

Memorandum

To: Employment Ontario Delivery Partners

From: David Carter-Whitney
Assistant Deputy Minister, Employment and Training Division
Ministry of Labour, Training and Skills Development

Date: November 6, 2020

Subject: **Second Career Redesign**

Dear Employment Ontario delivery partners:

As the government continues to build prosperity across Ontario, supporting laid-off workers as they retrain for a new career continues to be a priority. To support workers who have been laid off retrain for a new career, the Ministry of Labour, Training and Skills Development (MLTSD) has taken the first steps to redesign the Second Career program.

The first phase of the redesign will be launched in the coming weeks. The redesign will:

- Prioritize and give faster access to Second Career for laid-off workers from low-skill occupations in sectors most impacted by COVID-19 in 2020;
- Focus on short-duration training up to 52 weeks, including micro-credentials that lead to in-demand jobs in order to be more responsive to labour market conditions;
- Help clients to train in occupations that are in demand within local communities and in priority sectors; and
- Begin to digitize the application process in a more user-centred and efficient way.

The ministry will continue to review the program to make sure it is providing the right supports and will plan to make further improvements to modernize the program in Spring 2021.

Thank you again for your ongoing commitment to supporting job seekers, employers, and your local communities.

Sincerely,

Original signed by

David Carter-Whitney

Assistant Deputy Minister

Employment and Training Division

cc: Ken Nakahara, Assistant Deputy Minister, Workforce Policy and Innovation Division