

# **TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC.**

## **2013 Key Performance Indicator Report**



Prepared by CCI Research Inc. for Forum Research Inc.

# 2013 KEY PERFORMANCE INDICATOR REPORT TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC.

## Introductory Comments

This report was developed by CCI Research Inc., a subcontractor of Forum Research Inc. ("Forum"). Forum is the third-party service provider working on behalf of the Superintendent of Private Career Colleges ("Superintendent") to deliver the services required to calculate and publish Key Performance Indicators ("KPIs") for Ontario's private career colleges ("PCCs").

## Private Career College Key Performance Indicators

For the 2013 Collection Cycle, three Superintendent-defined "PCC KPIs"<sup>1</sup> are posted at the institution, campus, and program levels for PCCs approved to enrol students funded by the Ontario Student Assistance Program ("OSAP"):

1. **Graduation Rate:** the percentage of students that enrolled in a vocational program and successfully graduated from the program within a period that is no more than twice as long as the program's approved duration. The Graduation Rate KPI will not include enrolled students who withdraw from a vocational program within the allowed Grace Period (25% of program duration to a maximum of eight weeks);
2. **Graduate Employment Rate:** the percentage of graduates of a vocational program in the labour force who were employed six months after graduation; and
3. **Graduate Employment Rate in the Field of Study:** the percentage of graduates of a vocational program in the labour force who were employed in a related or partially related field six months after graduation.

The PCC KPIs included in this report represent outcomes for students who graduated during the 2013 calendar year, or were enrolled in programs for which 200% of the approved program duration completed during the 2013 calendar year, or both. Graduate employment data was collected using a Graduate Outcomes Survey conducted during three survey windows in the 2013 KPI Collection Cycle:

1. Students with graduation dates between January 1 and April 30, 2013 were surveyed between October 1 and December 31, 2013;
2. Students with graduation dates between May 1 and August 31, 2013 were surveyed between January 1 and March 31, 2014; and,
3. Students with graduation dates between September 1 and December 31, 2013 were surveyed between June 1 and August 31, 2014.

## OSAP Default Rate

This report also provides OSAP Default Rates for vocational programs provided by PCCs approved to enrol students funded by OSAP. The Default Rate is measured by the number of borrowers who received a Canada-Ontario Integrated Student Loan (COISL) in 2010-11 and did not receive COISL funding in 2011-12, and were in default of their loan repayment obligations as of July 2013.

## Notes & Contact Information

To ensure the protection of students' privacy, Graduation Rate KPI for programs with fewer than five (5) enrolled students have been marked "SS" to indicate that results are based on a small sample size. Similarly, for the Graduate Employment Rate and Graduate Employment Rate in the Field of Study programs with fewer than five (5) graduates and fewer than 5 graduates in the labour force have been marked "SS". For programs with no applicable entrants, or in which no graduates completed the survey, results are shown as "ND" to indicate that no data is available.

Relevant footnotes have been included at the bottom of each page. These usually indicate the respondents who were considered for the current question based on responses to earlier questions.

Please note that only graduates who were contacted by phone, agreed to complete the Graduate Outcomes Survey, and were validated by the Date of Birth question (Q. 44) were eligible to be included in the KPI calculations. For more detail around the Graduate Outcomes Survey and reporting methodology, please refer to the [KPI Operating Procedure](#) and [Frequently Asked Questions](#).

For assistance regarding data, report or policy issues relating to the PCC KPI initiative please contact:

**Data Issues:** Forum Research Inc., [pcckpi@forumresearch.com](mailto:pcckpi@forumresearch.com)

**Report Issues:** CCI Research Inc., [pcckpi@cci-research.com](mailto:pcckpi@cci-research.com)

**Policy Issues:** Rachel Ross – MTCU, [Rachel.Ross@ontario.ca](mailto:Rachel.Ross@ontario.ca)

<sup>1</sup> The remaining two Superintendent-defined PCC KPIs – Graduate Satisfaction Rate and Employer Satisfaction Rate – will be posted for the 2014 Collection Cycle and going forward.

**INSTITUTIONAL AND CAMPUS LEVEL KEY PERFORMANCE INDICATORS FOR  
TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC.**

	<b>GRADUATION RATE (KPI %)</b>	<b>Q6. GRADUATE EMPLOYMENT RATE (KPI %)</b>	<b>Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %)</b>
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	77.2%	71.2%	48.0%
OVERALL - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC.	82.9%	66.9%	41.0%
CAMPUS - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., MISSISSAUGA	83.6%	67.8%	36.9%
CAMPUS - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., TORONTO	85.3%	57.9%	33.6%
CAMPUS - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTH, OSHAWA	72.5%	57.8%	40.6%
CAMPUS - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., WINDSOR	83.5%	68.2%	46.6%
CAMPUS - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., HAMILTON	80.1%	66.7%	42.2%
CAMPUS - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., KITCHENER	82.6%	67.6%	40.5%
CAMPUS - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., LONDON	79.7%	75.4%	49.2%
CAMPUS - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., BRAMPTON	90.5%	68.0%	36.8%
CAMPUS - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE, SCARBOROUGH	86.2%	68.0%	48.0%

