of Private Career Colleges.

Since Hollywood Hounds is not registered as a private career college under the PCCA, 2005, and the groomer courses advertised are not approved, advertising them is prohibited in accordance with section 11, as noted above.

**Contravention of section 7 of the PCCA, 2005 - Prohibition against operating a private career college and
and
Contravention of section 8 of the PCCA, 2005 - Prohibition against providing vocational programs**

On March 29, 2010 at 3:16 p.m., Ministry staff telephoned Hollywood Hounds and spoke with Karen Goodfellow, who identified herself as the owner and instructor of Hollywood Hounds.

Ms. Goodfellow advised Ministry staff that only the pro groomer course was available. Ms. Goodfellow told Ministry staff that the pro groomer course is equivalent to 400 hours/12 weeks and is only available as a full-time program. She specified that the cost of the pro groomer course is \$4,500. The price of tools varied, but cost \$1,000 at most. Ms. Goodfellow told Ministry staff that students are granted a certificate at the completion of the program, qualifying them as a groomer.

Ms. Goodfellow told Ministry staff that she only takes one student at a time and currently has one student in the course on a part-time basis. She stated that it would be one or two months until the next registration, once the current student finishes the grooming portion of the course. Ms. Goodfellow told Ministry staff that May/June would be the next starting time. Ms. Goodfellow told Ministry staff to fill out the form on the school's website and bring it to the school to meet her. The school's website (www.hollywoodhounds.ca) provides a link to a printable application form.

The pro groomer course requires the approval by the Superintendent of Private Career Colleges to be offered as a vocational program. Consequently, Hollywood Hounds is operating an unregistered private career college and offering unapproved vocational programs, in violation of sections 7 and 8 of the PCCA, 2005.

Contravention of section 9 of the PCCA, 2005 – Charging Fees for Unregistered Private Career College and Unapproved Programs

On March 29, 2010 at 3:16 p.m., Ministry staff telephoned Hollywood Hounds and spoke with Karen Goodfellow, who identified herself as the owner and instructor of Hollywood Hounds. Ms. Goodfellow told Ministry staff that it was possible to pay fees in instalments as long as the fees were prepaid before the next stage of the course started and that the first instalment payment is \$1,500.

BACKGROUND:

Ministry staff became aware of the website www.hollywoodhounds.com belonging to Hollywood Hounds on March 26, 2010.

Legal and Operating Entities

An ONBIS search conducted on March 26, 2010 shows that 1278595 Ontario Inc. is registered as an Ontario corporation. The corporate address is 6505 Jeanne D'Arc Boulevard North, Orleans, Ontario, K1C 2R1. Karen E. Goodfellow is listed as the Director since April 16, 1998.

There is no current business names registration for 1278595 Ontario Inc., however the registered business name was Hollywood Hounds from October 6, 2003 until October 5, 2008.

1278595 Ontario Inc. known as Hollywood Hounds needs to be distinguished from a sole proprietorship dog grooming business in Peterborough, Ontario which currently holds a valid business name registration for "Hollywood Hounds." That business name was registered on May 27, 2008 and expires on May 26, 2013.