

Memorandum

To: Employment Ontario Service Providers

From: Annette Huton, Director, Program Delivery Support Branch,
Employment and Training Division

Date: August 28, 2023

Subject: Claimant Information Sessions and Service Canada Live Sessions

Objective

The purpose of this memorandum is to advise Employment Ontario (EO) service providers that presentations on EO information for Service Canada Claimant Information sessions and Service Canada Live sessions have been updated and are now available for use at future sessions.

What is Happening?

The Ministry of Labour, Immigration, Training and Skills Development has updated the Ontario content on employment and training services available to EI claimants and employers in the Claimant Information Session and Service Canada Live presentations respectively.

Who Is Affected?

All Employment Ontario service providers who present at Service Canada Claimant Information Sessions and/or Service Canada Live Sessions.

What Should Be Done Now?

Employment Ontario service providers should:

- Request copies of the slide decks from their ministry representative as needed.
- Review the updated Claimant Information Session and Service Canada Live Session presentations.
- Deliver the Employment Ontario section of the presentation as required.

Background

**Ministry of Labour, Immigration,
Training and Skills Development**

Program Delivery
Support Branch

33 Bloor St E., 2nd Floor
Toronto ON M7A 2S3

**Ministère du Travail, de l'Immigration,
de la Formation et du Développement
des compétences**

Direction du soutien à la
prestation des programmes

33, rue Bloor Est., 2^e étage
Toronto ON M7A 2S3



The purpose of these joint sessions is to provide the attendees with information on Service Canada and Employment Ontario programs and services to assist with their employment needs. The Claimant Information Sessions are targeted to Employment Insurance claimants while the Service Canada Live sessions are targeted to employers and Service Canada service delivery partners.

The sessions, led and scheduled by Service Canada, are jointly delivered by Service Canada and Employment Ontario service providers or Service System Managers.

Contact Information

If you require further information, please contact your regional office.

Thank you for your ongoing commitment,

Annette Huton
Director, Program Delivery Support Branch

cc: Charles Bongomin, Regional Director, Central West Region
Laura Loveridge, Regional Director, Central East Region
Heather Cross, Regional Director, Western Region
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Jennifer Galloway, Regional Director, Eastern Region