

EVEREST COLLEGES CANADA, INC.

2013 Key Performance Indicator Report



Prepared by CCI Research Inc. for Forum Research Inc.

2013 KEY PERFORMANCE INDICATOR REPORT EVEREST COLLEGES CANADA, INC.

Introductory Comments

This report was developed by CCI Research Inc., a subcontractor of Forum Research Inc. ("Forum"). Forum is the third-party service provider working on behalf of the Superintendent of Private Career Colleges ("Superintendent") to deliver the services required to calculate and publish Key Performance Indicators ("KPIs") for Ontario's private career colleges ("PCCs").

Private Career College Key Performance Indicators

For the 2013 Collection Cycle, three Superintendent-defined "PCC KPIs"¹ are posted at the institution, campus, and program levels for PCCs approved to enrol students funded by the Ontario Student Assistance Program ("OSAP"):

- 1. Graduation Rate:** the percentage of students that enrolled in a vocational program and successfully graduated from the program within a period that is no more than twice as long as the program's approved duration. The Graduation Rate KPI will not include enrolled students who withdraw from a vocational program within the allowed Grace Period (25% of program duration to a maximum of eight weeks);
- 2. Graduate Employment Rate:** the percentage of graduates of a vocational program in the labour force who were employed six months after graduation; and
- 3. Graduate Employment Rate in the Field of Study:** the percentage of graduates of a vocational program in the labour force who were employed in a related or partially related field six months after graduation.

The PCC KPIs included in this report represent outcomes for students who graduated during the 2013 calendar year, or were enrolled in programs for which 200% of the approved program duration completed during the 2013 calendar year, or both. Graduate employment data was collected using a Graduate Outcomes Survey conducted during three survey windows in the 2013 KPI Collection Cycle:

1. Students with graduation dates between January 1 and April 30, 2013 were surveyed between October 1 and December 31, 2013;
2. Students with graduation dates between May 1 and August 31, 2013 were surveyed between January 1 and March 31, 2014; and,
3. Students with graduation dates between September 1 and December 31, 2013 were surveyed between June 1 and August 31, 2014.

OSAP Default Rate

This report also provides OSAP Default Rates for vocational programs provided by PCCs approved to enrol students funded by OSAP. The Default Rate is measured by the number of borrowers who received a Canada-Ontario Integrated Student Loan (COISL) in 2010-11 and did not receive COISL funding in 2011-12, and were in default of their loan repayment obligations as of July 2013.

Notes & Contact Information

To ensure the protection of students' privacy, Graduation Rate KPI for programs with fewer than five (5) enrolled students have been marked "SS" to indicate that results are based on a small sample size. Similarly, for the Graduate Employment Rate and Graduate Employment Rate in the Field of Study programs with fewer than five (5) graduates and fewer than 5 graduates in the labour force have been marked "SS". For programs with no applicable entrants, or in which no graduates completed the survey, results are shown as "ND" to indicate that no data is available.

Relevant footnotes have been included at the bottom of each page. These usually indicate the respondents who were considered for the current question based on responses to earlier questions.

Please note that only graduates who were contacted by phone, agreed to complete the Graduate Outcomes Survey, and were validated by the Date of Birth question (Q. 44) were eligible to be included in the KPI calculations. For more detail around the Graduate Outcomes Survey and reporting methodology, please refer to the [KPI Operating Procedure](#) and [Frequently Asked Questions](#).

For assistance regarding data, report or policy issues relating to the PCC KPI initiative please contact:

Data Issues: Forum Research Inc., pcckpi@forumresearch.com

Report Issues: CCI Research Inc., pcckpi@cci-research.com

Policy Issues: Rachel Ross – MTCU, Rachel.Ross@ontario.ca

¹ The remaining two Superintendent-defined PCC KPIs – Graduate Satisfaction Rate and Employer Satisfaction Rate – will be posted for the 2014 Collection Cycle and going forward.

INSTITUTIONAL AND CAMPUS LEVEL KEY PERFORMANCE INDICATORS FOR EVEREST COLLEGES CANADA, INC.

| | GRADUATION RATE (KPI %) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) |
|---|-------------------------|--------------------------------------|---|
| OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS) | 77.2% | 71.2% | 48.0% |
| OVERALL - EVEREST COLLEGES CANADA, INC. | 73.8% | 73.0% | 48.3% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, OTTAWA/ST. LAURENT - SUITE19 | 66.2% | 75.4% | 45.1% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, NEWMARKET | 79.8% | 82.2% | 57.8% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, WINDSOR | 68.6% | 75.0% | 57.5% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, KITCHENER | 82.0% | 82.6% | 69.6% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/2425 EGLINTON AVE. E. | 70.5% | 66.1% | 40.0% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, SUDBURY | 73.4% | 78.2% | 53.8% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, HAMILTON/KING STREET | 69.0% | 64.1% | 43.6% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, HAMILTON/UPPER JAMES | 78.6% | 81.0% | 54.8% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/444 YONGE ST. | 65.7% | 69.2% | 38.5% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, OTTAWA WEST | 71.7% | 81.1% | 43.2% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, BARRIE | 78.5% | 80.0% | 44.6% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, BRAMPTON | 79.0% | 70.7% | 48.3% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, MISSISSAUGA/CENTRAL PARKWAY | 75.7% | 67.4% | 51.4% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/5734 YONGE ST. | 77.3% | 66.4% | 41.2% |

