

EVEREST COLLEGES CANADA, INC.

2013 Key Performance Indicator Report



Prepared by CCI Research Inc. for Forum Research Inc.

2013 KEY PERFORMANCE INDICATOR REPORT EVEREST COLLEGES CANADA, INC.

Introductory Comments

This report was developed by CCI Research Inc., a subcontractor of Forum Research Inc. ("Forum"). Forum is the third-party service provider working on behalf of the Superintendent of Private Career Colleges ("Superintendent") to deliver the services required to calculate and publish Key Performance Indicators ("KPIs") for Ontario's private career colleges ("PCCs").

Private Career College Key Performance Indicators

For the 2013 Collection Cycle, three Superintendent-defined "PCC KPIs"¹ are posted at the institution, campus, and program levels for PCCs approved to enrol students funded by the Ontario Student Assistance Program ("OSAP"):

- 1. Graduation Rate:** the percentage of students that enrolled in a vocational program and successfully graduated from the program within a period that is no more than twice as long as the program's approved duration. The Graduation Rate KPI will not include enrolled students who withdraw from a vocational program within the allowed Grace Period (25% of program duration to a maximum of eight weeks);
- 2. Graduate Employment Rate:** the percentage of graduates of a vocational program in the labour force who were employed six months after graduation; and
- 3. Graduate Employment Rate in the Field of Study:** the percentage of graduates of a vocational program in the labour force who were employed in a related or partially related field six months after graduation.

The PCC KPIs included in this report represent outcomes for students who graduated during the 2013 calendar year, or were enrolled in programs for which 200% of the approved program duration completed during the 2013 calendar year, or both. Graduate employment data was collected using a Graduate Outcomes Survey conducted during three survey windows in the 2013 KPI Collection Cycle:

1. Students with graduation dates between January 1 and April 30, 2013 were surveyed between October 1 and December 31, 2013;
2. Students with graduation dates between May 1 and August 31, 2013 were surveyed between January 1 and March 31, 2014; and,
3. Students with graduation dates between September 1 and December 31, 2013 were surveyed between June 1 and August 31, 2014.

OSAP Default Rate

This report also provides OSAP Default Rates for vocational programs provided by PCCs approved to enrol students funded by OSAP. The Default Rate is measured by the number of borrowers who received a Canada-Ontario Integrated Student Loan (COISL) in 2010-11 and did not receive COISL funding in 2011-12, and were in default of their loan repayment obligations as of July 2013.

Notes & Contact Information

To ensure the protection of students' privacy, Graduation Rate KPI for programs with fewer than five (5) enrolled students have been marked "SS" to indicate that results are based on a small sample size. Similarly, for the Graduate Employment Rate and Graduate Employment Rate in the Field of Study programs with fewer than five (5) graduates and fewer than 5 graduates in the labour force have been marked "SS". For programs with no applicable entrants, or in which no graduates completed the survey, results are shown as "ND" to indicate that no data is available.

Relevant footnotes have been included at the bottom of each page. These usually indicate the respondents who were considered for the current question based on responses to earlier questions.

Please note that only graduates who were contacted by phone, agreed to complete the Graduate Outcomes Survey, and were validated by the Date of Birth question (Q. 44) were eligible to be included in the KPI calculations. For more detail around the Graduate Outcomes Survey and reporting methodology, please refer to the [KPI Operating Procedure](#) and [Frequently Asked Questions](#).

For assistance regarding data, report or policy issues relating to the PCC KPI initiative please contact:

Data Issues: Forum Research Inc., pcckpi@forumresearch.com

Report Issues: CCI Research Inc., pcckpi@cci-research.com

Policy Issues: Rachel Ross – MTCU, Rachel.Ross@ontario.ca

¹ The remaining two Superintendent-defined PCC KPIs – Graduate Satisfaction Rate and Employer Satisfaction Rate – will be posted for the 2014 Collection Cycle and going forward.

