

To: Ontario Bridge Training Program, Integrated Employment Services and
Employment Services Service Providers

From: Yvonne Ferrer, Director, Settlement Services Branch
Annette Huton, Director, Program Delivery Support Branch
Robert Coleman, Director, Employment Services Transformation

Date: February 07, 2024

Subject: Concurrent Service Plans for Ontario Bridge Training Program participants

Objective

The purpose of this memorandum is to inform service providers about the enabling of concurrent service plans for Ontario Bridge Training Program (OBTP) participants to access complementary services and supports under Bridge Training and Employment Services (ES)/Integrated Employment Services (IES).

What Is Happening

To ensure skilled newcomers can fully benefit from the provincial employment supports they need to resume their careers in Ontario and secure commensurate employment, the Ministry is introducing an interim program policy and system change.

With these changes, OBTP clients will be able to access both OBTP and ES/IES programming or complementary services between two OBTP service providers at the same time.

This change will be effective once the updates to the Employment Ontario Information System- Case Management System (EOIS-CaMS) are implemented. The timeline for the implementation is expected to be completed by March 25, 2024 and will remain effective until new Program Guidelines are in place and the new funding cycle is launched.

Who Is Affected

All current OBTP service providers and ES/IES service providers who serve skilled newcomers.

What Is Happening Now

In the coming weeks the Ministry will share further details on the implementation of the interim concurrent service plans, including how to accurately record service plan interventions in EOIS-CaMS.

Contact Information

For further clarification, please contact your Ministry representative.

Thank you for your ongoing support in helping newcomers join the labour market by resuming careers that align with their previous education and experience.

Sincerely,

Yvonne Ferrer
Director, Settlement Services Branch

Annette Huton
Director, Program Delivery Services Branch

Robert Coleman
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cc: Gloria Lee, Assistant Deputy Minister, Global Talent and Settlement Services Division

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