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, OTTAWA/ST. LAURENT - SUITE19**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFAULTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|--|-------------|--|--|---------------------------------|--------------------------------------|-------------------------------|--|--|---|---|--|-----------------------------------|
| OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS) | ND | 11655 | 2190 | 18.8% | 5,336 | 3,798 | 71.2% | 2,560 | 48.0% | 21,329 | 16,465 | 77.2% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, OTTAWA/ST. LAURENT - SUITE19 | EPFE | 343 | 68 | 19.8% | 122 | 92 | 75.4% | 55 | 45.1% | 554 | 367 | 66.2% |
| PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR | EPFE | 20 | 1 | 5.0% | 12 | 8 | 66.7% | 4 | 33.3% | 35 | 19 | 54.3% |
| PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER | EPFE | 47 | 15 | 31.9% | 8 | 8 | 100.0% | 3 | 37.5% | 50 | 28 | 56.0% |
| PROGRAM - BUSINESS ADMINISTRATION | EPFE | 19 | 5 | 26.3% | 9 | 7 | 77.8% | 0 | 0.0% | 24 | 10 | 41.7% |
| PROGRAM - CARDIOLOGY TECHNOLOGIST | EPFE | 13 | 1 | 7.7% | 3 | 3 | 100.0% | 2 | 66.7% | 16 | 10 | 62.5% |
| PROGRAM - COMPUTERIZED ACCOUNTING | EPFE | ND | ND | ND | ND | ND | ND | ND | ND | ND | ND | ND |
| PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT | EPFE | 26 | 5 | 19.2% | 13 | 9 | 69.2% | 6 | 46.2% | 61 | 39 | 63.9% |
| PROGRAM - EARLY CHILDCARE ASSISTANT | EPFE | 12 | 2 | 16.7% | 4 | 4 | 100.0% | 2 | 50.0% | 23 | 16 | 69.6% |
| PROGRAM - HEALTH, FITNESS AND NUTRITION CONSULTANT | EPFE | 5 | 1 | 20.0% | 3 | 3 | 100.0% | 2 | 66.7% | 11 | 6 | 54.5% |
| PROGRAM - INTRA ORAL DENTAL ASSISTANT | EPFE | 28 | 2 | 7.1% | 11 | 10 | 90.9% | 9 | 81.8% | 32 | 32 | 100.0% |
| PROGRAM - LAW ENFORCEMENT FOUNDATIONS | EPFE | 17 | 5 | 29.4% | 3 | 1 | 33.3% | 1 | 33.3% | 19 | 15 | 78.9% |

2 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12

3 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12 and were in default of the loan repayment obligations as of July 2013

4 Program Entrants exclude students that withdrew from a program prior to the program's Grace Period (25% of program duration to a maximum of eight weeks)

5 A Program Graduate is defined as a former student who has completed all of the necessary requirements for an approved vocational program, including all academic and practical requirements as approved by the Superintendent.

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, OTTAWA/ST. LAURENT - SUITE19**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|---|-------------|--|--|---------------------------------|--------------------------------------|-------------------------------|--|--|---|---|--|-----------------------------------|
| PROGRAM - MASSAGE THERAPY | EPFE | 16 | 4 | 25.0% | 5 | 5 | 100.0% | 4 | 80.0% | 38 | 24 | 63.2% |
| PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN | EPFE | 37 | 5 | 13.5% | 22 | 12 | 54.5% | 4 | 18.2% | 68 | 44 | 64.7% |
| PROGRAM - MEDICAL OFFICE ADMINISTRATOR | EPFE | 36 | 9 | 25.0% | 14 | 10 | 71.4% | 6 | 42.9% | 55 | 36 | 65.5% |
| PROGRAM - NETWORK ADMINISTRATOR | EPFE | 11 | 4 | 36.4% | 3 | 2 | 66.7% | 2 | 66.7% | 25 | 12 | 48.0% |
| PROGRAM - PERSONAL SUPPORT WORKER | EPFE | 35 | 6 | 17.1% | 8 | 6 | 75.0% | 6 | 75.0% | 61 | 48 | 78.7% |
| PROGRAM - PHYSIOTHERAPIST ASSISTANT | EPFE | 13 | 2 | 15.4% | 4 | 4 | 100.0% | 4 | 100.0% | 28 | 20 | 71.4% |

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4 Program Entrants exclude students that withdrew from a program prior to the program's Grace Period (25% of program duration to a maximum of eight weeks)

5 A Program Graduate is defined as a former student who has completed all of the necessary requirements for an approved vocational program, including all academic and practical requirements as approved by the Superintendent.

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, NEWMARKET**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|---|-------------|--|--|---------------------------------|--------------------------------------|-------------------------------|--|--|---|---|--|-----------------------------------|
| OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS) | ND | 11655 | 2190 | 18.8% | 5,336 | 3,798 | 71.2% | 2,560 | 48.0% | 21,329 | 16,465 | 77.2% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, NEWMARKET | EPZZ | 131 | 26 | 19.8% | 45 | 37 | 82.2% | 26 | 57.8% | 218 | 174 | 79.8% |
| PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER | EPZZ | 29 | 4 | 13.8% | 6 | 5 | 83.3% | 3 | 50.0% | 36 | 29 | 80.6% |
| PROGRAM - BUSINESS ADMINISTRATION | EPZZ | 9 | 5 | 55.6% | 7 | 7 | 100.0% | 2 | 28.6% | 16 | 11 | 68.8% |
| PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT | EPZZ | 8 | 1 | 12.5% | 8 | 6 | 75.0% | 4 | 50.0% | 17 | 14 | 82.4% |
| PROGRAM - EXECUTIVE OFFICE ASSISTANT | EPZZ | SS | SS | SS | SS | SS | SS | SS | SS | SS | SS | SS |
| PROGRAM - INTRA ORAL DENTAL ASSISTANT (LEVEL II) | EPZZ | 11 | 1 | 9.1% | 5 | 5 | 100.0% | 3 | 60.0% | 16 | 16 | 100.0% |
| PROGRAM - LAW ENFORCEMENT FOUNDATIONS | EPZZ | 15 | 4 | 26.7% | 2 | 2 | 100.0% | 2 | 100.0% | 10 | 9 | 90.0% |
| PROGRAM - MASSAGE THERAPY | EPZZ | 7 | 2 | 28.6% | ND | ND | ND | ND | ND | 24 | 14 | 58.3% |
| PROGRAM - MEDICAL OFFICE ADMINISTRATOR | EPZZ | 29 | 3 | 10.3% | 7 | 5 | 71.4% | 5 | 71.4% | 42 | 32 | 76.2% |
| PROGRAM - NETWORK ADMINISTRATOR | EPZZ | 8 | 3 | 37.5% | ND | ND | ND | ND | ND | 8 | 6 | 75.0% |
| PROGRAM - PERSONAL SUPPORT WORKER | EPZZ | 13 | 3 | 23.1% | 9 | 6 | 66.7% | 6 | 66.7% | 45 | 41 | 91.1% |

2 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12

3 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12 and were in default of the loan repayment obligations as of July 2013

4 Program Entrants exclude students that withdrew from a program prior to the program's Grace Period (25% of program duration to a maximum of eight weeks)

5 A Program Graduate is defined as a former student who has completed all of the necessary requirements for an approved vocational program, including all academic and practical requirements as approved by the Superintendent.