**INSTITUTIONAL AND CAMPUS LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGES CANADA, INC.**

	GRADUATION RATE (KPI %)	Q6. GRADUATE EMPLOYMENT RATE (KPI %)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %)
OVERALL - SURVEY POPULATION (All 2013 OSAP- APPROVED PCCS)	77.2%	71.2%	48.0%
OVERALL - EVEREST COLLEGES CANADA, INC.	73.8%	73.0%	48.3%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, OTTAWA/ST. LAURENT - SUITE19	66.2%	75.4%	45.1%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, NEWMARKET	79.8%	82.2%	57.8%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, WINDSOR	68.6%	75.0%	57.5%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, KITCHENER	82.0%	82.6%	69.6%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/2425 EGLINTON AVE. E.	70.5%	66.1%	40.0%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, SUDBURY	73.4%	78.2%	53.8%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, HAMILTON/KING STREET	69.0%	64.1%	43.6%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, HAMILTON/UPPER JAMES	78.6%	81.0%	54.8%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/444 YONGE ST.	65.7%	69.2%	38.5%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, OTTAWA WEST	71.7%	81.1%	43.2%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, BARRIE	78.5%	80.0%	44.6%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, BRAMPTON	79.0%	70.7%	48.3%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, MISSISSAUGA/CENTRAL PARKWAY	75.7%	67.4%	51.4%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/5734 YONGE ST.	77.3%	66.4%	41.2%

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, OTTAWA/ST. LAURENT - SUITE19**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, OTTAWA/ST. LAURENT - SUITE19	EPFE	343	68	19.8%	122	92	75.4%	55	45.1%	554	367	66.2%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EPFE	20	1	5.0%	12	8	66.7%	4	33.3%	35	19	54.3%
PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER	EPFE	47	15	31.9%	8	8	100.0%	3	37.5%	50	28	56.0%
PROGRAM - BUSINESS ADMINISTRATION	EPFE	19	5	26.3%	9	7	77.8%	0	0.0%	24	10	41.7%
PROGRAM - CARDIOLOGY TECHNOLOGIST	EPFE	13	1	7.7%	3	3	100.0%	2	66.7%	16	10	62.5%
PROGRAM - COMPUTERIZED ACCOUNTING	EPFE	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND
PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT	EPFE	26	5	19.2%	13	9	69.2%	6	46.2%	61	39	63.9%
PROGRAM - EARLY CHILDCARE ASSISTANT	EPFE	12	2	16.7%	4	4	100.0%	2	50.0%	23	16	69.6%
PROGRAM - HEALTH, FITNESS AND NUTRITION CONSULTANT	EPFE	5	1	20.0%	3	3	100.0%	2	66.7%	11	6	54.5%
PROGRAM - INTRA ORAL DENTAL ASSISTANT	EPFE	28	2	7.1%	11	10	90.9%	9	81.8%	32	32	100.0%
PROGRAM - LAW ENFORCEMENT FOUNDATIONS	EPFE	17	5	29.4%	3	1	33.3%	1	33.3%	19	15	78.9%

2 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12

3 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12 and were in default of the loan repayment obligations as of July 2013

4 Program Entrants exclude students that withdrew from a program prior to the program's Grace Period (25% of program duration to a maximum of eight weeks)

5 A Program Graduate is defined as a former student who has completed all of the necessary requirements for an approved vocational program, including all academic and practical requirements as approved by the Superintendent.