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR  
TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., MISSISSAUGA**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS <sup>2</sup> (A)	NUMBER OF 2013 DEFAULTS <sup>3</sup> (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS <sup>4</sup> (I)	NUMBER OF PROGRAM GRADUATES <sup>5</sup> (J)	GRADUATION RATE (KPI %) (K = J/I)
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., MISSISSAUGA	EQIX	238	34	14.3%	149	101	67.8%	55	36.9%	494	413	83.6%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EQIX	7	1	14.3%	6	5	83.3%	2	33.3%	25	21	84.0%
PROGRAM - ADDICTION WORKER	EQIX	19	4	21.1%	5	3	60.0%	1	20.0%	21	17	81.0%
PROGRAM - ADMINISTRATIVE ASSISTANT	EQIX	ND	ND	ND	2	1	50.0%	0	0.0%	9	8	88.9%
PROGRAM - ADMINISTRATIVE ASSISTANT (WEEKEND/EVENING)	EQIX	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - BUSINESS ADMINISTRATION (APPLICATION & ACCOUNTING SPECIALIST) - WEEKEND/EVENING	EQIX	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - BUSINESS ADMINISTRATION (APPLICATIONS & ACCOUNTING SPECIALIST)	EQIX	7	0	0.0%	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - BUSINESS ADMINISTRATION (HUMAN RESOURCES & APPLICATIONS SPECIALIST)	EQIX	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - BUSINESS ADMINISTRATION (HUMAN RESOURCES & MARKETING SPECIALIST)	EQIX	ND	ND	ND	2	0	0.0%	0	0.0%	5	5	100.0%
PROGRAM - COMMUNITY SERVICES WORKER	EQIX	SS	SS	SS	1	0	0.0%	0	0.0%	7	6	85.7%
PROGRAM - COMMUNITY SERVICES WORKER (+INTERNSHIP)	EQIX	20	1	5.0%	8	7	87.5%	4	50.0%	30	22	73.3%

2 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12

3 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12 and were in default of the loan repayment obligations as of July 2013

4 Program Entrants exclude students that withdrew from a program prior to the program's Grace Period (25% of program duration to a maximum of eight weeks)

5 A Program Graduate is defined as a former student who has completed all of the necessary requirements for an approved vocational program, including all academic and practical requirements as approved by the Superintendent.

**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR  
TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., MISSISSAUGA**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS <sup>2</sup> (A)	NUMBER OF 2013 DEFAULTS <sup>3</sup> (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS <sup>4</sup> (I)	NUMBER OF PROGRAM GRADUATES <sup>5</sup> (J)	GRADUATION RATE (KPI %) (K = J/I)
PROGRAM - EARLY CHILDHOOD ASSISTANT	EQIX	ND	ND	ND	ND	ND	ND	ND	ND	8	7	87.5%
PROGRAM - HONOURS BUSINESS ADMINISTRATION (+INTERNSHIP)	EQIX	18	2	11.1%	3	2	66.7%	1	33.3%	15	13	86.7%
PROGRAM - LAW CLERK (+INTERNSHIP)	EQIX	10	3	30.0%	1	0	0.0%	0	0.0%	12	7	58.3%
PROGRAM - MEDICAL OFFICE ASSISTANT	EQIX	7	2	28.6%	4	3	75.0%	0	0.0%	6	6	100.0%
PROGRAM - MEDICAL OFFICE ASSISTANT (+INTERNSHIP)	EQIX	29	5	17.2%	10	7	70.0%	3	30.0%	34	28	82.4%
PROGRAM - MEDICAL OFFICE ASSISTANT (WEEKEND/EVENING)	EQIX	ND	ND	ND	5	4	80.0%	1	20.0%	8	7	87.5%
PROGRAM - MEDICAL TRANSCRIPTIONIST (+INTERNSHIP)	EQIX	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - MOBILE & DESKTOP SUPPORT TECHNICIAN	EQIX	ND	ND	ND	1	1	100.0%	0	0.0%	7	6	85.7%
PROGRAM - NETWORK ADMINISTRATOR	EQIX	ND	ND	ND	14	8	57.1%	4	28.6%	14	12	85.7%
PROGRAM - NETWORK ENGINEER	EQIX	SS	SS	SS	1	1	100.0%	1	100.0%	9	9	100.0%
PROGRAM - NETWORK ENGINEER (+INTERNSHIP)	EQIX	16	3	18.8%	10	6	60.0%	4	40.0%	26	22	84.6%
PROGRAM - NETWORK SPECIALIST (MULTI-OS)	EQIX	ND	ND	ND	2	2	100.0%	1	50.0%	11	10	90.9%

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TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., MISSISSAUGA**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS <sup>2</sup> (A)	NUMBER OF 2013 DEFAULTS <sup>3</sup> (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS <sup>4</sup> (I)	NUMBER OF PROGRAM GRADUATES <sup>5</sup> (J)	GRADUATION RATE (KPI %) (K = J/I)
PROGRAM - NETWORK SPECIALIST WEEKEND/EVENING	EQIX	ND	ND	ND	1	0	0.0%	0	0.0%	9	8	88.9%
PROGRAM - PARALEGAL	EQIX	23	1	4.3%	19	12	63.2%	8	42.1%	68	61	89.7%
PROGRAM - PERSONAL SUPPORT WORKER	EQIX	12	5	41.7%	21	18	85.7%	12	57.1%	44	36	81.8%
PROGRAM - POLICE FOUNDATIONS	EQIX	22	4	18.2%	6	5	83.3%	4	66.7%	25	22	88.0%
PROGRAM - SUPPLY CHAIN & LOGISTICS	EQIX	ND	ND	ND	5	1	20.0%	1	20.0%	15	15	100.0%
PROGRAM - SUPPLY CHAIN & LOGISTICS (+INTERNSHIP)	EQIX	SS	SS	SS	4	4	100.0%	2	50.0%	17	11	64.7%
PROGRAM - SUPPLY CHAIN CUSTOMER SERVICE REPRESENTATIVE	EQIX	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - SUPPLY CHAIN PURCHASING & INVENTORY MANAGEMENT	EQIX	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - VIDEO GAME DESIGN AND DEVELOPMENT + INTERNSHIP	EQIX	13	1	7.7%	1	0	0.0%	0	0.0%	18	11	61.1%
PROGRAM - WEB DESIGN & DEVELOPMENT	EQIX	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - WEB TECHNOLOGY SPECIALIST	EQIX	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR  
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APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS <sup>2</sup> (A)	NUMBER OF 2013 DEFAULTS <sup>3</sup> (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS <sup>4</sup> (I)	NUMBER OF PROGRAM GRADUATES <sup>5</sup> (J)	GRADUATION RATE (KPI %) (K = J/I)
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., TORONTO	EQUU	202	36	17.8%	107	62	57.9%	36	33.6%	333	284	85.3%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EQUU	7	2	28.6%	5	2	40.0%	1	20.0%	14	13	92.9%
PROGRAM - ADMINISTRATIVE ASSISTANT	EQUU	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - ADVANCED BUSINESS OFFICE APPLICATIONS	EQUU	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - BUSINESS ADMINISTRATION (APPLICATION & ACCOUNTING SPECIALIST)	EQUU	SS	SS	SS	ND	ND	ND	ND	ND	6	6	100.0%
PROGRAM - BUSINESS ADMINISTRATION (APPLICATION & ACCOUNTING SPECIALIST) - WEEKEND/EVENING	EQUU	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - BUSINESS ADMINISTRATION (HUMAN RESOURCES & APPLICATIONS SPECIALIST)	EQUU	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - COMMUNITY SERVICES WORKER	EQUU	6	4	66.7%	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - COMMUNITY SERVICES WORKER (+INTERNSHIP)	EQUU	20	4	20.0%	4	1	25.0%	0	0.0%	26	22	84.6%
PROGRAM - HONOURS BUSINESS ADMINISTRATION (+INTERNSHIP)	EQUU	10	3	30.0%	SS	SS	SS	SS	SS	7	4	57.1%
PROGRAM - INFORMATION TECHNOLOGY ADMINISTRATOR (WINDOWS SERVER, MESSAGING & MOBILE SPECIALIST) + INTERNSHIP	EQUU	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND

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PROGRAM - LAW CLERK (+INTERNSHIP)	EQUJ	7	3	42.9%	ND	ND	ND	ND	ND	10	7	70.0%
PROGRAM - MEDICAL OFFICE ASSISTANT	EQUJ	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND
PROGRAM - MEDICAL OFFICE ASSISTANT (+INTERNSHIP)	EQUJ	23	3	13.0%	7	3	42.9%	2	28.6%	38	37	97.4%
PROGRAM - NETWORK ADMINISTRATOR	EQUJ	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - NETWORK ENGINEER	EQUJ	ND	ND	ND	1	0	0.0%	0	0.0%	5	5	100.0%
PROGRAM - NETWORK ENGINEER (+INTERNSHIP)	EQUJ	21	3	14.3%	5	3	60.0%	3	60.0%	28	25	89.3%
PROGRAM - NETWORK SPECIALIST	EQUJ	6	0	0.0%	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - NETWORK SPECIALIST (MULTI-OS)	EQUJ	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - NETWORK SPECIALIST WEEKEND/EVENING	EQUJ	ND	ND	ND	SS	SS	SS	SS	SS	5	4	80.0%
PROGRAM - OCCUPATIONAL THERAPY ASSISTANT	EQUJ	ND	ND	ND	2	2	100.0%	1	50.0%	7	6	85.7%
PROGRAM - OFFICE ADMINISTRATOR (ACCOUNTING SPECIALIST) - WEEKEND/EVENING	EQUJ	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - OFFICE ADMINISTRATOR (APPLICATIONS SPECIALIST)	EQUJ	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS

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PROGRAM - PARALEGAL	EQUJ	20	1	5.0%	19	13	68.4%	8	42.1%	35	29	82.9%
PROGRAM - PHARMACY ASSISTANT	EQUJ	8	0	0.0%	2	1	50.0%	1	50.0%	14	10	71.4%
PROGRAM - PHYSIOTHERAPY ASSISTANT	EQUJ	8	0	0.0%	8	4	50.0%	3	37.5%	19	18	94.7%
PROGRAM - PHYSIOTHERAPY ASSISTANT/OCCUPATIONAL THERAPY ASSISTANT	EQUJ	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - POLICE FOUNDATIONS	EQUJ	21	1	4.8%	8	6	75.0%	3	37.5%	21	17	81.0%
PROGRAM - SUPPLY CHAIN & LOGISTICS	EQUJ	SS	SS	SS	4	3	75.0%	2	50.0%	9	9	100.0%
PROGRAM - SUPPLY CHAIN & LOGISTICS (+INTERNSHIP)	EQUJ	SS	SS	SS	5	2	40.0%	1	20.0%	17	16	94.1%
PROGRAM - VIDEO GAME DESIGN AND DEVELOPMENT + INTERNSHIP	EQUJ	24	9	37.5%	10	8	80.0%	3	30.0%	26	19	73.1%
PROGRAM - WEB DESIGN & DEVELOPMENT (+ INTERNSHIP)	EQUJ	8	3	37.5%	1	1	100.0%	0	0.0%	12	8	66.7%
PROGRAM - WEB TECHNOLOGY SPECIALIST	EQUJ	ND	ND	ND	6	2	33.3%	1	16.7%	SS	SS	SS

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CAMPUS - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTH, OSHAWA	EPZM	134	42	31.3%	64	37	57.8%	26	40.6%	189	137	72.5%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EPZM	SS	SS	SS	6	5	83.3%	4	66.7%	8	7	87.5%
PROGRAM - BUSINESS ADMINISTRATION (APPLICATIONS & ACCOUNTING SPECIALIST)	EPZM	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - BUSINESS ADMINISTRATION (HUMAN RESOURCES & APPLICATIONS SPECIALIST)	EPZM	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - BUSINESS ADMINISTRATION (HUMAN RESOURCES & MARKETING SPECIALIST)	EPZM	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - COMMUNITY SERVICES WORKER	EPZM	SS	SS	SS	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - COMMUNITY SERVICES WORKER (+INTERNSHIP)	EPZM	14	6	42.9%	4	1	25.0%	0	0.0%	29	19	65.5%
PROGRAM - HONOURS BUSINESS ADMINISTRATION (+INTERNSHIP)	EPZM	6	1	16.7%	SS	SS	SS	SS	SS	5	4	80.0%
PROGRAM - LAW CLERK (+INTERNSHIP)	EPZM	11	0	0.0%	2	2	100.0%	1	50.0%	22	13	59.1%
PROGRAM - MEDICAL OFFICE ASSISTANT (+INTERNSHIP)	EPZM	27	8	29.6%	11	3	27.3%	3	27.3%	39	31	79.5%
PROGRAM - MEDICAL TRANSCRIPTIONIST (+INTERNSHIP)	EPZM	SS	SS	SS	ND	ND	ND	ND	ND	SS	SS	SS