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, WINDSOR**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|---|-------------|--|--|---------------------------------|--------------------------------------|-------------------------------|--|--|---|---|--|-----------------------------------|
| OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS) | ND | 11655 | 2190 | 18.8% | 5,336 | 3,798 | 71.2% | 2,560 | 48.0% | 21,329 | 16,465 | 77.2% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, WINDSOR | EPZX | 198 | 66 | 33.3% | 40 | 30 | 75.0% | 23 | 57.5% | 334 | 229 | 68.6% |
| PROGRAM - ACCOUNTING & COMPUTER APPLICATIONS | EPZX | SS | SS | SS | 4 | 3 | 75.0% | 2 | 50.0% | 17 | 13 | 76.5% |
| PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER | EPZX | 22 | 5 | 22.7% | 3 | 1 | 33.3% | 1 | 33.3% | 31 | 13 | 41.9% |
| PROGRAM - BUSINESS ADMINISTRATION | EPZX | 5 | 4 | 80.0% | 2 | 2 | 100.0% | 2 | 100.0% | 19 | 14 | 73.7% |
| PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT | EPZX | SS | SS | SS | 4 | 3 | 75.0% | 1 | 25.0% | 24 | 18 | 75.0% |
| PROGRAM - HEALTH, FITNESS AND NUTRITION CONSULTANT | EPZX | 10 | 2 | 20.0% | 1 | 1 | 100.0% | 1 | 100.0% | 16 | 9 | 56.3% |
| PROGRAM - INTRA ORAL DENTAL ASSISTANT (LEVEL II) | EPZX | 14 | 5 | 35.7% | 1 | 1 | 100.0% | 1 | 100.0% | 18 | 17 | 94.4% |
| PROGRAM - LAW ENFORCEMENT FOUNDATIONS | EPZX | 13 | 6 | 46.2% | 1 | 0 | 0.0% | 0 | 0.0% | 20 | 13 | 65.0% |
| PROGRAM - MASSAGE THERAPY | EPZX | 15 | 7 | 46.7% | 1 | 0 | 0.0% | 0 | 0.0% | 33 | 14 | 42.4% |
| PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN | EPZX | 12 | 3 | 25.0% | 5 | 3 | 60.0% | 1 | 20.0% | 16 | 12 | 75.0% |
| PROGRAM - MEDICAL OFFICE ADMINISTRATOR | EPZX | 20 | 4 | 20.0% | 1 | 1 | 100.0% | 1 | 100.0% | 45 | 34 | 75.6% |

2 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12

3 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12 and were in default of the loan repayment obligations as of July 2013

4 Program Entrants exclude students that withdrew from a program prior to the program's Grace Period (25% of program duration to a maximum of eight weeks)

5 A Program Graduate is defined as a former student who has completed all of the necessary requirements for an approved vocational program, including all academic and practical requirements as approved by the Superintendent.

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, WINDSOR**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|-----------------------------------|-------------|---|---|------------------------------------|---|----------------------------------|---|---|--|--|---|--------------------------------------|
| PROGRAM - NETWORK ADMINISTRATOR | EPZX | 11 | 6 | 54.5% | SS | SS | SS | SS | SS | 11 | 4 | 36.4% |
| PROGRAM - PERSONAL SUPPORT WORKER | EPZX | 68 | 22 | 32.4% | 16 | 14 | 87.5% | 13 | 81.3% | 83 | 67 | 80.7% |

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, KITCHENER**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
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| OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS) | ND | 11655 | 2190 | 18.8% | 5,336 | 3,798 | 71.2% | 2,560 | 48.0% | 21,329 | 16,465 | 77.2% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, KITCHENER | EPUP | 157 | 41 | 26.1% | 92 | 76 | 82.6% | 64 | 69.6% | 316 | 259 | 82.0% |
| PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR | EPUP | 9 | 0 | 0.0% | 6 | 4 | 66.7% | 4 | 66.7% | 23 | 20 | 87.0% |
| PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER | EPUP | 28 | 9 | 32.1% | 9 | 6 | 66.7% | 3 | 33.3% | 67 | 47 | 70.1% |
| PROGRAM - BUSINESS ADMINISTRATION | EPUP | ND | ND | ND | 3 | 1 | 33.3% | 0 | 0.0% | 16 | 15 | 93.8% |
| PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT | EPUP | 8 | 3 | 37.5% | 6 | 5 | 83.3% | 5 | 83.3% | 27 | 23 | 85.2% |
| PROGRAM - EXECUTIVE OFFICE ASSISTANT | EPUP | SS | SS | SS | 4 | 3 | 75.0% | 1 | 25.0% | 15 | 13 | 86.7% |
| PROGRAM - HEALTH, FITNESS AND NUTRITION CONSULTANT | EPUP | SS | SS | SS | 2 | 2 | 100.0% | 1 | 50.0% | 10 | 9 | 90.0% |
| PROGRAM - INTRA ORAL DENTAL ASSISTANT (LEVEL II) | EPUP | 8 | 2 | 25.0% | 13 | 11 | 84.6% | 11 | 84.6% | 26 | 26 | 100.0% |
| PROGRAM - LAW ENFORCEMENT FOUNDATIONS | EPUP | 8 | 2 | 25.0% | 5 | 5 | 100.0% | 4 | 80.0% | 15 | 12 | 80.0% |
| PROGRAM - MEDICAL OFFICE ADMINISTRATOR | EPUP | 27 | 4 | 14.8% | 17 | 13 | 76.5% | 9 | 52.9% | 42 | 33 | 78.6% |
| PROGRAM - NETWORK ADMINISTRATOR | EPUP | 10 | 3 | 30.0% | 1 | 0 | 0.0% | 0 | 0.0% | 9 | 7 | 77.8% |

2 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, KITCHENER**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|-----------------------------------|-------------|---|---|------------------------------------|---|----------------------------------|---|---|--|--|---|--------------------------------------|
| PROGRAM - PERSONAL SUPPORT WORKER | EPUP | 38 | 12 | 31.6% | 26 | 26 | 100.0% | 26 | 100.0% | 59 | 48 | 81.4% |