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, OTTAWA/ST. LAURENT - SUITE19**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
PROGRAM - MASSAGE THERAPY	EPFE	16	4	25.0%	5	5	100.0%	4	80.0%	38	24	63.2%
PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN	EPFE	37	5	13.5%	22	12	54.5%	4	18.2%	68	44	64.7%
PROGRAM - MEDICAL OFFICE ADMINISTRATOR	EPFE	36	9	25.0%	14	10	71.4%	6	42.9%	55	36	65.5%
PROGRAM - NETWORK ADMINISTRATOR	EPFE	11	4	36.4%	3	2	66.7%	2	66.7%	25	12	48.0%
PROGRAM - PERSONAL SUPPORT WORKER	EPFE	35	6	17.1%	8	6	75.0%	6	75.0%	61	48	78.7%
PROGRAM - PHYSIOTHERAPIST ASSISTANT	EPFE	13	2	15.4%	4	4	100.0%	4	100.0%	28	20	71.4%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, NEWMARKET**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, NEWMARKET	EPZZ	131	26	19.8%	45	37	82.2%	26	57.8%	218	174	79.8%
PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER	EPZZ	29	4	13.8%	6	5	83.3%	3	50.0%	36	29	80.6%
PROGRAM - BUSINESS ADMINISTRATION	EPZZ	9	5	55.6%	7	7	100.0%	2	28.6%	16	11	68.8%
PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT	EPZZ	8	1	12.5%	8	6	75.0%	4	50.0%	17	14	82.4%
PROGRAM - EXECUTIVE OFFICE ASSISTANT	EPZZ	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - INTRA ORAL DENTAL ASSISTANT (LEVEL II)	EPZZ	11	1	9.1%	5	5	100.0%	3	60.0%	16	16	100.0%
PROGRAM - LAW ENFORCEMENT FOUNDATIONS	EPZZ	15	4	26.7%	2	2	100.0%	2	100.0%	10	9	90.0%
PROGRAM - MASSAGE THERAPY	EPZZ	7	2	28.6%	ND	ND	ND	ND	ND	24	14	58.3%
PROGRAM - MEDICAL OFFICE ADMINISTRATOR	EPZZ	29	3	10.3%	7	5	71.4%	5	71.4%	42	32	76.2%
PROGRAM - NETWORK ADMINISTRATOR	EPZZ	8	3	37.5%	ND	ND	ND	ND	ND	8	6	75.0%
PROGRAM - PERSONAL SUPPORT WORKER	EPZZ	13	3	23.1%	9	6	66.7%	6	66.7%	45	41	91.1%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, WINDSOR**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, WINDSOR	EPZX	198	66	33.3%	40	30	75.0%	23	57.5%	334	229	68.6%
PROGRAM - ACCOUNTING & COMPUTER APPLICATIONS	EPZX	SS	SS	SS	4	3	75.0%	2	50.0%	17	13	76.5%
PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER	EPZX	22	5	22.7%	3	1	33.3%	1	33.3%	31	13	41.9%
PROGRAM - BUSINESS ADMINISTRATION	EPZX	5	4	80.0%	2	2	100.0%	2	100.0%	19	14	73.7%
PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT	EPZX	SS	SS	SS	4	3	75.0%	1	25.0%	24	18	75.0%
PROGRAM - HEALTH, FITNESS AND NUTRITION CONSULTANT	EPZX	10	2	20.0%	1	1	100.0%	1	100.0%	16	9	56.3%
PROGRAM - INTRA ORAL DENTAL ASSISTANT (LEVEL II)	EPZX	14	5	35.7%	1	1	100.0%	1	100.0%	18	17	94.4%
PROGRAM - LAW ENFORCEMENT FOUNDATIONS	EPZX	13	6	46.2%	1	0	0.0%	0	0.0%	20	13	65.0%
PROGRAM - MASSAGE THERAPY	EPZX	15	7	46.7%	1	0	0.0%	0	0.0%	33	14	42.4%
PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN	EPZX	12	3	25.0%	5	3	60.0%	1	20.0%	16	12	75.0%
PROGRAM - MEDICAL OFFICE ADMINISTRATOR	EPZX	20	4	20.0%	1	1	100.0%	1	100.0%	45	34	75.6%

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4 Program Entrants exclude students that withdrew from a program prior to the program's Grace Period (25% of program duration to a maximum of eight weeks)

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, WINDSOR**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
PROGRAM - NETWORK ADMINISTRATOR	EPZX	11	6	54.5%	SS	SS	SS	SS	SS	11	4	36.4%
PROGRAM - PERSONAL SUPPORT WORKER	EPZX	68	22	32.4%	16	14	87.5%	13	81.3%	83	67	80.7%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, KITCHENER**

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OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, KITCHENER	EPUP	157	41	26.1%	92	76	82.6%	64	69.6%	316	259	82.0%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EPUP	9	0	0.0%	6	4	66.7%	4	66.7%	23	20	87.0%
PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER	EPUP	28	9	32.1%	9	6	66.7%	3	33.3%	67	47	70.1%
PROGRAM - BUSINESS ADMINISTRATION	EPUP	ND	ND	ND	3	1	33.3%	0	0.0%	16	15	93.8%
PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT	EPUP	8	3	37.5%	6	5	83.3%	5	83.3%	27	23	85.2%
PROGRAM - EXECUTIVE OFFICE ASSISTANT	EPUP	SS	SS	SS	4	3	75.0%	1	25.0%	15	13	86.7%
PROGRAM - HEALTH, FITNESS AND NUTRITION CONSULTANT	EPUP	SS	SS	SS	2	2	100.0%	1	50.0%	10	9	90.0%
PROGRAM - INTRA ORAL DENTAL ASSISTANT (LEVEL II)	EPUP	8	2	25.0%	13	11	84.6%	11	84.6%	26	26	100.0%
PROGRAM - LAW ENFORCEMENT FOUNDATIONS	EPUP	8	2	25.0%	5	5	100.0%	4	80.0%	15	12	80.0%
PROGRAM - MEDICAL OFFICE ADMINISTRATOR	EPUP	27	4	14.8%	17	13	76.5%	9	52.9%	42	33	78.6%
PROGRAM - NETWORK ADMINISTRATOR	EPUP	10	3	30.0%	1	0	0.0%	0	0.0%	9	7	77.8%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, KITCHENER**

