

Memorandum

To: Employment Ontario Service Providers
From: David Cronin, Director
Program Delivery Support Branch
Date: **April 6, 2022**
Subject: Employment Status Questionnaire Guide

The Ministry of Labour, Training and Skills Development (the “ministry”) has developed an Employment Status Questionnaire (ESQ) Guide, available on the Employment Ontario Partners’ Gateway, to assist ministry staff, Employment Ontario (EO) service providers, Service System Managers, and other users in administering the ESQ.

The ESQ was implemented in Employment Ontario Information Systems – Case Management System (EOIS-CaMS), as a follow-up tool to collect outcome data from clients. The ESQ was developed to ensure that each category of most of its questions is mutually exclusive and consistent across programs.

The ESQ consists of 20 questions, 15 of which gather data on client outcomes, employment status, and quality of employment. The remaining five (5) questions capture client perceptions regarding quality and relevance of the program and/or service.

The ESQ Guide is a reference tool and provides information on the following:

- Context and purpose of ESQ;
- Design and goals of the ESQ;
- Explanation of ESQ questions and response tips;
- Accountability, administration, roles and responsibilities;
- Copies of ESQs; and
- General questions and answers.

Please direct questions concerning the memorandum to your appropriate ministry contact.

Thank you,

David Cronin

Director, Program Delivery Support Branch

cc: Charles Bongomin, Central Region – A/Regional Director
Tariq Ismati, Eastern Region – Regional Director

Luc Desbiens, Northern Region – A/Regional Director

Heather Cross, Western Region – Regional Director