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/2425 EGLINTON AVE. E.**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|---|-------------|--|--|---------------------------------|--------------------------------------|-------------------------------|--|--|---|---|--|-----------------------------------|
| OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS) | ND | 11655 | 2190 | 18.8% | 5,336 | 3,798 | 71.2% | 2,560 | 48.0% | 21,329 | 16,465 | 77.2% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/2425 EGLINTON AVE. E. | EPUY | 437 | 98 | 22.4% | 115 | 76 | 66.1% | 46 | 40.0% | 579 | 408 | 70.5% |
| PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR | EPUY | 27 | 4 | 14.8% | 11 | 7 | 63.6% | 2 | 18.2% | 26 | 21 | 80.8% |
| PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER | EPUY | 43 | 17 | 39.5% | 6 | 3 | 50.0% | 2 | 33.3% | 74 | 39 | 52.7% |
| PROGRAM - BANKING & FINANCIAL SERVICES | EPUY | 20 | 5 | 25.0% | 6 | 4 | 66.7% | 1 | 16.7% | 33 | 29 | 87.9% |
| PROGRAM - BUSINESS ADMINISTRATION | EPUY | 19 | 6 | 31.6% | 8 | 7 | 87.5% | 2 | 25.0% | 34 | 19 | 55.9% |
| PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT | EPUY | 24 | 6 | 25.0% | 6 | 5 | 83.3% | 4 | 66.7% | 26 | 19 | 73.1% |
| PROGRAM - EARLY CHILDCARE ASSISTANT | EPUY | 13 | 4 | 30.8% | 7 | 7 | 100.0% | 7 | 100.0% | 20 | 10 | 50.0% |
| PROGRAM - INTRA ORAL DENTAL ASSISTANT (LEVEL II) | EPUY | 20 | 0 | 0.0% | 6 | 5 | 83.3% | 4 | 66.7% | 28 | 27 | 96.4% |
| PROGRAM - LAW ENFORCEMENT FOUNDATIONS | EPUY | 26 | 7 | 26.9% | 4 | 1 | 25.0% | 1 | 25.0% | 34 | 24 | 70.6% |
| PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN | EPUY | 72 | 10 | 13.9% | 11 | 7 | 63.6% | 5 | 45.5% | 85 | 66 | 77.6% |
| PROGRAM - MEDICAL OFFICE ADMINISTRATOR | EPUY | 67 | 13 | 19.4% | 21 | 10 | 47.6% | 6 | 28.6% | 73 | 53 | 72.6% |

2 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12

3 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12 and were in default of the loan repayment obligations as of July 2013

4 Program Entrants exclude students that withdrew from a program prior to the program's Grace Period (25% of program duration to a maximum of eight weeks)

5 A Program Graduate is defined as a former student who has completed all of the necessary requirements for an approved vocational program, including all academic and practical requirements as approved by the Superintendent.

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/2425 EGLINTON AVE. E.**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|-----------------------------------|-------------|---|---|------------------------------------|---|----------------------------------|---|---|--|--|---|--------------------------------------|
| PROGRAM - NETWORK ADMINISTRATOR | EPUY | 23 | 3 | 13.0% | 14 | 6 | 42.9% | 1 | 7.1% | 45 | 34 | 75.6% |
| PROGRAM - PERSONAL SUPPORT WORKER | EPUY | 58 | 14 | 24.1% | 15 | 14 | 93.3% | 11 | 73.3% | 76 | 54 | 71.1% |

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5 A Program Graduate is defined as a former student who has completed all of the necessary requirements for an approved vocational program, including all academic and practical requirements as approved by the Superintendent.

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, SUDBURY**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|---|-------------|--|--|---------------------------------|--------------------------------------|-------------------------------|--|--|---|---|--|-----------------------------------|
| OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS) | ND | 11655 | 2190 | 18.8% | 5,336 | 3,798 | 71.2% | 2,560 | 48.0% | 21,329 | 16,465 | 77.2% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, SUDBURY | EQBF | 179 | 60 | 33.5% | 78 | 61 | 78.2% | 42 | 53.8% | 237 | 174 | 73.4% |
| PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR | EQBF | 8 | 2 | 25.0% | 8 | 6 | 75.0% | 4 | 50.0% | 23 | 16 | 69.6% |
| PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER | EQBF | 22 | 5 | 22.7% | 9 | 6 | 66.7% | 5 | 55.6% | 29 | 21 | 72.4% |
| PROGRAM - BUSINESS ADMINISTRATION | EQBF | 6 | 3 | 50.0% | 3 | 1 | 33.3% | 0 | 0.0% | 6 | 6 | 100.0% |
| PROGRAM - COMPUTER BUSINESS APPLICATIONS SPECIALIST | EQBF | ND | ND | ND | ND | ND | ND | ND | ND | SS | SS | SS |
| PROGRAM - EXECUTIVE OFFICE ASSISTANT | EQBF | 5 | 2 | 40.0% | 6 | 4 | 66.7% | 2 | 33.3% | 11 | 9 | 81.8% |
| PROGRAM - HEALTH, FITNESS AND NUTRITION CONSULTANT | EQBF | ND | ND | ND | 5 | 4 | 80.0% | 2 | 40.0% | 7 | 4 | 57.1% |
| PROGRAM - LAW ENFORCEMENT FOUNDATIONS | EQBF | 14 | 5 | 35.7% | SS | SS | SS | SS | SS | 10 | 4 | 40.0% |
| PROGRAM - MASSAGE THERAPY | EQBF | ND | ND | ND | 9 | 9 | 100.0% | 9 | 100.0% | ND | ND | ND |
| PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN | EQBF | 34 | 5 | 14.7% | 9 | 7 | 77.8% | 4 | 44.4% | 28 | 21 | 75.0% |
| PROGRAM - MEDICAL OFFICE ADMINISTRATOR | EQBF | 20 | 4 | 20.0% | 11 | 6 | 54.5% | 2 | 18.2% | 30 | 27 | 90.0% |

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5 A Program Graduate is defined as a former student who has completed all of the necessary requirements for an approved vocational program, including all academic and practical requirements as approved by the Superintendent.

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, SUDBURY**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|-----------------------------------|-------------|---|---|------------------------------------|---|----------------------------------|---|---|--|--|---|--------------------------------------|
| PROGRAM - NETWORK ADMINISTRATOR | EQBF | SS | SS | SS | ND | ND | ND | ND | ND | 9 | 4 | 44.4% |
| PROGRAM - PERSONAL SUPPORT WORKER | EQBF | 66 | 33 | 50.0% | 17 | 17 | 100.0% | 14 | 82.4% | 77 | 58 | 75.3% |