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PROGRAM - PERSONAL SUPPORT WORKER	EPUP	38	12	31.6%	26	26	100.0%	26	100.0%	59	48	81.4%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/2425 EGLINTON AVE. E.**

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CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/2425 EGLINTON AVE. E.	EPUY	437	98	22.4%	115	76	66.1%	46	40.0%	579	408	70.5%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EPUY	27	4	14.8%	11	7	63.6%	2	18.2%	26	21	80.8%
PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER	EPUY	43	17	39.5%	6	3	50.0%	2	33.3%	74	39	52.7%
PROGRAM - BANKING & FINANCIAL SERVICES	EPUY	20	5	25.0%	6	4	66.7%	1	16.7%	33	29	87.9%
PROGRAM - BUSINESS ADMINISTRATION	EPUY	19	6	31.6%	8	7	87.5%	2	25.0%	34	19	55.9%
PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT	EPUY	24	6	25.0%	6	5	83.3%	4	66.7%	26	19	73.1%
PROGRAM - EARLY CHILDCARE ASSISTANT	EPUY	13	4	30.8%	7	7	100.0%	7	100.0%	20	10	50.0%
PROGRAM - INTRA ORAL DENTAL ASSISTANT (LEVEL II)	EPUY	20	0	0.0%	6	5	83.3%	4	66.7%	28	27	96.4%
PROGRAM - LAW ENFORCEMENT FOUNDATIONS	EPUY	26	7	26.9%	4	1	25.0%	1	25.0%	34	24	70.6%
PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN	EPUY	72	10	13.9%	11	7	63.6%	5	45.5%	85	66	77.6%
PROGRAM - MEDICAL OFFICE ADMINISTRATOR	EPUY	67	13	19.4%	21	10	47.6%	6	28.6%	73	53	72.6%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/2425 EGLINTON AVE. E.**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
PROGRAM - NETWORK ADMINISTRATOR	EPUY	23	3	13.0%	14	6	42.9%	1	7.1%	45	34	75.6%
PROGRAM - PERSONAL SUPPORT WORKER	EPUY	58	14	24.1%	15	14	93.3%	11	73.3%	76	54	71.1%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, SUDBURY**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, SUDBURY	EQBF	179	60	33.5%	78	61	78.2%	42	53.8%	237	174	73.4%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EQBF	8	2	25.0%	8	6	75.0%	4	50.0%	23	16	69.6%
PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER	EQBF	22	5	22.7%	9	6	66.7%	5	55.6%	29	21	72.4%
PROGRAM - BUSINESS ADMINISTRATION	EQBF	6	3	50.0%	3	1	33.3%	0	0.0%	6	6	100.0%
PROGRAM - COMPUTER BUSINESS APPLICATIONS SPECIALIST	EQBF	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - EXECUTIVE OFFICE ASSISTANT	EQBF	5	2	40.0%	6	4	66.7%	2	33.3%	11	9	81.8%
PROGRAM - HEALTH, FITNESS AND NUTRITION CONSULTANT	EQBF	ND	ND	ND	5	4	80.0%	2	40.0%	7	4	57.1%
PROGRAM - LAW ENFORCEMENT FOUNDATIONS	EQBF	14	5	35.7%	SS	SS	SS	SS	SS	10	4	40.0%
PROGRAM - MASSAGE THERAPY	EQBF	ND	ND	ND	9	9	100.0%	9	100.0%	ND	ND	ND
PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN	EQBF	34	5	14.7%	9	7	77.8%	4	44.4%	28	21	75.0%
PROGRAM - MEDICAL OFFICE ADMINISTRATOR	EQBF	20	4	20.0%	11	6	54.5%	2	18.2%	30	27	90.0%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, SUDBURY**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
PROGRAM - NETWORK ADMINISTRATOR	EQBF	SS	SS	SS	ND	ND	ND	ND	ND	9	4	44.4%
