

Memorandum

To: Youth Job Connection (YJC) and Youth Job Connection Summer (YJCS) Employment Ontario (EO) Service Providers

From: Jacqueline Cureton
Director, Program Delivery Support Branch
Employment and Training Division, MTCU

Date: September 7, 2018

Subject: YJC and YJCS Quarterly Status and Adjustment Report (QSAR) cancellation and report delays

OBJECTIVE:

The purpose of this memorandum is to advise EO service providers who deliver the YJC and YJCS programs that quarter one (Q1) QSAR for the fiscal year 2018/2019 will be cancelled as a result of system delays impacting the release of the Detailed Service Quality Reports (DSQR) #114 and #124.

BACKGROUND:

Throughout 2017, the ministry consulted with key service delivery partners, including service providers, through a number of focus groups, interviews and meetings about the design and delivery of YJC. Based on the information received through these consultations, revisions have been made to the YJC and YJCS Guidelines.

These recent program improvement changes were implemented in 2018/2019 and impact the Performance Measurement Frameworks (PMF) and resulted in a series of system changes to the performance reports. The DSQRs and other related performance reports in EOIS-CaMS have required extensive updating to reflect revisions to the core measures, SQS scores, completion definitions and suitability indicators. These revisions have required more time than originally anticipated and as a result of these delays, the 2018/2019 YJC and YJCS Q1 QSAR is being cancelled.

WHAT IS HAPPENING?

The ministry is currently working to finalize the YJC and YJCS DSQR #114 and #124 along with other related performance reports to ensure they capture all of the program improvement updates and system changes prior to their release. As a result of these delays the ministry has decided to cancel the Q1 QSAR.

NEXT STEPS:

Service providers must ensure that they to adhere to the performance commitment targets as outlined in Schedule G of the YJC and YJCS agreement.

The ministry will continue to communicate with service providers as it relates to YJC and YJCS QSARs. The Q2 QSAR is expected to be released in EOIS CaMS - SP Connect as scheduled in October, 2018.

If your organization has any questions related to the contents of this memorandum, please contact your Employment and Training Consultant (ETC).

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