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, HAMILTON/KING STREET**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|--|-------------|--|--|---------------------------------|--------------------------------------|-------------------------------|--|--|---|---|--|-----------------------------------|
| OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS) | ND | 11655 | 2190 | 18.8% | 5,336 | 3,798 | 71.2% | 2,560 | 48.0% | 21,329 | 16,465 | 77.2% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, HAMILTON/KING STREET | EQAA | 150 | 41 | 27.3% | 39 | 25 | 64.1% | 17 | 43.6% | 203 | 140 | 69.0% |
| PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR | EQAA | 12 | 3 | 25.0% | 3 | 1 | 33.3% | 1 | 33.3% | 19 | 17 | 89.5% |
| PROGRAM - BUSINESS ADMINISTRATION | EQAA | 5 | 1 | 20.0% | SS | SS | SS | SS | SS | 7 | 4 | 57.1% |
| PROGRAM - EXECUTIVE OFFICE ASSISTANT | EQAA | 8 | 2 | 25.0% | 4 | 2 | 50.0% | 1 | 25.0% | 22 | 18 | 81.8% |
| PROGRAM - LAW ENFORCEMENT FOUNDATIONS | EQAA | 14 | 6 | 42.9% | 2 | 2 | 100.0% | 1 | 50.0% | 21 | 16 | 76.2% |
| PROGRAM - LEGAL ADMINISTRATIVE ASSISTANT | EQAA | 17 | 5 | 29.4% | 7 | 6 | 85.7% | 4 | 57.1% | 14 | 10 | 71.4% |
| PROGRAM - MEDICAL OFFICE ADMINISTRATOR | EQAA | 22 | 7 | 31.8% | 5 | 1 | 20.0% | 0 | 0.0% | 48 | 30 | 62.5% |
| PROGRAM - NETWORK ADMINISTRATOR | EQAA | 18 | 3 | 16.7% | 5 | 3 | 60.0% | 2 | 40.0% | 20 | 14 | 70.0% |
| PROGRAM - PERSONAL SUPPORT WORKER | EQAA | 32 | 14 | 43.8% | 9 | 9 | 100.0% | 8 | 88.9% | 43 | 24 | 55.8% |

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, HAMILTON/UPPER JAMES**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
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| OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS) | ND | 11655 | 2190 | 18.8% | 5,336 | 3,798 | 71.2% | 2,560 | 48.0% | 21,329 | 16,465 | 77.2% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, HAMILTON/UPPER JAMES | EQCY | 301 | 73 | 24.3% | 84 | 68 | 81.0% | 46 | 54.8% | 406 | 319 | 78.6% |
| PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER | EQCY | 51 | 14 | 27.5% | 9 | 6 | 66.7% | 5 | 55.6% | 70 | 47 | 67.1% |
| PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT | EQCY | 35 | 6 | 17.1% | 11 | 6 | 54.5% | 4 | 36.4% | 49 | 38 | 77.6% |
| PROGRAM - HEALTH, FITNESS AND NUTRITION CONSULTANT | EQCY | 15 | 3 | 20.0% | 2 | 1 | 50.0% | 0 | 0.0% | 11 | 8 | 72.7% |
| PROGRAM - INTRA ORAL DENTAL ASSISTANT (LEVEL II) | EQCY | 20 | 4 | 20.0% | 6 | 6 | 100.0% | 6 | 100.0% | 47 | 46 | 97.9% |
| PROGRAM - LAW ENFORCEMENT FOUNDATIONS | EQCY | 13 | 5 | 38.5% | ND | ND | ND | ND | ND | 19 | 14 | 73.7% |
| PROGRAM - MASSAGE THERAPY | EQCY | 13 | 2 | 15.4% | 4 | 4 | 100.0% | 1 | 25.0% | 21 | 13 | 61.9% |
| PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN | EQCY | 72 | 11 | 15.3% | 32 | 27 | 84.4% | 16 | 50.0% | 99 | 85 | 85.9% |
| PROGRAM - MEDICAL OFFICE ADMINISTRATOR | EQCY | 28 | 7 | 25.0% | 8 | 6 | 75.0% | 4 | 50.0% | 41 | 26 | 63.4% |
| PROGRAM - PERSONAL SUPPORT WORKER | EQCY | 36 | 17 | 47.2% | 9 | 9 | 100.0% | 9 | 100.0% | 26 | 21 | 80.8% |
| PROGRAM - PHYSIOTHERAPIST ASSISTANT | EQCY | 16 | 3 | 18.8% | 3 | 3 | 100.0% | 1 | 33.3% | 23 | 21 | 91.3% |

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/444 YONGE ST.**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
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| OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS) | ND | 11655 | 2190 | 18.8% | 5,336 | 3,798 | 71.2% | 2,560 | 48.0% | 21,329 | 16,465 | 77.2% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/444 YONGE ST. | EPAH | 396 | 74 | 18.7% | 52 | 36 | 69.2% | 20 | 38.5% | 469 | 308 | 65.7% |
| PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR | EPAH | 28 | 6 | 21.4% | 2 | 2 | 100.0% | 1 | 50.0% | 22 | 15 | 68.2% |
| PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER | EPAH | 39 | 12 | 30.8% | 4 | 1 | 25.0% | 1 | 25.0% | 43 | 28 | 65.1% |
| PROGRAM - BUSINESS ADMINISTRATION | EPAH | SS | SS | SS | SS | SS | SS | SS | SS | ND | ND | ND |
| PROGRAM - CARDIOLOGY TECHNOLOGIST | EPAH | 27 | 2 | 7.4% | 6 | 6 | 100.0% | 5 | 83.3% | 45 | 34 | 75.6% |
| PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT | EPAH | 14 | 4 | 28.6% | 1 | 0 | 0.0% | 0 | 0.0% | 19 | 14 | 73.7% |
| PROGRAM - EARLY CHILDCARE ASSISTANT | EPAH | 20 | 4 | 20.0% | 1 | 0 | 0.0% | 0 | 0.0% | 27 | 12 | 44.4% |
| PROGRAM - ESTHETICS | EPAH | 14 | 3 | 21.4% | ND | ND | ND | ND | ND | 16 | 9 | 56.3% |
| PROGRAM - INTRA ORAL DENTAL ASSISTANT (LEVEL II) | EPAH | 13 | 1 | 7.7% | 2 | 1 | 50.0% | 1 | 50.0% | 27 | 21 | 77.8% |
| PROGRAM - MASSAGE THERAPY | EPAH | 64 | 12 | 18.8% | 7 | 7 | 100.0% | 3 | 42.9% | 53 | 28 | 52.8% |
| PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN | EPAH | 77 | 7 | 9.1% | 15 | 10 | 66.7% | 3 | 20.0% | 107 | 81 | 75.7% |

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/444 YONGE ST.**

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|--|-------------|--|--|---------------------------------|--------------------------------------|-------------------------------|--|--|---|---|--|-----------------------------------|
| PROGRAM - MEDICAL OFFICE ADMINISTRATOR | EPAH | 41 | 9 | 22.0% | 10 | 7 | 70.0% | 5 | 50.0% | 36 | 27 | 75.0% |
| PROGRAM - PERSONAL SUPPORT WORKER | EPAH | 22 | 9 | 40.9% | 2 | 1 | 50.0% | 1 | 50.0% | 44 | 21 | 47.7% |
| PROGRAM - PHARMACY ASSISTANT | EPAH | 17 | 1 | 5.9% | ND | ND | ND | ND | ND | SS | SS | SS |
| PROGRAM - PHYSIOTHERAPIST ASSISTANT | EPAH | 18 | 3 | 16.7% | 1 | 1 | 100.0% | 0 | 0.0% | 27 | 15 | 55.6% |