PROGRAM - PERSONAL SUPPORT WORKER	EQBF	66	33	50.0%	17	17	100.0%	14	82.4%	77	58	75.3%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, HAMILTON/KING STREET**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, HAMILTON/KING STREET	EQAA	150	41	27.3%	39	25	64.1%	17	43.6%	203	140	69.0%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EQAA	12	3	25.0%	3	1	33.3%	1	33.3%	19	17	89.5%
PROGRAM - BUSINESS ADMINISTRATION	EQAA	5	1	20.0%	SS	SS	SS	SS	SS	7	4	57.1%
PROGRAM - EXECUTIVE OFFICE ASSISTANT	EQAA	8	2	25.0%	4	2	50.0%	1	25.0%	22	18	81.8%
PROGRAM - LAW ENFORCEMENT FOUNDATIONS	EQAA	14	6	42.9%	2	2	100.0%	1	50.0%	21	16	76.2%
PROGRAM - LEGAL ADMINISTRATIVE ASSISTANT	EQAA	17	5	29.4%	7	6	85.7%	4	57.1%	14	10	71.4%
PROGRAM - MEDICAL OFFICE ADMINISTRATOR	EQAA	22	7	31.8%	5	1	20.0%	0	0.0%	48	30	62.5%
PROGRAM - NETWORK ADMINISTRATOR	EQAA	18	3	16.7%	5	3	60.0%	2	40.0%	20	14	70.0%
PROGRAM - PERSONAL SUPPORT WORKER	EQAA	32	14	43.8%	9	9	100.0%	8	88.9%	43	24	55.8%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, HAMILTON/UPPER JAMES**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, HAMILTON/UPPER JAMES	EQCY	301	73	24.3%	84	68	81.0%	46	54.8%	406	319	78.6%
PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER	EQCY	51	14	27.5%	9	6	66.7%	5	55.6%	70	47	67.1%
PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT	EQCY	35	6	17.1%	11	6	54.5%	4	36.4%	49	38	77.6%
PROGRAM - HEALTH, FITNESS AND NUTRITION CONSULTANT	EQCY	15	3	20.0%	2	1	50.0%	0	0.0%	11	8	72.7%
PROGRAM - INTRA ORAL DENTAL ASSISTANT (LEVEL II)	EQCY	20	4	20.0%	6	6	100.0%	6	100.0%	47	46	97.9%
PROGRAM - LAW ENFORCEMENT FOUNDATIONS	EQCY	13	5	38.5%	ND	ND	ND	ND	ND	19	14	73.7%
PROGRAM - MASSAGE THERAPY	EQCY	13	2	15.4%	4	4	100.0%	1	25.0%	21	13	61.9%
PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN	EQCY	72	11	15.3%	32	27	84.4%	16	50.0%	99	85	85.9%
PROGRAM - MEDICAL OFFICE ADMINISTRATOR	EQCY	28	7	25.0%	8	6	75.0%	4	50.0%	41	26	63.4%
PROGRAM - PERSONAL SUPPORT WORKER	EQCY	36	17	47.2%	9	9	100.0%	9	100.0%	26	21	80.8%
PROGRAM - PHYSIOTHERAPIST ASSISTANT	EQCY	16	3	18.8%	3	3	100.0%	1	33.3%	23	21	91.3%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/444 YONGE ST.**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/444 YONGE ST.	EPAH	396	74	18.7%	52	36	69.2%	20	38.5%	469	308	65.7%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EPAH	28	6	21.4%	2	2	100.0%	1	50.0%	22	15	68.2%
PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER	EPAH	39	12	30.8%	4	1	25.0%	1	25.0%	43	28	65.1%
PROGRAM - BUSINESS ADMINISTRATION	EPAH	SS	SS	SS	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - CARDIOLOGY TECHNOLOGIST	EPAH	27	2	7.4%	6	6	100.0%	5	83.3%	45	34	75.6%
PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT	EPAH	14	4	28.6%	1	0	0.0%	0	0.0%	19	14	73.7%
PROGRAM - EARLY CHILDCARE ASSISTANT	EPAH	20	4	20.0%	1	0	0.0%	0	0.0%	27	12	44.4%
PROGRAM - ESTHETICS	EPAH	14	3	21.4%	ND	ND	ND	ND	ND	16	9	56.3%
PROGRAM - INTRA ORAL DENTAL ASSISTANT (LEVEL II)	EPAH	13	1	7.7%	2	1	50.0%	1	50.0%	27	21	77.8%
PROGRAM - MASSAGE THERAPY	EPAH	64	12	18.8%	7	7	100.0%	3	42.9%	53	28	52.8%
PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN	EPAH	77	7	9.1%	15	10	66.7%	3	20.0%	107	81	75.7%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/444 YONGE ST.**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
PROGRAM - MEDICAL OFFICE ADMINISTRATOR	EPAH	41	9	22.0%	10	7	70.0%	5	50.0%	36	27	75.0%
PROGRAM - PERSONAL SUPPORT WORKER	EPAH	22	9	40.9%	2	1	50.0%	1	50.0%	44	21	47.7%
PROGRAM - PHARMACY ASSISTANT	EPAH	17	1	5.9%	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - PHYSIOTHERAPIST ASSISTANT	EPAH	18	3	16.7%	1	1	100.0%	0	0.0%	27	15	55.6%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, OTTAWA WEST**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, OTTAWA WEST	EPVF	177	45	25.4%	74	60	81.1%	32	43.2%	353	253	71.7%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EPVF	10	1	10.0%	7	5	71.4%	3	42.9%	30	24	80.0%
PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER	EPVF	25	7	28.0%	5	5	100.0%	1	20.0%	41	17	41.5%
PROGRAM - BUSINESS ADMINISTRATION	EPVF	11	2	18.2%	5	3	60.0%	0	0.0%	21	14	66.7%
PROGRAM - EXECUTIVE OFFICE ASSISTANT	EPVF	ND	ND	ND	1	1	100.0%	1	100.0%	6	6	100.0%
PROGRAM - LAW ENFORCEMENT FOUNDATIONS	EPVF	10	4	40.0%	4	2	50.0%	0	0.0%	16	12	75.0%
PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN	EPVF	34	4	11.8%	14	12	85.7%	5	35.7%	74	53	71.6%
PROGRAM - MEDICAL OFFICE ADMINISTRATOR	EPVF	32	7	21.9%	17	15	88.2%	8	47.1%	54	47	87.0%
PROGRAM - NETWORK ADMINISTRATOR	EPVF	SS	SS	SS	2	2	100.0%	2	100.0%	12	6	50.0%
PROGRAM - OFFICE ASSISTANT	EPVF	SS	SS	SS	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - PARALEGAL	EPVF	10	3	30.0%	5	3	60.0%	0	0.0%	27	20	74.1%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, OTTAWA WEST**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
PROGRAM - PERSONAL SUPPORT WORKER	EPVF	28	13	46.4%	12	11	91.7%	11	91.7%	49	38	77.6%
PROGRAM - TRAVEL AND TOURISM	EPVF	11	3	27.3%	2	1	50.0%	1	50.0%	19	13	68.4%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, BARRIE**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, BARRIE	EPUJ	225	65	28.9%	65	52	80.0%	29	44.6%	335	263	78.5%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EPUJ	8	1	12.5%	6	5	83.3%	3	50.0%	19	13	68.4%
PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER	EPUJ	33	8	24.2%	13	10	76.9%	4	30.8%	42	32	76.2%
PROGRAM - BANKING & FINANCIAL SERVICES	EPUJ	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND
PROGRAM - BUSINESS ADMINISTRATION	EPUJ	7	1	14.3%	2	1	50.0%	1	50.0%	13	11	84.6%
PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT	EPUJ	10	4	40.0%	1	1	100.0%	1	100.0%	20	18	90.0%
PROGRAM - EXECUTIVE OFFICE ASSISTANT	EPUJ	SS	SS	SS	1	1	100.0%	0	0.0%	14	11	78.6%
PROGRAM - INTRA ORAL DENTAL ASSISTANT (LEVEL II)	EPUJ	SS	SS	SS	3	3	100.0%	3	100.0%	20	20	100.0%
PROGRAM - LAW ENFORCEMENT FOUNDATIONS	EPUJ	19	11	57.9%	1	1	100.0%	0	0.0%	9	5	55.6%
PROGRAM - MASSAGE THERAPY	EPUJ	9	3	33.3%	2	2	100.0%	1	50.0%	16	10	62.5%
PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN	EPUJ	51	10	19.6%	13	9	69.2%	5	38.5%	71	58	81.7%