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR  
TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTH, OSHAWA**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS <sup>2</sup> (A)	NUMBER OF 2013 DEFAULTS <sup>3</sup> (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS <sup>4</sup> (I)	NUMBER OF PROGRAM GRADUATES <sup>5</sup> (J)	GRADUATION RATE (KPI %) (K = J/I)
PROGRAM - NETWORK ADMINISTRATOR	EPZM	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - NETWORK ENGINEER (+INTERNSHIP)	EPZM	10	4	40.0%	SS	SS	SS	SS	SS	8	4	50.0%
PROGRAM - OFFICE ADMINISTRATOR (ACCOUNTING SPECIALIST)	EPZM	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - OFFICE ADMINISTRATOR (APPLICATIONS SPECIALIST)	EPZM	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - PARALEGAL	EPZM	SS	SS	SS	6	4	66.7%	2	33.3%	17	6	35.3%
PROGRAM - PHARMACY ASSISTANT	EPZM	8	4	50.0%	2	0	0.0%	0	0.0%	5	5	100.0%
PROGRAM - PHYSIOTHERAPY ASSISTANT	EPZM	6	3	50.0%	4	4	100.0%	3	75.0%	7	6	85.7%
PROGRAM - PHYSIOTHERAPY ASSISTANT/OCCUPATIONAL THERAPY ASSISTANT	EPZM	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - POLICE FOUNDATIONS	EPZM	22	6	27.3%	4	4	100.0%	3	75.0%	18	14	77.8%
PROGRAM - SUPPLY CHAIN & LOGISTICS	EPZM	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - SUPPLY CHAIN & LOGISTICS (+INTERNSHIP)	EPZM	ND	ND	ND	5	3	60.0%	0	0.0%	6	5	83.3%
PROGRAM - TRACTOR-TRAILER (AZ)	EPZM	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR  
TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., WINDSOR**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS <sup>2</sup> (A)	NUMBER OF 2013 DEFAULTS <sup>3</sup> (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS <sup>4</sup> (I)	NUMBER OF PROGRAM GRADUATES <sup>5</sup> (J)	GRADUATION RATE (KPI %) (K = J/I)
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., WINDSOR	EQIW	121	24	19.8%	88	60	68.2%	41	46.6%	254	212	83.5%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EQIW	SS	SS	SS	8	4	50.0%	2	25.0%	17	15	88.2%
PROGRAM - ACCOUNTING APPLICATIONS	EQIW	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - ADMINISTRATIVE ASSISTANT	EQIW	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - ADVANCED BUSINESS OFFICE APPLICATIONS	EQIW	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - BUSINESS ADMINISTRATION (APPLICATION & ACCOUNTING SPECIALIST)	EQIW	SS	SS	SS	7	6	85.7%	1	14.3%	13	12	92.3%
PROGRAM - BUSINESS ADMINISTRATION (HUMAN RESOURCES & MARKETING SPECIALIST)	EQIW	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - COMMUNITY SERVICES WORKER	EQIW	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - COMMUNITY SERVICES WORKER (+INTERNSHIP)	EQIW	15	6	40.0%	5	3	60.0%	2	40.0%	22	18	81.8%
PROGRAM - HONOURS BUSINESS ADMINISTRATION (+INTERNSHIP)	EQIW	9	0	0.0%	SS	SS	SS	SS	SS	5	1	20.0%
PROGRAM - LAW CLERK (+INTERNSHIP)	EQIW	SS	SS	SS	1	0	0.0%	0	0.0%	6	6	100.0%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR  
TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., WINDSOR**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS <sup>2</sup> (A)	NUMBER OF 2013 DEFAULTS <sup>3</sup> (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS <sup>4</sup> (I)	NUMBER OF PROGRAM GRADUATES <sup>5</sup> (J)	GRADUATION RATE (KPI %) (K = J/I)
PROGRAM - MEDICAL OFFICE ASSISTANT	EQIW	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - MEDICAL OFFICE ASSISTANT (+INTERNSHIP)	EQIW	18	4	22.2%	4	2	50.0%	1	25.0%	31	23	74.2%
PROGRAM - MEDICAL TRANSCRIPTIONIST (+INTERNSHIP)	EQIW	SS	SS	SS	SS	SS	SS	SS	SS	5	3	60.0%
PROGRAM - NETWORK ADMINISTRATOR	EQIW	ND	ND	ND	6	5	83.3%	3	50.0%	9	8	88.9%
PROGRAM - NETWORK ENGINEER	EQIW	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - NETWORK ENGINEER (+INTERNSHIP)	EQIW	SS	SS	SS	1	1	100.0%	1	100.0%	8	6	75.0%
PROGRAM - NETWORK SPECIALIST (MULTI-OS)	EQIW	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - OFFICE ADMINISTRATOR (ACCOUNTING SPECIALIST)	EQIW	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - OFFICE ADMINISTRATOR (APPLICATIONS SPECIALIST)	EQIW	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - PARALEGAL	EQIW	SS	SS	SS	4	3	75.0%	3	75.0%	8	6	75.0%
PROGRAM - PERSONAL SUPPORT WORKER	EQIW	18	2	11.1%	7	6	85.7%	6	85.7%	32	30	93.8%
PROGRAM - PERSONAL SUPPORT WORKER BRIDGING PROGRAM	EQIW	ND	ND	ND	5	5	100.0%	5	100.0%	ND	ND	ND