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, OTTAWA WEST**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFAULTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|---|-------------|--|--|---------------------------------|--------------------------------------|-------------------------------|--|--|---|---|--|-----------------------------------|
| OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS) | ND | 11655 | 2190 | 18.8% | 5,336 | 3,798 | 71.2% | 2,560 | 48.0% | 21,329 | 16,465 | 77.2% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, OTTAWA WEST | EPVF | 177 | 45 | 25.4% | 74 | 60 | 81.1% | 32 | 43.2% | 353 | 253 | 71.7% |
| PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR | EPVF | 10 | 1 | 10.0% | 7 | 5 | 71.4% | 3 | 42.9% | 30 | 24 | 80.0% |
| PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER | EPVF | 25 | 7 | 28.0% | 5 | 5 | 100.0% | 1 | 20.0% | 41 | 17 | 41.5% |
| PROGRAM - BUSINESS ADMINISTRATION | EPVF | 11 | 2 | 18.2% | 5 | 3 | 60.0% | 0 | 0.0% | 21 | 14 | 66.7% |
| PROGRAM - EXECUTIVE OFFICE ASSISTANT | EPVF | ND | ND | ND | 1 | 1 | 100.0% | 1 | 100.0% | 6 | 6 | 100.0% |
| PROGRAM - LAW ENFORCEMENT FOUNDATIONS | EPVF | 10 | 4 | 40.0% | 4 | 2 | 50.0% | 0 | 0.0% | 16 | 12 | 75.0% |
| PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN | EPVF | 34 | 4 | 11.8% | 14 | 12 | 85.7% | 5 | 35.7% | 74 | 53 | 71.6% |
| PROGRAM - MEDICAL OFFICE ADMINISTRATOR | EPVF | 32 | 7 | 21.9% | 17 | 15 | 88.2% | 8 | 47.1% | 54 | 47 | 87.0% |
| PROGRAM - NETWORK ADMINISTRATOR | EPVF | SS | SS | SS | 2 | 2 | 100.0% | 2 | 100.0% | 12 | 6 | 50.0% |
| PROGRAM - OFFICE ASSISTANT | EPVF | SS | SS | SS | ND | ND | ND | ND | ND | SS | SS | SS |
| PROGRAM - PARALEGAL | EPVF | 10 | 3 | 30.0% | 5 | 3 | 60.0% | 0 | 0.0% | 27 | 20 | 74.1% |

2 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12

3 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12 and were in default of the loan repayment obligations as of July 2013

4 Program Entrants exclude students that withdrew from a program prior to the program's Grace Period (25% of program duration to a maximum of eight weeks)

5 A Program Graduate is defined as a former student who has completed all of the necessary requirements for an approved vocational program, including all academic and practical requirements as approved by the Superintendent.

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, OTTAWA WEST**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFAULTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|-----------------------------------|-------------|---|---|------------------------------------|---|----------------------------------|---|---|--|--|---|--------------------------------------|
| PROGRAM - PERSONAL SUPPORT WORKER | EPVF | 28 | 13 | 46.4% | 12 | 11 | 91.7% | 11 | 91.7% | 49 | 38 | 77.6% |
| PROGRAM - TRAVEL AND TOURISM | EPVF | 11 | 3 | 27.3% | 2 | 1 | 50.0% | 1 | 50.0% | 19 | 13 | 68.4% |

2 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12

3 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12 and were in default of the loan repayment obligations as of July 2013

4 Program Entrants exclude students that withdrew from a program prior to the program's Grace Period (25% of program duration to a maximum of eight weeks)

5 A Program Graduate is defined as a former student who has completed all of the necessary requirements for an approved vocational program, including all academic and practical requirements as approved by the Superintendent.

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, BARRIE**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|--|-------------|--|--|---------------------------------|--------------------------------------|-------------------------------|--|--|---|---|--|-----------------------------------|
| OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS) | ND | 11655 | 2190 | 18.8% | 5,336 | 3,798 | 71.2% | 2,560 | 48.0% | 21,329 | 16,465 | 77.2% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, BARRIE | EPUJ | 225 | 65 | 28.9% | 65 | 52 | 80.0% | 29 | 44.6% | 335 | 263 | 78.5% |
| PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR | EPUJ | 8 | 1 | 12.5% | 6 | 5 | 83.3% | 3 | 50.0% | 19 | 13 | 68.4% |
| PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER | EPUJ | 33 | 8 | 24.2% | 13 | 10 | 76.9% | 4 | 30.8% | 42 | 32 | 76.2% |
| PROGRAM - BANKING & FINANCIAL SERVICES | EPUJ | ND | ND | ND | ND | ND | ND | ND | ND | ND | ND | ND |
| PROGRAM - BUSINESS ADMINISTRATION | EPUJ | 7 | 1 | 14.3% | 2 | 1 | 50.0% | 1 | 50.0% | 13 | 11 | 84.6% |
| PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT | EPUJ | 10 | 4 | 40.0% | 1 | 1 | 100.0% | 1 | 100.0% | 20 | 18 | 90.0% |
| PROGRAM - EXECUTIVE OFFICE ASSISTANT | EPUJ | SS | SS | SS | 1 | 1 | 100.0% | 0 | 0.0% | 14 | 11 | 78.6% |
| PROGRAM - INTRA ORAL DENTAL ASSISTANT (LEVEL II) | EPUJ | SS | SS | SS | 3 | 3 | 100.0% | 3 | 100.0% | 20 | 20 | 100.0% |
| PROGRAM - LAW ENFORCEMENT FOUNDATIONS | EPUJ | 19 | 11 | 57.9% | 1 | 1 | 100.0% | 0 | 0.0% | 9 | 5 | 55.6% |
| PROGRAM - MASSAGE THERAPY | EPUJ | 9 | 3 | 33.3% | 2 | 2 | 100.0% | 1 | 50.0% | 16 | 10 | 62.5% |
| PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN | EPUJ | 51 | 10 | 19.6% | 13 | 9 | 69.2% | 5 | 38.5% | 71 | 58 | 81.7% |

2 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12

3 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12 and were in default of the loan repayment obligations as of July 2013

4 Program Entrants exclude students that withdrew from a program prior to the program's Grace Period (25% of program duration to a maximum of eight weeks)

5 A Program Graduate is defined as a former student who has completed all of the necessary requirements for an approved vocational program, including all academic and practical requirements as approved by the Superintendent.