2 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12

3 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12 and were in default of the loan repayment obligations as of July 2013

4 Program Entrants exclude students that withdrew from a program prior to the program's Grace Period (25% of program duration to a maximum of eight weeks)

5 A Program Graduate is defined as a former student who has completed all of the necessary requirements for an approved vocational program, including all academic and practical requirements as approved by the Superintendent.

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, BARRIE**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
PROGRAM - MEDICAL OFFICE ADMINISTRATOR	EPUJ	21	5	23.8%	10	8	80.0%	2	20.0%	32	24	75.0%
PROGRAM - NETWORK ADMINISTRATOR	EPUJ	9	1	11.1%	SS	SS	SS	SS	SS	5	3	60.0%
PROGRAM - PERSONAL SUPPORT WORKER	EPUJ	51	19	37.3%	10	9	90.0%	8	80.0%	74	58	78.4%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, BRAMPTON**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, BRAMPTON	EPKT	285	52	18.2%	116	82	70.7%	56	48.3%	423	334	79.0%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EPKT	11	1	9.1%	7	7	100.0%	5	71.4%	33	25	75.8%
PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER	EPKT	30	14	46.7%	3	2	66.7%	0	0.0%	35	26	74.3%
PROGRAM - BUSINESS ADMINISTRATION	EPKT	21	6	28.6%	12	6	50.0%	3	25.0%	24	20	83.3%
PROGRAM - COMPUTER BUSINESS APPLICATIONS SPECIALIST	EPKT	SS	SS	SS	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT	EPKT	20	3	15.0%	17	10	58.8%	8	47.1%	50	40	80.0%
PROGRAM - EARLY CHILDCARE ASSISTANT	EPKT	11	0	0.0%	3	3	100.0%	3	100.0%	25	18	72.0%
PROGRAM - INTRA ORAL DENTAL ASSISTANT (LEVEL II)	EPKT	40	6	15.0%	7	6	85.7%	5	71.4%	36	34	94.4%
PROGRAM - LAW ENFORCEMENT FOUNDATIONS	EPKT	10	6	60.0%	2	1	50.0%	0	0.0%	14	9	64.3%
PROGRAM - LEGAL ADMINISTRATIVE ASSISTANT	EPKT	ND	ND	ND	4	4	100.0%	0	0.0%	15	9	60.0%
PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN	EPKT	56	5	8.9%	26	18	69.2%	11	42.3%	50	40	80.0%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, BRAMPTON**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
PROGRAM - MEDICAL OFFICE ADMINISTRATOR	EPKT	30	2	6.7%	15	8	53.3%	5	33.3%	47	41	87.2%
PROGRAM - NETWORK ADMINISTRATOR	EPKT	17	5	29.4%	ND	ND	ND	ND	ND	18	15	83.3%
PROGRAM - PERSONAL SUPPORT WORKER	EPKT	33	4	12.1%	20	17	85.0%	16	80.0%	74	56	75.7%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, MISSISSAUGA/CENTRAL PARKWAY**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, MISSISSAUGA/CENTRAL PARKWAY	EPUR	348	53	15.2%	138	93	67.4%	71	51.4%	534	404	75.7%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EPUR	25	3	12.0%	13	8	61.5%	5	38.5%	39	34	87.2%
PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER	EPUR	33	5	15.2%	12	7	58.3%	3	25.0%	32	23	71.9%
PROGRAM - BANKING & FINANCIAL SERVICES	EPUR	14	0	0.0%	5	4	80.0%	0	0.0%	12	10	83.3%
PROGRAM - BUSINESS ADMINISTRATION	EPUR	19	4	21.1%	14	5	35.7%	3	21.4%	63	45	71.4%
PROGRAM - COMPUTER BUSINESS APPLICATIONS SPECIALIST	EPUR	ND	ND	ND	2	1	50.0%	1	50.0%	10	7	70.0%
PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT	EPUR	20	6	30.0%	8	7	87.5%	6	75.0%	32	26	81.3%
PROGRAM - EARLY CHILDCARE ASSISTANT	EPUR	13	6	46.2%	9	6	66.7%	5	55.6%	7	6	85.7%
PROGRAM - ESTHETICS	EPUR	7	1	14.3%	1	1	100.0%	1	100.0%	15	6	40.0%
PROGRAM - HEALTH, FITNESS AND NUTRITION CONSULTANT	EPUR	SS	SS	SS	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - INTRA ORAL DENTAL ASSISTANT (LEVEL II)	EPUR	21	0	0.0%	5	3	60.0%	3	60.0%	53	48	90.6%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, MISSISSAUGA/CENTRAL PARKWAY**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
PROGRAM - LAW ENFORCEMENT FOUNDATIONS	EPUR	9	1	11.1%	5	5	100.0%	5	100.0%	10	7	70.0%
PROGRAM - MASSAGE THERAPY	EPUR	27	5	18.5%	5	5	100.0%	4	80.0%	55	28	50.9%
PROGRAM - MEDICAL LABORATORY ASSISTANT/TECHNICIAN	EPUR	39	5	12.8%	22	9	40.9%	7	31.8%	53	43	81.1%
PROGRAM - MEDICAL OFFICE ADMINISTRATOR	EPUR	34	4	11.8%	14	12	85.7%	12	85.7%	60	45	75.0%
PROGRAM - NETWORK ADMINISTRATOR	EPUR	26	5	19.2%	10	8	80.0%	6	60.0%	26	21	80.8%
PROGRAM - PERSONAL SUPPORT WORKER	EPUR	33	6	18.2%	10	10	100.0%	8	80.0%	54	44	81.5%
PROGRAM - PHYSIOTHERAPIST ASSISTANT	EPUR	5	0	0.0%	1	1	100.0%	1	100.0%	7	6	85.7%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR
EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/5734 YONGE ST.**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/5734 YONGE ST.	EPFI	484	78	16.1%	211	140	66.4%	87	41.2%	754	583	77.3%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EPFI	22	1	4.5%	25	16	64.0%	6	24.0%	73	63	86.3%
PROGRAM - ADDICTIONS AND COMMUNITY SERVICES WORKER	EPFI	43	10	23.3%	5	2	40.0%	0	0.0%	51	24	47.1%
PROGRAM - BANKING & FINANCIAL SERVICES	EPFI	32	2	6.3%	7	2	28.6%	1	14.3%	41	36	87.8%
PROGRAM - BUSINESS ADMINISTRATION	EPFI	34	9	26.5%	16	13	81.3%	7	43.8%	51	43	84.3%
PROGRAM - DENTAL OFFICE & CHAIRSIDE ASSISTANT	EPFI	37	11	29.7%	25	15	60.0%	12	48.0%	66	59	89.4%
PROGRAM - HEALTH, FITNESS AND NUTRITION CONSULTANT	EPFI	8	2	25.0%	4	3	75.0%	3	75.0%	25	13	52.0%
PROGRAM - INTRA ORAL DENTAL ASSISTING (LEVEL II)	EPFI	32	0	0.0%	22	18	81.8%	17	77.3%	35	34	97.1%
PROGRAM - LAW ENFORCEMENT FOUNDATIONS	EPFI	32	11	34.4%	6	2	33.3%	1	16.7%	36	26	72.2%
PROGRAM - MEDICAL OFFICE ADMINISTRATOR	EPFI	100	14	14.0%	21	12	57.1%	6	28.6%	122	87	71.3%
PROGRAM - NETWORK ADMINISTRATOR	EPFI	11	3	27.3%	9	5	55.6%	1	11.1%	23	17	73.9%

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EVEREST COLLEGE OF BUSINESS, TECHNOLOGY AND HEALTH CARE, TORONTO/5734 YONGE ST.**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS ² (A)	NUMBER OF 2013 DEFAULTS ³ (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS ⁴ (I)	NUMBER OF PROGRAM GRADUATES ⁵ (J)	GRADUATION RATE (KPI %) (K = J/I)
PROGRAM - PARALEGAL	EPFI	14	1	7.1%	36	26	72.2%	15	41.7%	65	56	86.2%
PROGRAM - PERSONAL SUPPORT WORKER	EPFI	45	6	13.3%	15	12	80.0%	9	60.0%	82	62	75.6%
PROGRAM - PHYSIOTHERAPIST ASSISTANT	EPFI	46	5	10.9%	12	10	83.3%	6	50.0%	51	39	76.5%
PROGRAM - TRAVEL AND TOURISM	EPFI	SS	SS	SS	8	4	50.0%	3	37.5%	19	14	73.7%

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