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR  
TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., WINDSOR**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS <sup>2</sup> (A)	NUMBER OF 2013 DEFAULTS <sup>3</sup> (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS <sup>4</sup> (I)	NUMBER OF PROGRAM GRADUATES <sup>5</sup> (J)	GRADUATION RATE (KPI %) (K = J/I)
PROGRAM - PHARMACY ASSISTANT	EQIW	6	1	16.7%	3	2	66.7%	2	66.7%	12	11	91.7%
PROGRAM - PHYSIOTHERAPY ASSISTANT	EQIW	12	1	8.3%	10	7	70.0%	5	50.0%	20	19	95.0%
PROGRAM - POLICE FOUNDATIONS	EQIW	16	3	18.8%	2	1	50.0%	1	50.0%	15	14	93.3%
PROGRAM - SUPPLY CHAIN & LOGISTICS	EQIW	ND	ND	ND	4	4	100.0%	3	75.0%	9	9	100.0%
PROGRAM - SUPPLY CHAIN & LOGISTICS (+INTERNSHIP)	EQIW	ND	ND	ND	SS	SS	SS	SS	SS	5	2	40.0%
PROGRAM - WEB DESIGN & DEVELOPMENT	EQIW	SS	SS	SS	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - WEB DESIGN & DEVELOPMENT (+ INTERNSHIP)	EQIW	SS	SS	SS	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - WEB TECHNOLOGY SPECIALIST	EQIW	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR  
TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., HAMILTON**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS <sup>2</sup> (A)	NUMBER OF 2013 DEFAULTS <sup>3</sup> (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS <sup>4</sup> (I)	NUMBER OF PROGRAM GRADUATES <sup>5</sup> (J)	GRADUATION RATE (KPI %) (K = J/I)
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., HAMILTON	EPZN	122	31	25.4%	90	60	66.7%	38	42.2%	276	221	80.1%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EPZN	9	5	55.6%	3	2	66.7%	1	33.3%	24	20	83.3%
PROGRAM - ADVANCED BUSINESS OFFICE APPLICATIONS	EPZN	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - BUSINESS ADMINISTRATION (APPLICATIONS & ACCOUNTING SPECIALIST)	EPZN	SS	SS	SS	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - BUSINESS ADMINISTRATION (HUMAN RESOURCES & APPLICATIONS SPECIALIST)	EPZN	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - BUSINESS ADMINISTRATION (HUMAN RESOURCES & MARKETING SPECIALIST)	EPZN	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - COMMUNITY SERVICES WORKER	EPZN	15	4	26.7%	2	1	50.0%	0	0.0%	16	13	81.3%
PROGRAM - COMMUNITY SERVICES WORKER (+INTERNSHIP)	EPZN	SS	SS	SS	4	3	75.0%	1	25.0%	22	16	72.7%
PROGRAM - INFORMATION TECHNOLOGY ADMINISTRATOR (WINDOWS SERVER, MESSAGING & MOBILE SPECIALIST) + INTERNSHIP	EPZN	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND
PROGRAM - LAW CLERK	EPZN	SS	SS	SS	ND	ND	ND	ND	ND	7	5	71.4%
PROGRAM - LAW CLERK (+INTERNSHIP)	EPZN	12	1	8.3%	1	0	0.0%	0	0.0%	9	5	55.6%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR  
TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., HAMILTON**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS <sup>2</sup> (A)	NUMBER OF 2013 DEFAULTS <sup>3</sup> (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS <sup>4</sup> (I)	NUMBER OF PROGRAM GRADUATES <sup>5</sup> (J)	GRADUATION RATE (KPI %) (K = J/I)
PROGRAM - MEDICAL OFFICE ASSISTANT	EPZN	SS	SS	SS	6	3	50.0%	2	33.3%	11	11	100.0%
PROGRAM - MEDICAL OFFICE ASSISTANT (+INTERNSHIP)	EPZN	27	10	37.0%	7	5	71.4%	3	42.9%	23	19	82.6%
PROGRAM - MEDICAL TRANSCRIPTIONIST (+INTERNSHIP)	EPZN	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - NETWORK ADMINISTRATOR	EPZN	ND	ND	ND	8	4	50.0%	2	25.0%	9	8	88.9%
PROGRAM - NETWORK ENGINEER	EPZN	SS	SS	SS	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - NETWORK ENGINEER (+INTERNSHIP)	EPZN	8	1	12.5%	3	2	66.7%	1	33.3%	8	6	75.0%
PROGRAM - OCCUPATIONAL THERAPY ASSISTANT	EPZN	ND	ND	ND	ND	ND	ND	ND	ND	6	6	100.0%
PROGRAM - OFFICE ADMINISTRATOR (APPLICATIONS SPECIALIST)	EPZN	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - PARALEGAL	EPZN	5	1	20.0%	29	22	75.9%	16	55.2%	33	24	72.7%
PROGRAM - PHARMACY ASSISTANT	EPZN	SS	SS	SS	9	7	77.8%	5	55.6%	21	18	85.7%
PROGRAM - PHYSIOTHERAPY ASSISTANT	EPZN	SS	SS	SS	3	1	33.3%	1	33.3%	12	12	100.0%
PROGRAM - PHYSIOTHERAPY ASSISTANT/OCCUPATIONAL THERAPY ASSISTANT	EPZN	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR  
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APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS <sup>2</sup> (A)	NUMBER OF 2013 DEFAULTS <sup>3</sup> (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS <sup>4</sup> (I)	NUMBER OF PROGRAM GRADUATES <sup>5</sup> (J)	GRADUATION RATE (KPI %) (K = J/I)
PROGRAM - POLICE FOUNDATIONS	EPZN	16	5	31.3%	3	3	100.0%	2	66.7%	20	14	70.0%
PROGRAM - SUPPLY CHAIN & LOGISTICS	EPZN	ND	ND	ND	2	1	50.0%	0	0.0%	6	6	100.0%
PROGRAM - SUPPLY CHAIN & LOGISTICS (+INTERNSHIP)	EPZN	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - SUPPLY CHAIN PURCHASING & INVENTORY MANAGEMENT	EPZN	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - VIDEO GAME DESIGN AND DEVELOPMENT + INTERNSHIP	EPZN	10	2	20.0%	4	3	75.0%	1	25.0%	12	7	58.3%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR  
TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., KITCHENER**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS <sup>2</sup> (A)	NUMBER OF 2013 DEFAULTS <sup>3</sup> (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS <sup>4</sup> (I)	NUMBER OF PROGRAM GRADUATES <sup>5</sup> (J)	GRADUATION RATE (KPI %) (K = J/I)
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., KITCHENER	EPZO	84	23	27.4%	74	50	67.6%	30	40.5%	201	166	82.6%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EPZO	SS	SS	SS	5	3	60.0%	2	40.0%	11	10	90.9%
PROGRAM - ACCOUNTING APPLICATIONS	EPZO	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - ADMINISTRATIVE ASSISTANT	EPZO	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - ADVANCED BUSINESS OFFICE APPLICATIONS	EPZO	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - BUSINESS ADMINISTRATION (HUMAN RESOURCES & APPLICATIONS SPECIALIST)	EPZO	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - BUSINESS ADMINISTRATION (HUMAN RESOURCES & MARKETING SPECIALIST)	EPZO	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - COMMUNITY SERVICES WORKER	EPZO	SS	SS	SS	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - COMMUNITY SERVICES WORKER (+INTERNSHIP)	EPZO	5	4	80.0%	3	2	66.7%	2	66.7%	13	12	92.3%
PROGRAM - HONOURS BUSINESS ADMINISTRATION (+INTERNSHIP)	EPZO	6	4	66.7%	5	5	100.0%	3	60.0%	12	5	41.7%
PROGRAM - LAW CLERK (+INTERNSHIP)	EPZO	9	2	22.2%	3	0	0.0%	0	0.0%	12	9	75.0%