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, BARRIE**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|--|-------------|--|--|---------------------------------|--------------------------------------|-------------------------------|--|--|---|---|--|-----------------------------------|
| PROGRAM - MEDICAL OFFICE ADMINISTRATOR | EPUJ | 21 | 5 | 23.8% | 10 | 8 | 80.0% | 2 | 20.0% | 32 | 24 | 75.0% |
| PROGRAM - NETWORK ADMINISTRATOR | EPUJ | 9 | 1 | 11.1% | SS | SS | SS | SS | SS | 5 | 3 | 60.0% |
| PROGRAM - PERSONAL SUPPORT WORKER | EPUJ | 51 | 19 | 37.3% | 10 | 9 | 90.0% | 8 | 80.0% | 74 | 58 | 78.4% |

2 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12

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4 Program Entrants exclude students that withdrew from a program prior to the program's Grace Period (25% of program duration to a maximum of eight weeks)

5 A Program Graduate is defined as a former student who has completed all of the necessary requirements for an approved vocational program, including all academic and practical requirements as approved by the Superintendent.

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, BRAMPTON**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFAULTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|--|-------------|--|--|---------------------------------|--------------------------------------|-------------------------------|--|--|---|---|--|-----------------------------------|
| OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS) | ND | 11655 | 2190 | 18.8% | 5,336 | 3,798 | 71.2% | 2,560 | 48.0% | 21,329 | 16,465 | 77.2% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, BRAMPTON | EPKT | 285 | 52 | 18.2% | 116 | 82 | 70.7% | 56 | 48.3% | 423 | 334 | 79.0% |
| PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR | EPKT | 11 | 1 | 9.1% | 7 | 7 | 100.0% | 5 | 71.4% | 33 | 25 | 75.8% |
| PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER | EPKT | 30 | 14 | 46.7% | 3 | 2 | 66.7% | 0 | 0.0% | 35 | 26 | 74.3% |
| PROGRAM - BUSINESS ADMINISTRATION | EPKT | 21 | 6 | 28.6% | 12 | 6 | 50.0% | 3 | 25.0% | 24 | 20 | 83.3% |
| PROGRAM - COMPUTER BUSINESS APPLICATIONS SPECIALIST | EPKT | SS | SS | SS | ND | ND | ND | ND | ND | SS | SS | SS |
| PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT | EPKT | 20 | 3 | 15.0% | 17 | 10 | 58.8% | 8 | 47.1% | 50 | 40 | 80.0% |
| PROGRAM - EARLY CHILDCARE ASSISTANT | EPKT | 11 | 0 | 0.0% | 3 | 3 | 100.0% | 3 | 100.0% | 25 | 18 | 72.0% |
| PROGRAM - INTRA ORAL DENTAL ASSISTANT (LEVEL II) | EPKT | 40 | 6 | 15.0% | 7 | 6 | 85.7% | 5 | 71.4% | 36 | 34 | 94.4% |
| PROGRAM - LAW ENFORCEMENT FOUNDATIONS | EPKT | 10 | 6 | 60.0% | 2 | 1 | 50.0% | 0 | 0.0% | 14 | 9 | 64.3% |
| PROGRAM - LEGAL ADMINISTRATIVE ASSISTANT | EPKT | ND | ND | ND | 4 | 4 | 100.0% | 0 | 0.0% | 15 | 9 | 60.0% |
| PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN | EPKT | 56 | 5 | 8.9% | 26 | 18 | 69.2% | 11 | 42.3% | 50 | 40 | 80.0% |

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3 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12 and were in default of the loan repayment obligations as of July 2013

4 Program Entrants exclude students that withdrew from a program prior to the program's Grace Period (25% of program duration to a maximum of eight weeks)

5 A Program Graduate is defined as a former student who has completed all of the necessary requirements for an approved vocational program, including all academic and practical requirements as approved by the Superintendent.

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, BRAMPTON**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|--|-------------|--|--|---------------------------------|--------------------------------------|-------------------------------|--|--|---|---|--|-----------------------------------|
| PROGRAM - MEDICAL OFFICE ADMINISTRATOR | EPKT | 30 | 2 | 6.7% | 15 | 8 | 53.3% | 5 | 33.3% | 47 | 41 | 87.2% |
| PROGRAM - NETWORK ADMINISTRATOR | EPKT | 17 | 5 | 29.4% | ND | ND | ND | ND | ND | 18 | 15 | 83.3% |
| PROGRAM - PERSONAL SUPPORT WORKER | EPKT | 33 | 4 | 12.1% | 20 | 17 | 85.0% | 16 | 80.0% | 74 | 56 | 75.7% |

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, MISSISSAUGA/CENTRAL PARKWAY**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFAULTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|---|-------------|--|--|---------------------------------|--------------------------------------|-------------------------------|--|--|---|---|--|-----------------------------------|
| OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS) | ND | 11655 | 2190 | 18.8% | 5,336 | 3,798 | 71.2% | 2,560 | 48.0% | 21,329 | 16,465 | 77.2% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, MISSISSAUGA/CENTRAL PARKWAY | EPUR | 348 | 53 | 15.2% | 138 | 93 | 67.4% | 71 | 51.4% | 534 | 404 | 75.7% |
| PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR | EPUR | 25 | 3 | 12.0% | 13 | 8 | 61.5% | 5 | 38.5% | 39 | 34 | 87.2% |
| PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER | EPUR | 33 | 5 | 15.2% | 12 | 7 | 58.3% | 3 | 25.0% | 32 | 23 | 71.9% |
| PROGRAM - BANKING & FINANCIAL SERVICES | EPUR | 14 | 0 | 0.0% | 5 | 4 | 80.0% | 0 | 0.0% | 12 | 10 | 83.3% |
| PROGRAM - BUSINESS ADMINISTRATION | EPUR | 19 | 4 | 21.1% | 14 | 5 | 35.7% | 3 | 21.4% | 63 | 45 | 71.4% |
| PROGRAM - COMPUTER BUSINESS APPLICATIONS SPECIALIST | EPUR | ND | ND | ND | 2 | 1 | 50.0% | 1 | 50.0% | 10 | 7 | 70.0% |
| PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT | EPUR | 20 | 6 | 30.0% | 8 | 7 | 87.5% | 6 | 75.0% | 32 | 26 | 81.3% |
| PROGRAM - EARLY CHILDCARE ASSISTANT | EPUR | 13 | 6 | 46.2% | 9 | 6 | 66.7% | 5 | 55.6% | 7 | 6 | 85.7% |
| PROGRAM - ESTHETICS | EPUR | 7 | 1 | 14.3% | 1 | 1 | 100.0% | 1 | 100.0% | 15 | 6 | 40.0% |
| PROGRAM - HEALTH, FITNESS AND NUTRITION CONSULTANT | EPUR | SS | SS | SS | SS | SS | SS | SS | SS | ND | ND | ND |
| PROGRAM - INTRA ORAL DENTAL ASSISTANT (LEVEL II) | EPUR | 21 | 0 | 0.0% | 5 | 3 | 60.0% | 3 | 60.0% | 53 | 48 | 90.6% |

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5 A Program Graduate is defined as a former student who has completed all of the necessary requirements for an approved vocational program, including all academic and practical requirements as approved by the Superintendent.

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, MISSISSAUGA/CENTRAL PARKWAY**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|---|-------------|--|--|---------------------------------|--------------------------------------|-------------------------------|--|--|---|---|--|-----------------------------------|
| PROGRAM - LAW ENFORCEMENT FOUNDATIONS | EPUR | 9 | 1 | 11.1% | 5 | 5 | 100.0% | 5 | 100.0% | 10 | 7 | 70.0% |
| PROGRAM - MASSAGE THERAPY | EPUR | 27 | 5 | 18.5% | 5 | 5 | 100.0% | 4 | 80.0% | 55 | 28 | 50.9% |
| PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN | EPUR | 39 | 5 | 12.8% | 22 | 9 | 40.9% | 7 | 31.8% | 53 | 43 | 81.1% |
| PROGRAM - MEDICAL OFFICE ADMINISTRATOR | EPUR | 34 | 4 | 11.8% | 14 | 12 | 85.7% | 12 | 85.7% | 60 | 45 | 75.0% |
| PROGRAM - NETWORK ADMINISTRATOR | EPUR | 26 | 5 | 19.2% | 10 | 8 | 80.0% | 6 | 60.0% | 26 | 21 | 80.8% |
| PROGRAM - PERSONAL SUPPORT WORKER | EPUR | 33 | 6 | 18.2% | 10 | 10 | 100.0% | 8 | 80.0% | 54 | 44 | 81.5% |
| PROGRAM - PHYSIOTHERAPIST ASSISTANT | EPUR | 5 | 0 | 0.0% | 1 | 1 | 100.0% | 1 | 100.0% | 7 | 6 | 85.7% |

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/5734 YONGE ST.**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|--|-------------|--|--|---------------------------------|--------------------------------------|-------------------------------|--|--|---|---|--|-----------------------------------|
| OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS) | ND | 11655 | 2190 | 18.8% | 5,336 | 3,798 | 71.2% | 2,560 | 48.0% | 21,329 | 16,465 | 77.2% |
| CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/5734 YONGE ST. | EPFI | 484 | 78 | 16.1% | 211 | 140 | 66.4% | 87 | 41.2% | 754 | 583 | 77.3% |
| PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR | EPFI | 22 | 1 | 4.5% | 25 | 16 | 64.0% | 6 | 24.0% | 73 | 63 | 86.3% |
| PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER | EPFI | 43 | 10 | 23.3% | 5 | 2 | 40.0% | 0 | 0.0% | 51 | 24 | 47.1% |
| PROGRAM - BANKING & FINANCIAL SERVICES | EPFI | 32 | 2 | 6.3% | 7 | 2 | 28.6% | 1 | 14.3% | 41 | 36 | 87.8% |
| PROGRAM - BUSINESS ADMINISTRATION | EPFI | 34 | 9 | 26.5% | 16 | 13 | 81.3% | 7 | 43.8% | 51 | 43 | 84.3% |
| PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT | EPFI | 37 | 11 | 29.7% | 25 | 15 | 60.0% | 12 | 48.0% | 66 | 59 | 89.4% |
| PROGRAM - HEALTH, FITNESS AND NUTRITION CONSULTANT | EPFI | 8 | 2 | 25.0% | 4 | 3 | 75.0% | 3 | 75.0% | 25 | 13 | 52.0% |
| PROGRAM - INTRA ORAL DENTAL ASSISTING (LEVEL II) | EPFI | 32 | 0 | 0.0% | 22 | 18 | 81.8% | 17 | 77.3% | 35 | 34 | 97.1% |
| PROGRAM - LAW ENFORCEMENT FOUNDATIONS | EPFI | 32 | 11 | 34.4% | 6 | 2 | 33.3% | 1 | 16.7% | 36 | 26 | 72.2% |
| PROGRAM - MEDICAL OFFICE ADMINISTRATOR | EPFI | 100 | 14 | 14.0% | 21 | 12 | 57.1% | 6 | 28.6% | 122 | 87 | 71.3% |
| PROGRAM - NETWORK ADMINISTRATOR | EPFI | 11 | 3 | 27.3% | 9 | 5 | 55.6% | 1 | 11.1% | 23 | 17 | 73.9% |

2 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12

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5 A Program Graduate is defined as a former student who has completed all of the necessary requirements for an approved vocational program, including all academic and practical requirements as approved by the Superintendent.

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/5734 YONGE ST.**

| APPROVED VOCATIONAL PROGRAM NAME | "OSAP" CODE | NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A) | NUMBER OF 2013 DEFUALTS ³ (B) | 2013 DEFAULT RATE (%) (C = B/A) | NUMBER GRADUATES IN LABOUR FORCE (D) | NUMBER GRADUATES EMPLOYED (E) | Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D) | NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G) | Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D) | NUMBER OF PROGRAM ENTRANTS ⁴ (I) | NUMBER OF PROGRAM GRADUATES ⁵ (J) | GRADUATION RATE (KPI %) (K = J/I) |
|-------------------------------------|-------------|--|--|---------------------------------|--------------------------------------|-------------------------------|--|--|---|---|--|-----------------------------------|
| PROGRAM - PARALEGAL | EPFI | 14 | 1 | 7.1% | 36 | 26 | 72.2% | 15 | 41.7% | 65 | 56 | 86.2% |
| PROGRAM - PERSONAL SUPPORT WORKER | EPFI | 45 | 6 | 13.3% | 15 | 12 | 80.0% | 9 | 60.0% | 82 | 62 | 75.6% |
| PROGRAM - PHYSIOTHERAPIST ASSISTANT | EPFI | 46 | 5 | 10.9% | 12 | 10 | 83.3% | 6 | 50.0% | 51 | 39 | 76.5% |
| PROGRAM - TRAVEL AND TOURISM | EPFI | SS | SS | SS | 8 | 4 | 50.0% | 3 | 37.5% | 19 | 14 | 73.7% |

2 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12

3 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12 and were in default of the loan repayment obligations as of July 2013

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