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR  
TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., KITCHENER**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS <sup>2</sup> (A)	NUMBER OF 2013 DEFAULTS <sup>3</sup> (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS <sup>4</sup> (I)	NUMBER OF PROGRAM GRADUATES <sup>5</sup> (J)	GRADUATION RATE (KPI %) (K = J/I)
PROGRAM - MEDICAL OFFICE ASSISTANT	EPZO	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - MEDICAL OFFICE ASSISTANT (+INTERNSHIP)	EPZO	5	1	20.0%	4	3	75.0%	1	25.0%	22	15	68.2%
PROGRAM - NETWORK ADMINISTRATOR	EPZO	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - NETWORK ENGINEER (+INTERNSHIP)	EPZO	10	3	30.0%	7	4	57.1%	2	28.6%	13	12	92.3%
PROGRAM - NETWORK SPECIALIST (MULTI-OS)	EPZO	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - OFFICE ADMINISTRATOR (APPLICATIONS SPECIALIST)	EPZO	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - PARALEGAL	EPZO	6	1	16.7%	9	7	77.8%	5	55.6%	11	9	81.8%
PROGRAM - PERSONAL SUPPORT WORKER	EPZO	6	1	16.7%	1	1	100.0%	1	100.0%	6	5	83.3%
PROGRAM - PHARMACY ASSISTANT	EPZO	ND	ND	ND	2	1	50.0%	1	50.0%	9	9	100.0%
PROGRAM - PHYSIOTHERAPY ASSISTANT	EPZO	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - PHYSIOTHERAPY ASSISTANT/OCCUPATIONAL THERAPY ASSISTANT	EPZO	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - POLICE FOUNDATIONS	EPZO	10	2	20.0%	4	2	50.0%	1	25.0%	18	16	88.9%

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4 Program Entrants exclude students that withdrew from a program prior to the program's Grace Period (25% of program duration to a maximum of eight weeks)

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PROGRAM - SUPPLY CHAIN & LOGISTICS	EPZO	ND	ND	ND	SS	SS	SS	SS	SS	5	4	80.0%
PROGRAM - SUPPLY CHAIN & LOGISTICS (+INTERNSHIP)	EPZO	ND	ND	ND	7	6	85.7%	4	57.1%	6	6	100.0%
PROGRAM - SUPPLY CHAIN PURCHASING & INVENTORY MANAGEMENT	EPZO	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND
PROGRAM - VIDEO GAME DESIGN AND DEVELOPMENT + INTERNSHIP	EPZO	7	0	0.0%	5	4	80.0%	3	60.0%	11	7	63.6%
PROGRAM - WEB TECHNOLOGY SPECIALIST	EPZO	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND

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OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., LONDON	EPFA	106	16	15.1%	126	95	75.4%	62	49.2%	266	212	79.7%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EPFA	SS	SS	SS	6	6	100.0%	4	66.7%	16	13	81.3%
PROGRAM - ADDICTION WORKER	EPFA	8	1	12.5%	7	7	100.0%	3	42.9%	13	12	92.3%
PROGRAM - ADMINISTRATIVE ASSISTANT	EPFA	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - APPLICATIONS DEVELOPER (MOBILE WEB SPECIALIST) + INTERNSHIP	EPFA	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - BUSINESS ADMINISTRATION (HUMAN RESOURCES & APPLICATIONS SPECIALIST)	EPFA	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - BUSINESS ADMINISTRATION (HUMAN RESOURCES & MARKETING SPECIALIST)	EPFA	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - COMMUNITY SERVICES WORKER	EPFA	ND	ND	ND	4	4	100.0%	2	50.0%	6	5	83.3%
PROGRAM - COMMUNITY SERVICES WORKER (+INTERNSHIP)	EPFA	7	1	14.3%	4	2	50.0%	1	25.0%	21	17	81.0%
PROGRAM - HONOURS BUSINESS ADMINISTRATION (+INTERNSHIP)	EPFA	SS	SS	SS	5	3	60.0%	3	60.0%	SS	SS	SS
PROGRAM - INFORMATION TECHNOLOGY ADMINISTRATOR (WINDOWS SERVER, MESSAGING & MOBILE SPECIALIST) + INTERNSHIP	EPFA	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND

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PROGRAM - LAW AND SECURITY OFFICER	EPFA	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - LAW CLERK	EPFA	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND
PROGRAM - LAW CLERK (+INTERNSHIP)	EPFA	5	0	0.0%	ND	ND	ND	ND	ND	8	4	50.0%
PROGRAM - MEDICAL OFFICE ASSISTANT (+INTERNSHIP)	EPFA	12	2	16.7%	4	3	75.0%	1	25.0%	17	13	76.5%
PROGRAM - MEDICAL TRANSCRIPTIONIST (+INTERNSHIP)	EPFA	SS	SS	SS	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - MOBILE & DESKTOP SUPPORT TECHNICIAN	EPFA	SS	SS	SS	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - NETWORK ADMINISTRATOR	EPFA	ND	ND	ND	6	3	50.0%	2	33.3%	7	5	71.4%
PROGRAM - NETWORK ENGINEER (+INTERNSHIP)	EPFA	12	2	16.7%	1	1	100.0%	1	100.0%	16	9	56.3%
PROGRAM - NETWORK SPECIALIST (MULTI-OS)	EPFA	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - NETWORK SUPPORT TECHNICIAN	EPFA	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - OFFICE ADMINISTRATOR (ACCOUNTING SPECIALIST)	EPFA	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - PARALEGAL	EPFA	6	0	0.0%	12	8	66.7%	4	33.3%	17	14	82.4%

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PROGRAM - PERSONAL SUPPORT WORKER	EPFA	12	4	33.3%	9	8	88.9%	5	55.6%	26	22	84.6%
PROGRAM - PHARMACY ASSISTANT	EPFA	SS	SS	SS	2	2	100.0%	1	50.0%	10	10	100.0%
PROGRAM - PHYSIOTHERAPY ASSISTANT	EPFA	11	3	27.3%	4	1	25.0%	1	25.0%	12	11	91.7%
PROGRAM - PHYSIOTHERAPY ASSISTANT/OCCUPATIONAL THERAPY ASSISTANT	EPFA	ND	ND	ND	16	14	87.5%	10	62.5%	ND	ND	ND
PROGRAM - POLICE FOUNDATIONS	EPFA	6	1	16.7%	4	2	50.0%	1	25.0%	7	7	100.0%
PROGRAM - SUPPLY CHAIN & LOGISTICS	EPFA	ND	ND	ND	7	5	71.4%	3	42.9%	10	10	100.0%
PROGRAM - SUPPLY CHAIN & LOGISTICS (+INTERNSHIP)	EPFA	SS	SS	SS	15	10	66.7%	7	46.7%	10	8	80.0%
PROGRAM - VIDEO GAME DESIGN AND DEVELOPMENT + INTERNSHIP	EPFA	SS	SS	SS	SS	SS	SS	SS	SS	16	1	6.3%
PROGRAM - WEB DESIGN & DEVELOPMENT (+ INTERNSHIP)	EPFA	ND	ND	ND	4	3	75.0%	2	50.0%	6	5	83.3%
PROGRAM - WEB TECHNOLOGY SPECIALIST	EPFA	ND	ND	ND	4	4	100.0%	3	75.0%	11	11	100.0%

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OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE INC., BRAMPTON	EQIV	144	17	11.8%	125	85	68.0%	46	36.8%	283	256	90.5%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EQIV	9	0	0.0%	9	4	44.4%	2	22.2%	25	24	96.0%
PROGRAM - ADMINISTRATIVE ASSISTANT	EQIV	SS	SS	SS	2	1	50.0%	0	0.0%	5	5	100.0%
PROGRAM - ADMINISTRATIVE ASSISTANT (WEEKEND/EVENING)	EQIV	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND
PROGRAM - BUSINESS ADMINISTRATION (APPLICATION & ACCOUNTING SPECIALIST) - WEEKEND/EVENING	EQIV	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - BUSINESS ADMINISTRATION (APPLICATIONS & ACCOUNTING SPECIALIST)	EQIV	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - BUSINESS ADMINISTRATION (HUMAN RESOURCES & APPLICATIONS SPECIALIST)	EQIV	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - BUSINESS ADMINISTRATION (HUMAN RESOURCES & MARKETING SPECIALIST)	EQIV	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - COMMUNITY SERVICES WORKER	EQIV	21	2	9.5%	1	0	0.0%	0	0.0%	8	7	87.5%
PROGRAM - COMMUNITY SERVICES WORKER (+INTERNSHIP)	EQIV	ND	ND	ND	16	7	43.8%	2	12.5%	32	30	93.8%
PROGRAM - HONOURS BUSINESS ADMINISTRATION	EQIV	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS

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PROGRAM - HONOURS BUSINESS ADMINISTRATION (+INTERNSHIP)	EQIV	10	11	110.0%	4	2	50.0%	2	50.0%	9	7	77.8%
PROGRAM - INFORMATION TECHNOLOGY ADMINISTRATOR (WINDOWS SERVER, MESSAGING & MOBILE SPECIALIST) + INTERNSHIP	EQIV	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - LAW AND SECURITY OFFICER	EQIV	SS	SS	SS	ND	ND	ND	ND	ND	ND	ND	ND
PROGRAM - LAW CLERK	EQIV	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - LAW CLERK (+INTERNSHIP)	EQIV	10	0	0.0%	1	1	100.0%	0	0.0%	14	10	71.4%
PROGRAM - MEDICAL OFFICE ASSISTANT	EQIV	ND	ND	ND	6	3	50.0%	1	16.7%	SS	SS	SS
PROGRAM - MEDICAL OFFICE ASSISTANT (+INTERNSHIP)	EQIV	28	0	0.0%	18	15	83.3%	10	55.6%	43	39	90.7%
PROGRAM - MEDICAL TRANSCRIPTIONIST (+INTERNSHIP)	EQIV	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - NETWORK ADMINISTRATOR	EQIV	ND	ND	ND	5	4	80.0%	2	40.0%	SS	SS	SS
PROGRAM - NETWORK ENGINEER	EQIV	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - NETWORK ENGINEER (+INTERNSHIP)	EQIV	14	2	14.3%	3	3	100.0%	3	100.0%	11	11	100.0%
PROGRAM - NETWORK SPECIALIST	EQIV	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS

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PROGRAM - OCCUPATIONAL THERAPY ASSISTANT	EQIV	ND	ND	ND	5	2	40.0%	1	20.0%	7	7	100.0%
PROGRAM - OFFICE ADMINISTRATOR (ACCOUNTING SPECIALIST)	EQIV	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - OFFICE ADMINISTRATOR (APPLICATIONS SPECIALIST)	EQIV	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - PHARMACY ASSISTANT	EQIV	7	3	42.9%	8	6	75.0%	4	50.0%	20	18	90.0%
PROGRAM - PHYSIOTHERAPY ASSISTANT	EQIV	8	1	12.5%	8	7	87.5%	3	37.5%	28	25	89.3%
PROGRAM - PHYSIOTHERAPY ASSISTANT/OCCUPATIONAL THERAPY ASSISTANT	EQIV	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - POLICE FOUNDATIONS	EQIV	20	2	10.0%	11	7	63.6%	4	36.4%	17	16	94.1%
PROGRAM - PROFESSIONAL TRANSPORT OPERATOR	EQIV	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - PROFESSIONAL TRANSPORT OPERATOR + INTERNSHIP	EQIV	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND
PROGRAM - SUPPLY CHAIN & LOGISTICS	EQIV	ND	ND	ND	5	5	100.0%	2	40.0%	12	12	100.0%
PROGRAM - SUPPLY CHAIN & LOGISTICS (+INTERNSHIP)	EQIV	ND	ND	ND	4	4	100.0%	1	25.0%	7	6	85.7%
PROGRAM - SUPPLY CHAIN PURCHASING & INVENTORY MANAGEMENT	EQIV	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS

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PROGRAM - SUPPLY CHAIN TRANSPORTATION	EQIV	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - TRACTOR-TRAILER (AZ)	EQIV	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS

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**PROGRAM LEVEL KEY PERFORMANCE INDICATORS FOR  
TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE, SCARBOROUGH**

APPROVED VOCATIONAL PROGRAM NAME	"OSAP" CODE	NUMBER OF 2010 - 2011 LOAN RECIPIENTS <sup>2</sup> (A)	NUMBER OF 2013 DEFAULTS <sup>3</sup> (B)	2013 DEFAULT RATE (%) (C = B/A)	NUMBER GRADUATES IN LABOUR FORCE (D)	NUMBER GRADUATES EMPLOYED (E)	Q6. GRADUATE EMPLOYMENT RATE (KPI %) (F = E/D)	NUMBER OF GRADUATES EMPLOYED IN FIELD OF STUDY (G)	Q20. GRADUATE EMPLOYMENT RATE IN THE FIELD OF STUDY (KPI %) (H = G/D)	NUMBER OF PROGRAM ENTRANTS <sup>4</sup> (I)	NUMBER OF PROGRAM GRADUATES <sup>5</sup> (J)	GRADUATION RATE (KPI %) (K = J/I)
OVERALL - SURVEY POPULATION (All 2013 OSAP-APPROVED PCCS)	ND	11655	2190	18.8%	5,336	3,798	71.2%	2,560	48.0%	21,329	16,465	77.2%
CAMPUS - TRIOS COLLEGE BUSINESS TECHNOLOGY HEALTHCARE, SCARBOROUGH	EPCU	SS	SS	SS	50	34	68.0%	24	48.0%	65	56	86.2%
PROGRAM - ACCOUNTING & PAYROLL ADMINISTRATOR	EPCU	ND	ND	ND	10	6	60.0%	2	20.0%	SS	SS	SS
PROGRAM - BUSINESS ADMINISTRATION (APPLICATIONS & ACCOUNTING SPECIALIST)	EPCU	ND	ND	ND	ND	ND	ND	ND	ND	SS	SS	SS
PROGRAM - BUSINESS ADMINISTRATION (HUMAN RESOURCES & MARKETING SPECIALIST)	EPCU	ND	ND	ND	ND	ND	ND	ND	ND	6	6	100.0%
PROGRAM - COMMUNITY SERVICES WORKER	EPCU	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - COMMUNITY SERVICES WORKER (+INTERNSHIP)	EPCU	ND	ND	ND	8	3	37.5%	2	25.0%	6	4	66.7%
PROGRAM - HONOURS BUSINESS ADMINISTRATION	EPCU	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND
PROGRAM - HONOURS BUSINESS ADMINISTRATION (+INTERNSHIP)	EPCU	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - LAW CLERK	EPCU	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - LAW CLERK (+INTERNSHIP)	EPCU	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - MEDICAL OFFICE ASSISTANT	EPCU	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND

2 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12

3 Number of borrowers who received COISL in 2010-11 and did not receive funding through OSAP in 2011-12 and were in default of the loan repayment obligations as of July 2013

4 Program Entrants exclude students that withdrew from a program prior to the program's Grace Period (25% of program duration to a maximum of eight weeks)

5 A Program Graduate is defined as a former student who has completed all of the necessary requirements for an approved vocational program, including all academic and practical requirements as approved by the Superintendent.

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PROGRAM - MEDICAL OFFICE ASSISTANT (+INTERNSHIP)	EPCU	SS	SS	SS	8	6	75.0%	4	50.0%	29	26	89.7%
PROGRAM - MEDICAL TRANSCRIPTIONIST (+INTERNSHIP)	EPCU	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND
PROGRAM - NETWORK ADMINISTRATOR	EPCU	ND	ND	ND	6	4	66.7%	3	50.0%	SS	SS	SS
PROGRAM - NETWORK ENGINEER	EPCU	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - NETWORK ENGINEER (+INTERNSHIP)	EPCU	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - PHYSIOTHERAPY ASSISTANT	EPCU	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	SS
PROGRAM - PHYSIOTHERAPY ASSISTANT/OCCUPATIONAL THERAPY ASSISTANT	EPCU	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND
PROGRAM - POLICE FOUNDATIONS	EPCU	SS	SS	SS	SS	SS	SS	SS	SS	7	4	57.1%
PROGRAM - SUPPLY CHAIN & LOGISTICS	EPCU	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND	ND

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